



**OXFAM**  
Australia

# ANNUAL REPORT

2019

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Aboriginal and Torres Strait Islander readers should be aware that this publication may contain images or names of people who have since passed away.

**Cover image:** Cova Lima, Timor-Leste: Umbelina takes her son Aniceto\* for a visit to her community's garden, where the locals share the work to increase their yield. **Photo:** Kate Bensen/OxfamAUS.

\* Name changed to protect identity.

**Photo (this page):** Salween River, Myanmar: Described by some as the "Grand Canyon of the East", the Salween River is one of the world's longest free-flowing rivers, spanning thousands of kilometres from the Tibetan Plateau, through China, Myanmar and Thailand. With support from the Department of Foreign Affairs and Trade Australian NGO Cooperation Program, Oxfam partners with KMF in Myanmar to implement the Water Governance program, which aims to ensure equitable use of water resources for all who live along the banks of the Salween River basin — especially women. **Photo:** Savann Querm/Oxfam.



ACFID  
MEMBER

Australian  
Aid

# OUR VISION

AT OXFAM, WE BELIEVE ALL LIVES ARE EQUAL AND NO-ONE SHOULD LIVE IN POVERTY.

WE JOIN FORCES WITH PEOPLE WHO SHARE THIS BELIEF, TO EMPOWER COMMUNITIES TO BUILD BETTER LIVES FOR THEMSELVES.

THAT'S WHY WE ARE THERE ON THE GROUND, NOT ONLY TO SAVE LIVES IN TIMES OF CRISIS, BUT ALSO TO DEVELOP LASTING SOLUTIONS.

OUR WORK SPANS WIDE BECAUSE THERE ARE MANY CAUSES OF POVERTY. THAT'S WHY WE'RE ALSO IN FRONT OF DECISION-MAKERS, GOVERNMENTS AND CORPORATIONS, AND SPEAK OUT ON THE BIG ISSUES.

TOGETHER WE ARE TACKLING POVERTY BY CHANGING MINDS, SYSTEMS AND LIVES.



OXFAM AUSTRALIA IS A MEMBER OF OXFAM INTERNATIONAL, A GLOBAL CONFEDERATION OF 19 AFFILIATE ORGANISATIONS WORKING TOGETHER WITH PARTNERS AND LOCAL COMMUNITIES IN 79 COUNTRIES.



**Editor:** Carmen Cita  
**Contributors:** Keith Parsons  
**Proofreader:** Katie Langmore  
**Artwork:** Tahnee Le Pine  
**Print coordinator:** Eddie Carbonell  
**ABN** 18 055 208 636/CC29713

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# A PARTING MESSAGE

# FROM CHIEF EXECUTIVE DR HELEN SZOKE AO

**IT IS WITH MIXED FEELINGS THAT I PRESENT THIS ANNUAL REPORT, AS IT IS MY LAST AS CHIEF EXECUTIVE OF OXFAM AUSTRALIA. MY RETIREMENT IN AUGUST 2019 MARKS THE END OF A MOST EXTRAORDINARY JOURNEY WITH OXFAM, SPANNING ALMOST SEVEN YEARS.**

This past year has presented both opportunities and challenges as we tackle poverty and inequality, here in Australia and around the world.

Our What She Makes campaign shone a light on the garment industry, where hardworking women in countries like Bangladesh struggle to survive on poverty wages. The campaign has been a catalyst for positive change, with several big fashion brands strengthening their commitment to pay a living wage to the women who make our clothes.

This work demonstrates the important role that private companies can play in eradicating poverty. The same message was also central to our global advocacy in Davos, Switzerland at the Annual Meeting of the World Economic Forum, where, once again, we called for fair payment of taxes by wealthy global companies, and the closure of the gap between rich and poor.

On the global stage, we saw several humanitarian crises this year, caused by volatile climate and human conflict. Our neighbours in Indonesia and across the Pacific grappled with devastating cyclones, floods and earthquakes. As these events unfolded, we helped our local partners respond with vital emergency assistance. Our teams were also on the ground supporting Rohingya refugees in Bangladesh, as well as displaced people in Jordan, South Sudan, Lebanon and other parts of the world. As always, when tragedy strikes, Oxfam responds.

Sadly, we made the difficult decision this year to close down our Oxfam Trading arm. We have championed fair trade for more than 50 years, promoting ethical supply chains in the retail sector. In this time, many Oxfam Shop producer partners have matured from small-scale producers into thriving co-operatives. Today, many leading mainstream retailers wholeheartedly embrace the principles of fair trade. As we wind down our trading operations, we celebrate the growth of the fair trade movement.

Oxfam continues to evolve after the revelations of the Haiti response by Oxfam Great Britain in 2011. We are determined to

ensure that our procedures and also our culture are strong, robust, and consistent with our values.

The past twelve months have not been without their challenges. The impact on income and reputation has put Oxfam to the test, but we have risen to the challenge.

In recent months, the team at Oxfam Australia rallied together for our five-yearly re-accreditation process with the Department of Foreign Affairs and Trade — and passed with flying colours. This rigorous process confirms that we are an effective organisation capable of delivering on our goal to tackle poverty.

It's no surprise that Oxfam meets the high government standards for organisations in our sector. But, as my time with Oxfam draws to a close, it's a timely reminder of the good that we achieve, together. From the army of volunteers who bring to life our inspiring events, like Trailwalker, to the many thousands who lend their voices to our campaigns for change — we never lose sight of our shared vision of a just world without poverty.

This bottomless well of compassion and determination is what makes the Oxfam community great. And I assure you that I will continue to be a proud supporter of Oxfam long after I leave the post of Chief Executive.

*“It has been an honour and a privilege to be part of this incredible global community, and I thank each and every one of you — colleagues, partners, volunteers and supporters — for the essential work we have done together.”*



# MESSAGE FROM THE CHAIR

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**THE PAST YEAR HAS CONTINUED TO DEMONSTRATE THE IMPORTANCE OF OXFAM'S WORK, AND THE CONTINUED NEED FOR OUR GLOBAL AND LOCAL ADVOCACY. AS CHAIR OF THE OXFAM AUSTRALIA BOARD AND OFFICE HOLDER IN OUR GLOBAL ORGANISATION, I AM MINDFUL OF SUPPORTING THIS WORK LOCALLY, AND ALSO BEING PART OF A GLOBAL CONFEDERATION THAT MUST SPEAK AND ACT AS ONE, AND BE TRANSPARENT, IF WE ARE TO BE EFFECTIVE AND RELEVANT INTO THE FUTURE.**

This has been critical as we have seen widespread disruption across the globe — by climate events; by conflicts that displace and disempower people; and by politics in rich countries becoming more nationalistic and inward-looking, rather than connecting with the world and offering support. All of this means that our work, and voice, are more important than ever. I hope this report gives you an indication of the significant difference we can actually make.

Oxfam Australia's work over the past year makes me proud. My Board colleagues and I have seen the agency go about its programming work in a quiet but impactful way in many countries, including here in Australia. Oxfam's programs offer people around the world so many practical solutions to lift themselves out of poverty — from agricultural training to clean water and sanitation, to empowering women to be a voice in their communities. We also respond to humanitarian crises, such as in Yemen and Myanmar; give Aboriginal and Torres Strait Islander women the skills and confidence to be change agents in their communities; and we advocate fearlessly for action on climate change, better lives for textile workers, tax fairness and equality for marginalised communities.

There is no denying, though, that it has been a difficult year. While Oxfam Australia had no involvement in the handling of staff misconduct in Haiti in 2011, we are part of a global organisation and so the revelations about Haiti had consequences for us. We have had challenges with

institutional funding, compounded by challenges to our public fundraising and retail operations. I have always thought that good boards are most valuable and needed when the going is tough, and 2018–2019 was just that.

The Board and all of its committees have worked hard on recovery, improvement and support for the Oxfam team. We are on plan for recovery, and I would like to express my immense gratitude to my Board colleagues for their contributions throughout the year. And huge thanks, too, to our many supporters.

At the end of this reporting year, our Chief Executive Dr Helen Szoke AO announced her intention to retire in 2019. Helen has done an amazing job for us. She has presided over many years of excellent work by Oxfam Australia, contributing massively to our global efforts to build One Oxfam, and she has led an effective and united team, every step of the way.

Helen is most widely known for her public advocacy for the causes we believe in, but the Board and I also know her, at a human level, as a trusted and delightful person. We will miss Helen's intelligence, collaboration and good humour but, equally, we appreciate that her legacy will ensure that Oxfam remains a cherished brand, and attracts a first-class new Chief Executive.

**DENNIS GOLDNER AM  
CHAIR**

A close-up photograph of a man with a joyful expression, wearing a red long-sleeved shirt and a yellow cap. He is holding a blue plastic bowl filled with fresh, ripe red and yellow tomatoes. The background is a soft-focus green, suggesting an outdoor setting like a garden or farm.

# THANKS TO YOU

**WE ARE MOVING TOWARDS OUR VISION OF A JUST WORLD WITHOUT POVERTY.**

THE TASK OF TACKLING GLOBAL POVERTY TAKES HARD WORK, DETERMINATION AND A HUGE TEAM EFFORT.  
SEE HOW WE CAME TOGETHER TO GET THE JOB DONE IN 2018–2019.

Malekula, Vanuatu: Morsen shows off the bumper crop of fresh tomatoes that he and his wife grew, with support from Oxfam's local partner, Farm Support Association. Photo: Artur Francisco/OxfamNZ.



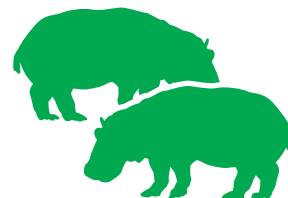


**OXFAM'S FAIR AFRICA AND WORLD BLEND COFFEES WON BRONZE MEDALS AT THIS YEAR'S GOLDEN BEAN AWARDS, THE WORLD'S LARGEST COFFEE ROASTERS COMPETITION.**



CONSCIENTIOUS  
CAFFEINE  
FIENDS  
SNAPPED UP  
**228,811**  
**PACKS**  
OF OUR  
FAIRTRADE  
COFFEE THIS  
YEAR!

WE SOLD  
**15,303**  
**KILOGRAMS**  
OF FAIRTRADE  
CHOCOLATE THIS YEAR  
— THAT'S HEAVIER  
THAN A HERD OF  
HIPPOS.



WE SOLD **848,366** FAIRTRADE TEABAGS  
THIS YEAR — JUST ADD WATER!

**72 FIRST NATIONS WOMEN**  
MET WITH 34 POLITICIANS AT OUR  
STRAIGHT TALK NATIONAL SUMMIT,  
TO INFLUENCE DECISIONS THAT  
AFFECT THEIR LIVES.



OUR **AMAZING**  
**VOLUNTEERS**  
DONATED **74,751**  
**HOURS** OF THEIR TIME  
AND EXPERTISE TO  
BRING OXFAM'S SHOPS,  
OFFICES, EVENTS AND  
CAMPAIGNS TO LIFE.  
THAT'S MORE THAN  
**8.5 YEARS** OF WORK  
— IN ONE YEAR!

WHEN SULAWESI WAS ROCKED BY EARTHQUAKES AND TSUNAMI, AUSTRALIANS DUG DEEP TO HELP A NEIGHBOUR IN NEED. OXFAM SUPPORTERS DONATED A WHOPPING **\$1.26 MILLION** TO OUR INDONESIA EMERGENCY APPEAL, WHICH HELPED SUPPLY VITAL WATER, SHELTER AND SANITATION SOLUTIONS TO MORE THAN **182,000 PEOPLE**. WITH EXTRA SUPPORT FROM THE DEPARTMENT OF FOREIGN AFFAIRS AND TRADE, THE RECOVERY EFFORT IS ONGOING.

**7,548**  
**PEOPLE**  
HIT THE EPIC  
BUSHLAND TRAILS  
FOR OXFAM  
TRAILWALKER THIS  
YEAR, RAISING A  
MASSIVE  
**\$6.8**  
**MILLION**

**36,048**  
**STUDENTS**  
ACROSS AUSTRALIA  
SHARED OUR VISION OF  
A JUST WORLD WITHOUT  
POVERTY BY HANGING  
OXFAM POSTERS IN  
THEIR CLASSROOMS.



Photo: Artur Francisco/OxfamNZ

OXFAM  
SUPPORTERS  
GAVE  
**19,734**  
UNWRAPPED  
CHICKEN CARDS,  
HELPING FAMILIES  
IN PLACES LIKE  
VANUATU



Melbourne, Australia: Friendly volunteer keeps things moving at Oxfam Trailwalker 2019. Photo: Sam Biddle/OxfamAUS.

**WOW! 2,097 VOLUNTEERS GENEROUSLY GAVE MORE THAN 14,000 HOURS OF THEIR TIME TO SUPPORT OXFAM TRAILWALKER THIS YEAR.**

## PUTTING MONEY IN THE RIGHT PLACE

In the last decade, the number of Aboriginal and Torres Strait Islander men, women and children ending up in prison has almost doubled. So Oxfam Australia has joined forces with national and state-based coalitions to call for policy change and cut these unacceptable rates of incarceration.

We believe prevention is better than a cure. So we support justice reinvestment, which means diverting funding from youth detention, adult prison and crisis response towards preventative, community-led initiatives that address the underlying causes of crime.

In the remote town of Bourke, we support an Aboriginal-led, place-based justice reinvestment trial known as the Maranguka JR Project. This year, the trial has led to an 18% reduction in rates of major offences, while other offences — including domestic violence — have been reduced by up to 40%.

Off the back of this successful pilot initiative, our coalition partners secured critical funding of \$1.8 million from the Federal and NSW Coalition governments to expand justice reinvestment trials.

## CLIMATE JUSTICE ON THE AGENDA

From the Arctic ice caps to the sun-scorched Australian outback, climate change affects us all. But the impacts are felt most acutely by communities who live in poverty. Sadly, these communities tend to have little or no power to influence the countries and companies that fuel the climate crisis.

So we joined forces with Oxfam in the Pacific and Climate Action Network Australia to encourage stronger action from the Australian Government to move Australia beyond coal, and help vulnerable communities in our region adapt to the climate crisis.

This year, with our powers combined, we made sure the media spotlight was firmly fixed on the devastating impacts of climate damage in the Pacific region. We facilitated engagement between Australian politicians and the former President of Kiribati, Anote Tong. And when the Intergovernmental Panel on Climate Change (IPCC) released a report calling for emissions reductions, we amplified the findings.

The IPCC report predicted that a 2°C temperature increase will exacerbate extreme weather, rising sea levels, coral bleaching, and loss of ecosystems. But by limiting global warming to 1.5°C, we could significantly reduce harm to ecosystems and human health. So we campaigned to ensure that Australian politicians and decision-makers heard this message, loud and clear.



## SMILING FACES IN SRI LANKA

Our friends at Gospel House Handicrafts make top-quality wooden educational toys, puzzles, games and handicrafts, in accordance with fair trade conditions. So we joined forces with them to put smiles on the faces of Sri Lankan children for Christmas 2018. With every purchase of a handmade, educational snail or clock-shaped puzzle from Oxfam Shop, the equivalent toy was also gifted to a child in Sri Lanka.

**Puttalam, Sri Lanka:** Students at a local kindergarten receive their wooden toys from Oxfam Shop producer partner Gospel House Handicrafts. **Photo:** Sheshadri Kottearachchi/Oxfam.

## CLEAN SOLUTIONS IN INDIA

The communities who live along India's Brahmaputra River Basin have experienced more than their fair share of floods. Each flood brings public health and hygiene risks as sanitation systems are compromised and water sources are contaminated.

That's why we're working hard with local partners in flood-prone northern India to keep women, children and people with disabilities safe from deadly waterborne disease. This year, we gave more than 2,000 people vital hygiene training — so the only thing that spreads is good health!



**Dhaka, Bangladesh:** Garment worker Shima\* makes T-shirts for a factory that supplies to global brands, including Big W. She works six days a week and at busy times throughout the year, her 16-hour days end at midnight. Yet the most Shima earns each month is \$169, which leaves her family in constant debt as they struggle to cover essential expenses, like food and health care.

**Photo:** Fabeha Monir/OxfamAUS. \* Name changed to protect identity.

## WHAT SHE MAKES

In places like Bangladesh and Vietnam, the relentless churn of fast fashion keeps people in poverty. No matter how hard they work, the women who make our clothes don't make enough money to live on. That's why our What She Makes campaign calls on big, powerful brands to do the right thing and pay these women a living wage.

This year, we spoke to more than 470 workers in Bangladesh and Vietnam to understand the impact that poor pay has on their lives. These conversations revealed a system of entrenched exploitation and widespread payment of poverty wages, which traps workers in a cycle of poverty and denies

them and their families even the basics of a decent life.

In February, we published our findings in a report entitled *Made in Poverty*. The report exposes the harsh and heartbreaking reality for the women who make our clothes, and the systemic failure of Australian fashion brands to ensure payment of living wages in their supply chains.

Since the start of the campaign we have been calling on big brands to do the right thing and pay a living wage to these hard-working women and each month, more companies are coming on board.

# YOUR SUPPORT AROUND THE WORLD

Thanks to generous support from people like you, the global Oxfam confederation delivered life-saving assistance and life-changing development programs for more than 19.5 million people in 79 countries around the world in 2018-2019.

Of that number, Oxfam Australia directly reached more than 1 million people in 22 countries. In partnership with our Oxfam affiliates, we reached 10.4 million people affected by disaster or conflict.

The trading arm of Oxfam Australia partnered with 84 fair trade and ethical producers in 18 countries, including here in Australia, to supply Oxfam Shops with unique fair trade treats and treasures.

For more information about where and how we work, visit [www.oxfam.org.au](http://www.oxfam.org.au)

## WHERE WE WORK

- Oxfam Australia programs, including shop partners
- Oxfam International programs
- No Oxfam programs
- 📍 Oxfam affiliates



### LATIN AMERICA

**Countries with shop partners:**  
Chile, Colombia, Peru and Guatemala

### AFRICA

**Projects:** 4

**Project beneficiaries:**

Women — 23,573

Men — 16,063

**Countries where we work:**

Malawi, Mozambique, South Africa, South Sudan, Zambia and Zimbabwe

**Countries with shop partners:**

Kenya, South Africa, Eswatini and Uganda

## EUROPE, MAGHREB AND THE MIDDLE EAST

**Projects:** 4

**Project beneficiaries:**

Women — 4,160

Men — 6,289

**Emergency responses:** 1

**People reached during emergencies:**

Women — 1,249

Men — 3,133

**Countries where we work:**

Jordan, Lebanon, Occupied Palestinian Territory

**Countries with shop partners:**

Occupied Palestinian Territory

## ASIA

**Projects:** 38

**Project beneficiaries:**

Women — 218,716

Men — 151,287

**Emergency responses:** 7

**People reached during emergencies:**

Women — 198,617

Men — 298,181

**Countries where we work:**

Afghanistan, Bangladesh, India, Indonesia, Laos, Myanmar, Nepal, Pakistan, Philippines, Sri Lanka, Timor-Leste and Vietnam

**Countries with shop partners:**

Bangladesh, Cambodia, India, Indonesia, Nepal, Philippines, Sri Lanka, Thailand and Vietnam

## PACIFIC

**Projects:** 28

**Project beneficiaries:**

Women — 324,661

Men — 267,917

**Emergency responses:** 2

**People reached during emergencies:**

Women — 2,269

Men — 2,401

**Countries where we work:**

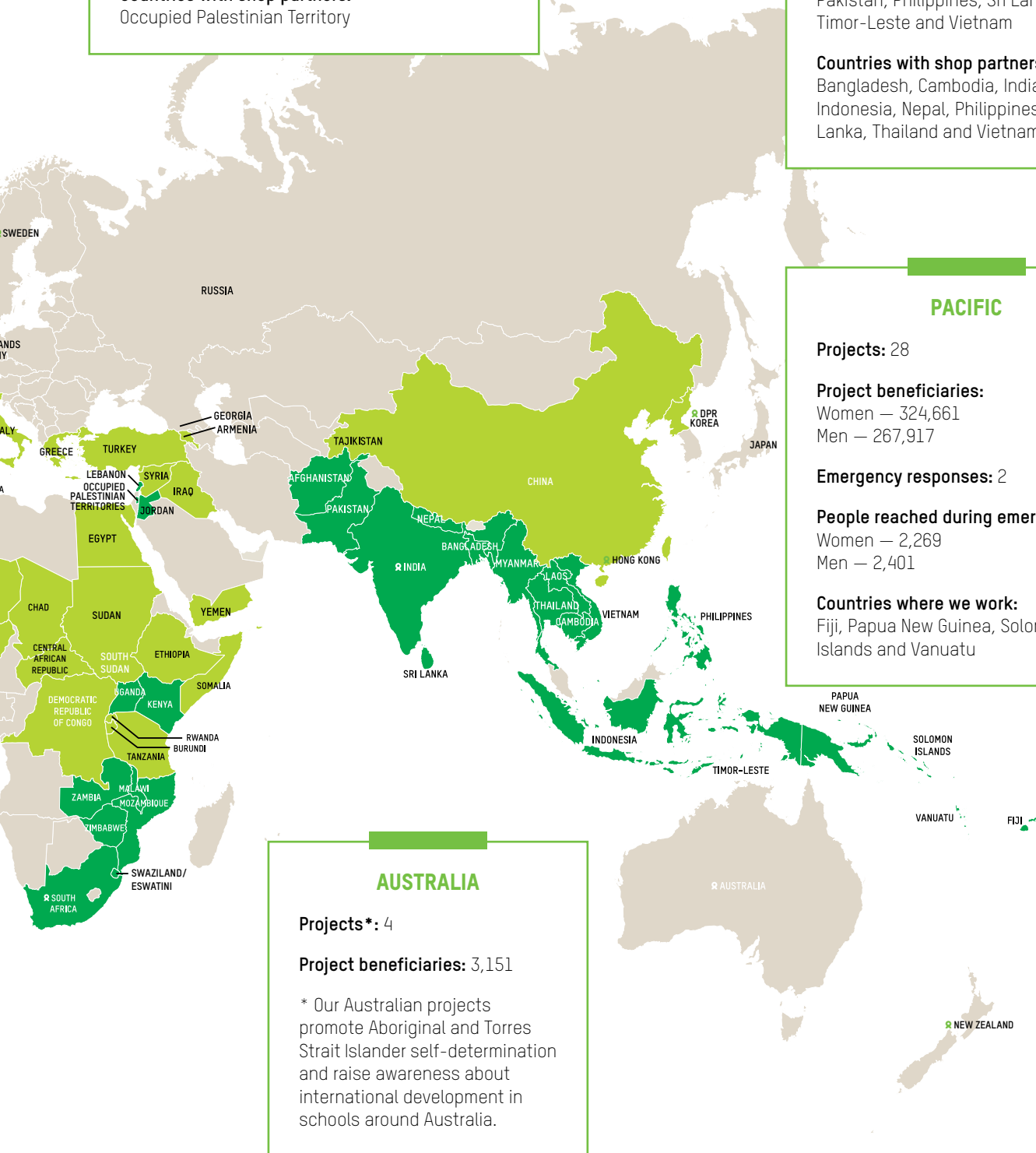
Fiji, Papua New Guinea, Solomon Islands and Vanuatu

## AUSTRALIA

**Projects\*:** 4

**Project beneficiaries:** 3,151

\* Our Australian projects promote Aboriginal and Torres Strait Islander self-determination and raise awareness about international development in schools around Australia.



Together with local partners and  
Oxfam affiliates, we equipped

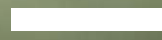
**1.3 MILLION**

people worldwide with the skills  
and resources they need to be  
heard in 2018–2019.



**Port Vila, Vanuatu:** Activist Elizabeth Tasso Sihos leads a parade of Ni-Vanuatu women on National Women's Day, to celebrate the formation of the Leleon Vanua Democratic Party, which aims to achieve gender equity in the national parliament. At the time of the party's creation, there were no elected female parliamentarians in Vanuatu. Funded by the Department of Foreign Affairs and Trade Australian NGO Cooperation Program, Oxfam's Vanuatu Governance, Leadership and Accountability Project is empowering women like Elizabeth to gain leadership skills and participate in politics. **Photo:** Sarah Doyle/OxfamAUS.

# OUR GOALS TO CHANGE THE WORLD



## CHANGE GOAL 1: THE RIGHT TO BE HEARD

All too often, powerful governments and companies are deaf to the needs of the most marginalised, including women, people with disabilities and Indigenous communities. But one pitch-perfect voice can start an avalanche. That's why we create campaigns, platforms and opportunities to amplify the voices of the unheard.





Canberra, Australia: Straight Talk participant Telona Pitt indicates where her heritage is from. Photo: Jillian Mundy/OxfamAUS.

# TELONA IN AUSTRALIA

**WHEN MORE THAN 70 ABORIGINAL AND TORRES STRAIT ISLANDER WOMEN FROM ACROSS AUSTRALIA GATHERED IN CANBERRA IN NOVEMBER 2018 FOR OXFAM'S 9TH ANNUAL STRAIGHT TALK NATIONAL SUMMIT, TELONA PITT WAS AMONG THEM.**

Telona is a proud Ngarluma and Kangara woman from the Pilbara and of the Meriam People of the Torres Strait. Her passion for community drew her to local politics and, in 2017, Telona became the first Indigenous, female councillor in her hometown, Port Hedland.

Having grown up debating Indigenous politics at the family dinner table, Telona says, "Politics is something that has been driven into me from a young age. Now that I'm older and have a bit of education behind me, I want to not be the one knocking on the door, but be able to open the door for Indigenous people, and to also be an influencer of the system."

With these aspirations, it's unsurprising Telona was at Straight Talk. The summit connects Aboriginal and Torres Strait Islander women with the Australian political system and provides practical tools for women to be change-makers in their communities.

Telona says, "I hope to gain a greater insight on the role of women in politics, especially Indigenous women. Not only where do we fit and where can we fit, but what new pathways can we open to empower us and have our voices heard."

"As Indigenous women, we are very important to our communities; we are like the backbone of them, the strength of them, the binding cord that keeps them all together."

Straight Talk inspired Telona to defy the stereotypes that keep some women out of politics: "We don't have to sit in this box that society puts us in because we are created for great things as women, we can do great things when we put our mind to it."

"A lot of times, Indigenous people are knocking on the door waiting for it to open. I want to be the one who can open the door for my people and say, 'Hey, here I am. What do you need?'"

— TELONA, AUSTRALIA



# NAHIDA IN BANGLADESH

**NAHIDA IS ONE OF THOUSANDS OF WOMEN WHO WORK LONG HOURS FOR POVERTY WAGES, MAKING CHEAP CLOTHES FOR BIG FASHION BRANDS. WE BELIEVE ALL BRANDS CAN DO BETTER, SO WE'RE URGING THEM TO PAY LIVING WAGES TO THE WOMEN WHO MAKE OUR CLOTHES.**

As a girl, Nahida aspired to be a teacher, but her family couldn't afford her education. She explains, "My family was very poor. My grandfather was very poor, and it travelled down the family."

So Nahida moved to the city at the tender age of 13, and found work in a garment factory: "My sister-in-law worked in garments and I heard that women my age worked in garments, and that's why I originally came here."

She works long hours at the factory, sewing buttonholes on collars and cuffs. It takes a toll on her health.

"I get hazy vision as I am looking at one thing for a long time," Nahida says. "I get back pain, shoulder pain ... I get an ache in my feet."

Luckily, Nahida receives some support from local women's organisation, Karmojibi Nari. She explains, "If I am not getting paid the right amount or on time, they can help me."

But despite her hard work, Nahida struggles to provide nutritious food for her daughter Rafsana. They live together in a single room in a seven-room compound, shared by seven families. Rafsana spends lots of time at home alone while Nahida works.

"I worry a lot about my daughter when I am at the factory," Nahida says. "There is nothing I can do when I am there; I can only worry."

She wants Rafsana to have the education she never had: "I hope that I can pay for my daughter's education by working hard ... that is what I want most."



Hardworking women like Nahida should be paid enough to live on. So our **WHAT SHE MAKES** campaign is mobilising Australians to demand that fashion brands do better. This year, more than

**115,000 PEOPLE**

signed our What She Makes pledge for a fairer fashion industry, urging big brands to pay a living wage to the women who make our clothes.

Photo: GMB Akash/Panos/OxfamAUS



Photo: Insiya Syed/Oxfam.

# OUR GOALS TO CHANGE THE WORLD

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## CHANGE GOAL 2: GENDER JUSTICE

Worldwide, many women face social and economic disadvantage — simply because of their gender. Gender-diverse communities often grapple with inequality too. But we believe all lives are equal. So we create opportunities for all, including women, girls and people with gender-diverse identities, to learn, earn and be free from violence.

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Together with local partners and Oxfam affiliates, we inspired

**750,000**

people worldwide to put gender equality on the agenda in 2018–2019.



Photo: Abbie Trayler-Smith/Oxfam

# MARIAM IN JORDAN

**JORDAN IS ONE OF THE WORLD'S MOST WATER-POOR COUNTRIES — BUT WE HAVE A WATERTIGHT PLAN TO TURN THINGS AROUND.**

More than 40% of Jordan's water is lost through household leakages and, in homes where no men are present, it's deemed culturally inappropriate for male plumbers to enter the home. So we teamed up with local partners to train hundreds of women with the plumbing skills needed to fix leaks at home, and go into business.

Mariam says, "I have been a plumber for five years now. I like it a lot. I especially like the challenges I face."

"As soon as I received the training to be a plumber, I had a dream to open a shop."

"A year ago, I was selected by Oxfam to train other women to be plumbers, and a year ago I opened my hardware shop."

Starting a business in this traditionally male-dominated industry has not been without challenges. Mariam explains,

"My competitors are male plumbers and there are negative perceptions of a woman plumbing in my community. The competition between me and the male plumbers can be difficult."

But Mariam is breaking down barriers, slowly but surely. She says, "I have male plumbers working for me here."

"The men that work for me are happy to work for a woman — even today I had a call from a male plumber asking for work. When they call me, I put their numbers on a list on the wall."

Mariam is proud to pass her practical skills on to other local women.

"Women here want to work," she says. "We want opportunities, but often there aren't any for us. We need support from organisations to keep growing these opportunities for women."

# ERIKO IN PAPUA NEW GUINEA

**VIOLENCE AGAINST WOMEN AND GIRLS IS ALARMINGLY COMMON IN PAPUA NEW GUINEA. BUT OXFAM IS WORKING WITH TRAILBLAZERS LIKE ERIKO TO EMPOWER VULNERABLE WOMEN, CHANGE HARMFUL SOCIAL NORMS AND BELIEFS, AND BUILD A SAFER FUTURE.**

Eriko survived many years of unrelenting domestic violence. “It was a nightmare,” she says. “I couldn’t sleep at night. I went to sleep but my eyes are still open thinking about what I can do for my children.”

“I’ve gone through so much violence and my husband nearly killed me too.”

After years of abuse, Eriko felt compelled to take a stand. Together with seven other survivors, she formed Kafe Urban Settlers Women’s Association (KUSWA) in 2003.

“Every woman faces this violence all the time, but no-one comes out and speaks about women’s rights. They don’t know where to access services, how to access services, go through the court system or access the hospital.

“But when KUSWA came out, we go out to the communities to advocate and educate the women ... we try to educate them to access services.”

With assistance from Oxfam, which is funded by the Department of Foreign Affairs and Trade, Eriko and the team at KUSWA are saving lives.

“When this funding came, it helped us to prevent all this violence,” she explains. “Now, the situation is going down, not much cases are reported now. But before, [when] we didn’t get this funding from Oxfam, it was a bushfire, so many women were killed.”

“We empower the women. We give them advice — we explain, if you don’t go to the court and bring your husband to the court, you will face all this problem again.”

“So now, the men try to change some of their behaviour because they are afraid that women are going to go and report.”

“My whole idea is to protect life,” Eriko says. “I don’t want women to be killed. I want everyone to be safe.”



Photo: Patrick Moran/OxfamAUS

In Solomon Islands, family and sexual violence against women and girls is widespread. So this year, we inspired

**1,600**

Solomon Islanders to become champions for change, and say “no” to harmful attitudes and behaviours. A win for women!



## OUR GOALS TO CHANGE THE WORLD

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# CHANGE GOAL 3: SAVING LIVES, NOW AND IN THE FUTURE

Around the world, disasters and humanitarian crises inflict untold harm on people's lives and livelihoods each year. Flood, earthquake, cyclone, drought or war – whenever tragedy strikes, Oxfam responds.

But we don't only react with emergency assistance. We also think ahead, helping vulnerable communities prepare for disasters and climate shocks.



Together with local partners and Oxfam affiliates, we reached

**12.4  
MILLION**

people around the world with life-saving support in 2018–2019.

Sulawesi, Indonesia: Earthquake survivor Romu holds an emergency hygiene kit at an Oxfam distribution outside the earthquake-hit city of Palu. Photo: Hariandi Hafid/OxfamAUS.

# LAZARUS IN ZAMBIA

**UP TO 70% OF THE POPULATION IN ZAMBIA RELY ON POLLUTED WATER SOURCES. BUT WITH A HELPING HAND FROM OXFAM, LAZARUS IS CLEANING UP HIS COMMUNITY TO KEEP PEOPLE SAFE FROM CHOLERA AND OTHER DEADLY WATERBORNE DISEASE.**

Before Lazarus received Oxfam training, disease outbreaks were common in his hometown, Chawama. Since he learnt to promote safe sanitation and hygiene practices, his community is much healthier.

Lazarus says, “These trainings changed our lives ... in the waste management area in particular.”

“Before these programs came in, Chawama used to have cholera every year.”

Since training with Oxfam, Lazarus has built a garbage collection business that stops waste from finding its way into the local water supply, and spreading disease.

Lazarus takes great pride in his work: “Because garbage is life. When there is no disease, you can live longer ... So we learnt

that you could live long by getting rid of garbage. You can live long by taking care of water. You can live long by having better toilets. We can live long by making sure that everybody knows that washing hands is not just a pretence — it must be done because it would save your life.”

“When a person calls me ‘that man who collects bins’, I am not ashamed because I know at least my children will not sleep with hunger. They will go to school as long as I make sure that I help my [neighbours] also to make their homes clean.”

Lazarus says his training has given him something better than money: knowledge.

“If they give you money, it will finish. But if they give you knowledge, then you keep on feeding from that — because it is a permanent bank, [for a] lifetime.”



Photo: Abbie Trayler-Smith/OxfamAUS





Photo: Keith Parsons/OxfamAUS

When disaster strikes, we respond with food, water and shelter. This year, Oxfam Australia provided vital emergency aid to more than

**500,000 PEOPLE,**

including Rohingya refugees and people whose homes and livelihoods were devastated by drought in Afghanistan; floods in India and Laos; and climate shocks in Fiji, Vanuatu and Indonesia.

## LOID IN VANUATU

**FROM HER MODEST LITTLE STOREFRONT IN PANGO, PORT VILA, LOID STOCKS ESSENTIAL FOODS AND HOUSEHOLD GOODS FOR THE PEOPLE IN HER COMMUNITY. SHE ALSO HAS A HI-TECH SOLUTION AT HER FINGERTIPS, IN CASE DISASTER STRIKES.**

Of all the countries in the world, Vanuatu is one of the most vulnerable to disasters, including cyclones. When chaos hits Vanuatu, hard-to-reach communities across the archipelago can wait weeks for emergency supplies to arrive.

So together with tech start-up Sempo and ConsenSys, we're working with Loid's community to pilot an innovative cash transfer program, powered by blockchain, which helps people bounce back faster and stronger from disasters.

Funded by the Department of Foreign Affairs and Trade Australian NGO Cooperation Program, the program equips local vendors like Loid to receive "smart vouchers" that are

distributed to disaster-affected communities. Rather than wait weeks on end for help to arrive, recipients can exchange their vouchers for essential supplies from local markets.

Loid is a super vendor, so she also reimburses smaller participating shops in the village: "I use a smartphone, that's what I use to do the cash transfer."

"I receive the payment directly from Oxfam — I do the payment first, and Oxfam pay me later."

She says, "A program like this will make a big change and a huge impact on the lives of the locals if a disaster happens again."

**OUR GOALS TO CHANGE THE WORLD**

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**CHANGE GOAL 4:**  
**SUSTAINABLE**  
**FOOD**

Worldwide, too many people go to bed hungry each night. And our harsh, changing climate leaves too many farmers struggling to grow nutritious crops. That's why Oxfam arms vulnerable communities with practical solutions so they can produce enough food to eat and sell. Not only today, but also tomorrow and thereafter.





Together with local partners and Oxfam affiliates, we armed

**1.8 MILLION**

people around the world with the skills and resources to grow enough food to eat and sell in 2018–2019.

**Lilongwe, Malawi:** Lusaka, Zambia: After a busy day of educating their neighbours about public health and hygiene, and the dangers of cholera, Oxfam-supported community health workers wash and prepare food. **Photo:** Georgina Goodwin/OxfamAUS.



Photo: Tom Greenwood/OxfamNZ

# STEVEN IN PAPUA NEW GUINEA

**THE ONIONS FROM STEVEN'S GARDEN IN THE REMOTE HIGHLANDS OF PAPUA NEW GUINEA BRING MORE SMILES THAN TEARS. HE'S THRILLED TO HARVEST ANOTHER BUMPER CROP.**

Since joining an Oxfam project that helps rural farmers improve the quality and quantity of their bulb onions, Steven and his wife Maria have turned their family's fortunes around.

He says, "In the past, we spent time in the gardens, but not as seriously as what we are doing today. When we got our heads together and started this group, Oxfam introduced the bulb onions to help us move forward. Oxfam funded the project, and with this came a lot of good things and change."

Now, business is booming for the families in Steven's farming co-op.

"We became more engaged with this work and it has affected our way of thinking and working," he says. "We now have set

aims and goals. Oxfam gave us bulb onion seeds. With this, our lives have changed a lot.

"This will be the third harvest. We distribute the income equally amongst the four families. With the second harvest's sales, we put the money into school fees and invested more in bulb onions."

The father of four daughters says, "In the past, we never thought we could live this type of life, living well ... simply because we had no money. We did not have good things that make up a house, like nice plates, cups, mattresses, and pillows and blankets. But when Oxfam came in, we were introduced to bulb onions and this product brought money, just enough for us to buy what we always wished for."

With a proud smile, he says, "This is life-changing."

# MKULILA IN MALAWI

**FOR MUMS LIKE MKULILA, PEANUT BUTTER IS MORE THAN A SANDWICH SPREAD. IN MALAWI, THIS PROTEIN-PACKED PASTE IS SAVING LIVES AND EMPOWERING WOMEN TO EARN A LIVING.**

On a dusty plot of land in rural Lilongwe, an industrious group of locals gather in an unassuming, two-room building, armed with peanuts. The hand-painted sign on the building explains their objective: MWAYI WATHU PEANUT BUTTER PROCESSING GROUP.

This hive of peanut-butter-making activity is the result of an Oxfam-supported project that empowers communities in Malawi to tackle poverty and malnutrition — with peanut butter. We supplied the group with a peanut butter machine and trained members how to make and sell peanut butter.

Mkulila is a hardworking mum whose life changed when she got involved. Before joining the co-op, she struggled to give her baby daughter the vital nutrients her growing body needed.

Mkulila says, “It was really painful and stressful to me as a mother.”

Sadly, more than one third of children in Malawi experience chronic malnutrition, and many don’t live to see their fifth birthday.

Mkulila says, “I am not happy as a mother when I know that the child is malnourished.”

But everything changed when Mkulila joined the peanut butter processing group. She explains, “I feel very happy inside. Apart from selling the peanut butter to others, we also buy it for use at home, like adding it into porridge that we give to our children — and that has improved the lives of our small children.”

“When I take my child for a health check now,” Mkulila adds, “I feel happy because there has been improvement in the way the child is growing and gaining weight, all due to the peanut butter project.”



Photo: Aurelie Marrier d'Unienville/Oxfam

We're empowering Palestinian farmers to improve the sustainability and profitability of their farming activities. This year,

**8,565 FARMERS**

in Gaza and the West Bank increased their income by 10% or more. Things are looking up!

# OUR GOALS TO CHANGE THE WORLD

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## CHANGE GOAL 5: FAIR SHARE OF NATURAL RESOURCES

Natural resources, like land, water and air, are critical to the survival of communities who live off the land. Yet these same communities often have to compete for precious resources with powerful governments and big companies. Your support creates pathways for marginalised people to learn their rights, find their voice, and demand their fair share.



Together with  
local partners and  
Oxfam affiliates, we  
empowered more than

**200,000**

people to know their  
rights and claim their fair  
share of natural resources  
in 2018–2019.

**Zambia:** Georgina used to earn a living surface mining on land that is now owned by Collum Coal Mining. Oxfam is working with Centre for Trade, Policy and Development (CTPD) in Southern Zambia to empower local miners like Georgina to stand up and demand that international companies redistribute the wealth they make from exploiting their lands. **Photo:** Georgina Goodwin/OxfamAUS.

# JOÃO IN TIMOR-LESTE

**THE CONSTRUCTION OF A NEW HIGHWAY SPELLED TROUBLE FOR THE PEOPLE OF MATAI. BUT VILLAGE CHIEF JOÃO IS WORKING WITH OXFAM AND LOCAL PARTNER MATA DALAN INSTITUTE (MDI) TO FIND A SOLUTION FOR HIS COMMUNITY.**

The massive new highway cut João's community in half. "The worst part," he explains, "is that the community who live on the other side of the expressway — 24 families — now don't have access to schools or the hospital, it's very difficult for them."

"It's also very hard for pregnant mothers to cross to get to hospital. Recently, some of the pregnant mothers were not able to come to hospital because the ambulance cannot access the village anymore. So they have to walk by foot, they could possibly give birth on the way."

João wants to mitigate the impacts of unchecked development — like the highway — on his community. He's in talks with local authorities to negotiate a safe, practical way to reconnect people with the nearest school and hospital.

"Civil society organisations like Oxfam [and MDI] have always supported me throughout the process," João says.

"The government have never responded to us about getting a bridge over the expressway. That is the main preoccupation for me at the moment."

Oxfam's Inclusive Development program — supported by the Department of Foreign Affairs and Trade Australian NGO Cooperation Program — has given João the skills and confidence to stand up for his community's rights.

He says, "I want to suggest that Oxfam continue their work because they look into the shadows for us, and we are lucky that they come and visit us."



Photo: Kate Bensen/OxfamAUS





Photo: Georgina Goodwin/OxfamAUS

In Southern Africa, we're empowering marginalised communities to stand up for their rights. This year, our partner Zimbabwean Environmental Lawyers Association won a protracted High Court case against Zimbabwe's biggest state-owned diamond mining company, forcing them to disclose the contentious Environmental Impact Assessment reports that allowed them to proceed with mining.

A win for Zimbabweans affected by mining — case closed!

## BUSIKU IN ZAMBIA

**BUSIKU WAS FED UP WITH INTERNATIONAL MINING COMPANIES ROLLING INTO TOWN TO EXPLOIT THE LAND, AND NOT PASSING ON ANY BENEFITS TO THE LOCALS. SO SHE TEAMED UP WITH OXFAM AND OUR PARTNER CENTRE FOR TRADE, POLICY AND DEVELOPMENT (CTPD) — AND STARTED BUILDING BRIDGES.**

Mining activity in Mamba has put enormous pressure on the community's limited infrastructure. Busiku (pictured right) explains, "The crossing was damaged and there was no footbridge. Whenever people wanted to cross and go to the market or the hospital, it was very difficult."

Funded by the Department of Foreign Affairs and Trade Australian NGO Cooperation Program, our Inclusive and Transformative Extractive Industries project has given Busiku the confidence to stand up for her community.

"CTPD and Oxfam are working together with us to teach us about what we are supposed to be benefiting from ... As a community, we are supposed to benefit from the mines."

"We had to organise ourselves," she says. "We went to the mines, we talked to them with Oxfam and CTPD. That's how we came up with the solution of the mines building us a footbridge."

"Within a year of efforts, we were able to get the footbridge built."

Busiku is pleased with the new footbridge — but she's not stopping there.

"We have been able to have roads repaired and new classrooms built for a school here. We did all of these things through the voice of this group," she says.

"If you speak as a group, it has more power than one person trying to do the same thing."

Busiku says 10% of the mine's profits are supposed to be put back into the community for development: "We are trying to find out where that 10% is going, and how it is being used."

"We are trying to document what the government is doing with the money."

With a look of determination, she says, "We want transparency."

"We are not going backwards, we are going forwards."

Together with local partners and  
Oxfam affiliates, we connected

**2.9 MILLION**

people worldwide with smart,  
sustainable financial solutions in  
2018–2019.



**Umguza province, Zimbabwe:** Members of an Oxfam-supported women's group meet for their weekly meeting. Over time, they are pooling money to help group members finance various businesses and social initiatives. **Photo:** Abbie Trayler-Smith/OxfamAUS.

A photograph of two individuals wearing bright orange t-shirts. The person on the left is wearing a grey cap and has a tattoo on their left arm. The person on the right is holding a smartphone. The background is a blurred outdoor setting.

**OUR GOALS TO CHANGE THE WORLD**

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**CHANGE GOAL 6:  
FINANCE FOR  
DEVELOPMENT**

There is no quick fix for poverty. Genuine, lasting change can only be achieved with a steady investment of know-how, funding and time. So we encourage the private sector to create opportunities for marginalised people, and we urge our government to invest in foreign aid. Only together can we tackle global poverty, once and for all.



Photo: Vlad Sokhin/Panos/OxfamAUS

# FRANCISCO IN TIMOR-LESTE

**BEFORE JOINING AN OXFAM-SUPPORTED SAVINGS GROUP, FRANCISCO STRUGGLED TO PUT FOOD ON THE TABLE FOR HIS FAMILY. NOW, HE KNOWS HOW TO MANAGE MONEY AND CHASE HIS DREAMS — AND HIS FORTUNES HAVE TURNED AROUND.**

Despite spending long hours cultivating his rice paddy, Francisco never seemed to be able to get ahead. “When I would be working in my paddy field,” he recalls, “I would have a problem with money.”

Francisco couldn’t afford his own harvesting machine so he would borrow a neighbour’s machine, and pay his way with rice.

“It was very difficult,” he says, “because I would work hard but then have to divide my harvest between them and myself.”

Francisco’s fortunes changed when he joined an Oxfam-supported Saving for Change group — an initiative made possible by funding from the Department of Foreign Affairs and Trade Australian NGO Cooperation Program.

“Saving for Change has taught us to save money and then later we are able to achieve our dream.”

“I’m very happy with the Saving for Change group because we have a dream and then, at the end of the year, the dream can come true. I can then see our dream — right in front of me!”

“Now, it is better than before,” Francisco says.

“My dream for when we get to the end of the first cycle of Saving for Change is that I want to build a new house.”

Francisco’s children used to experience malnutrition. “Before I was involved in the groups,” he explains, “I found it difficult to buy food.”

But things have improved. He says, “We are lucky that we have our savings group here and that we can borrow from the savings to buy food.”

“We can see that our children have a strong physique and don’t get sick like before.”

# FLORIAN IN VANUATU

**WORK OPPORTUNITIES ARE SCARCE IN VANUATU, SO WE'VE PARTNERED WITH YOUTH CHALLENGE VANUATU (YCV) TO OFFER YOUNG PEOPLE LIKE FLORIAN A PATHWAY INTO EMPLOYMENT OR STARTING THEIR OWN BUSINESS VENTURES.**

Florian gladly took part in our Ready for Business training initiative, delivered by our partner YVC, with support from the Department of Foreign Affairs and Trade Australian NGO Cooperation Program. With the skills she gained, Florian hopes to scale up her fledgling business, turning discarded plastics into colourful wallets.

"In my mind, this is not just a business, but also helping clean up the environment," she says. "Every day, when I walk down the street and I see plastic papers lying around, I pick them up and take them back home. I clean them up, dry them, and use them for weaving these wallets."

"It's a good thing to recycle. It's pollution."

"The YCV program has encouraged me and helped me a lot," Florian says.

"It's been really important for me to actually engage with this

program, to help me to learn more new things, to help my business grow."

"Before, I didn't know much about managing my business, but after doing the course I learnt how to manage money ... I learnt from the training how to manage my time, do market research, and keep records for all expenses and sales."

Now, Florian has big plans to expand her business: "Within five years, I would like to have more customers."

"My dream for the future is to have my own company. Back home, we don't have good houses, so I'd like to build a big house and also buy a machine to cut all the plastic."

She hopes to see more young women follow her entrepreneurial footsteps: "I want to encourage the other girls back home to apply for the next course."




Port Vila, Vanuatu: After receiving training from Oxfam's partner Youth Challenge Vanuatu, Florian started her own small business making wallets from recycled plastics. Photo: Artur Francisco/OxfamNZ.

We installed a new **WATER MANAGEMENT SYSTEM** in Sri Lanka that empowers

**28,000 FARMERS**

in disaster-prone locations with accurate, real-time information about water levels so they can make critical decisions to protect and strengthen their farming livelihoods.



# CHANGING THE GAME WITH INNOVATION

There is no one-size-fits-all solution for poverty. From one year to the next, and from one context to another, we constantly face new challenges that demand innovative new solutions. That's why the search for better, smarter, more effective ways of working never ends at Oxfam.

**Za'atari camp, Jordan:** Oxfam is turning waste into work opportunities at this recycling centre in District 11 of the camp. With support from the Australian Department of Foreign Affairs and Trade, we run an innovative and sustainable recycling system that includes sorting waste at the household level, door-to-door trolley collection, and waste separation. Omar\* (pictured) is a Syrian refugee who makes a modest living from working at the centre. **Photo:** Alixandra Buck/Oxfam.

\* Name changed to protect identity.



**Pango, Vanuatu:** Nalkaman Kalren purchases goods with his e-voucher card during Oxfam's Unblocked Cash Blockchain pilot.  
**Photo:** Keith Parsons/OxfamAUS.

## INSTANT AID WITH BLOCKCHAIN

In times of crisis, traditional aid distributions of food, shelter and other emergency supplies are not always the best or most efficient way to provide relief. In many emergency contexts, it's logistically easier, quicker and cheaper to distribute money, or cash transfers, to people in need. Taking this one step further, new blockchain technology has the potential to deliver emergency cash transfers in a faster, cheaper and more transparent fashion than ever before.

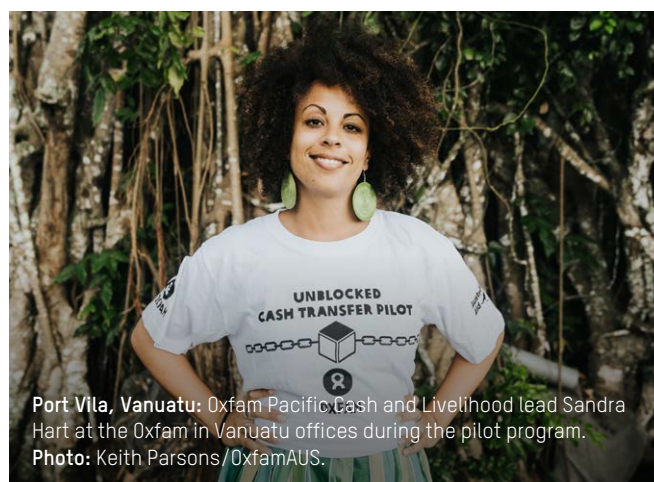
So this year, we partnered with Sempo and ConsenSys to trial a blockchain pilot program in Vanuatu, one of the world's most disaster-prone nations. With funding support from the Australian Government through the Australian NGO Cooperation Program, this innovative program used blockchain-backed vouchers to deliver credit to up to 1,000 people in disaster-prone locations. Each voucher could be redeemed for goods at local stores.

Oxfam is one of the first humanitarian organisations to use blockchain technology for cash transfer programming in the Pacific region. Oxfam's Sandra Hart explains, "The pilot solution, in the cash transfer context, is a form of voucher, except in this case — because it is powered by blockchain — it is a smart voucher. So, using those smart vouchers is a quick and efficient payment system to allow people to accelerate their recovery by purchasing directly from local vendors that have been onboarded in their own community."

"Once they start spending, we can see which vendors are accepting payments, what people are paying for, who is paying. From men to women, from elderly to youth, we are able to get an eye on how effective the assistance is, and who is

involved and how inclusive the system is. For Oxfam, it gives us transparency and a window into aid effectiveness in real time."

"Finally, for blockchain, I really do believe that it's the future. Not just for disaster response, but also for making sure there is higher transparency around the flow of aid that goes to NGOs and to countries after a disaster. The fact that we've got information that is updated in real time, that's accessible to multiple stakeholders at once — from the donor, to the NGO, to the recipient, and to the vendor — we've got an entire ecosystem of transparency that will hopefully encourage people to give more and give in a timely fashion to help people affected by disasters."



**Port Vila, Vanuatu:** Oxfam Pacific Cash and Livelihood lead Sandra Hart at the Oxfam in Vanuatu offices during the pilot program.  
**Photo:** Keith Parsons/OxfamAUS.

# SUSTAINABLE SOLUTIONS IN JORDAN

For people who've been displaced by conflict or disaster, work opportunities are often hard to come by. But in the Za'atari refugee camp in Jordan, one man's waste is another man's way to earn a living.

With support from the Australian Department of Foreign Affairs and Trade, Oxfam operates a sustainable recycling system in the camp, which involves sorting waste at the household level, door-to-door trolley collection, and waste separation into 12 categories of plastic, paper, carton, metal and wood.

Khaled\* (pictured) is a Syrian refugee who collects recyclable materials from households around the camp. He takes the materials to an Oxfam recycling centre in District 11 of the camp for processing. Not only does the work empower Khaled to earn a small income, it also gives him a sense of purpose and stability in uncertain times.

\* Name changed to protect identity.



Za'atari camp, Jordan: Khaled\* carts a load of recyclable household materials to the Oxfam recycling centre for processing. Photo: Alixandra Buck/Oxfam.





Melbourne, Australia: Oxfam's Linda Petrone visits Professor Xiwang Zhang from ARC Research Hub at Monash University for a demonstration of the Micro Water Purifier prototype. Photo: Saba Mebrahtu/OxfamAUS.

## SOLAR SOLUTION IN A SUITCASE

Water is vital for life. But sadly, many people around the world don't have access to clean water. So we partnered with Monash University to develop an innovative solution for those who lack clean water and energy. And the result: the Oxfam-Monash Micro Water Purifier.

This life-saving innovation is a portable, solar-driven, compact, water-purification system that fits in a suitcase. The prototype efficiently removes all harmful contaminants, including salt, from a range of water sources, such as lakes, rivers, ponds and boreholes.

Oxfam Australia Humanitarian Manager Meg Quartermaine explains why this innovation will be important to our work: "Oxfam works in humanitarian assistance, and we work with communities who are affected by natural disasters, or they

may be living in conflict. We specialise in water and sanitation to deliver basic life-saving services."

Thanks to low manufacturing costs and the latest developments in membrane and solar-power technology, the water purification system is affordable and easy to use, requiring no chemical treatment. Weighing just 20kg, it can easily be transported to locations affected by conflict or disaster, or to remote and off-grid communities in need of clean water.

This project was co-funded by Oxfam Australia and Monash Infrastructure. We were recently awarded Perpetual Impact resources, which will allow the team to refine the system so that it is robust, smart, and ready for field-testing. From there, we hope to take this life-saving innovation to scale.

## TURNING TRASH INTO TREASURE



Za'atari camp, Jordan: Syrian refugee Fatima sews bags from old refugee tents as part of an Oxfam project to help displaced women find paid work. Photo: Nesma Alnsour/OxfamAUS.

When war broke out in Syria, Fatima (pictured) fled to Za'atari refugee camp in Jordan, leaving everything behind. She recalls her old life: "Syria was as beautiful as paradise. We were farmers and there were many orchards, where we planted oranges, watermelons and many other fruits and vegetables ... and I used to sell handmade baskets for women to carry their olives."

Fatima has many skills — yet finding work in Za'atari is hard. She explains, "It's been six years and many haven't had the chance to work yet."

"If [we] were given opportunities to work, it would help us to heal and grow after all the destruction and loss we suffered."

With support from the Australian Department of Foreign Affairs and Trade, Oxfam launched an ingenious project in Za'atari, teaching more than 250 Syrian women how to upcycle old tents into tote bags. Around 2,500 bags have been sold locally and in Europe.

Fatima says, "When I joined the project, I was very excited ... the idea of turning tents into bags is very creative." Beaming with pride, she adds, "I would love to teach other people how to create art from trash and old material."

A close-up photograph of an elderly woman with dark hair pulled back, smiling warmly at the camera. She is wearing a light-colored, sleeveless shirt with a green and white geometric pattern. She is holding a woven basket filled with green lentils. The background is a blurred wooden structure, possibly a wall or door.

# LEARNING FROM OUR WORK

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The continued success and improvement of our programs and projects relies on regular monitoring, evaluation and learning. By recognising what worked well — or not so well — and sharing those insights with others in the sector, we can achieve meaningful change and genuinely sustainable development.

Cova Lima, Timor-Leste: Julita Nunes, a member of an Oxfam Savings for Change group, shows off her family's harvest of lentils. Photo: Kate Bensen/OxfamAUS.

## IN TIMOR-LESTE

From July 2015 to June 2020, our Haforsa Vida Moris Komunitade project aims to improve food and income security in rural communities, and help these communities better prepare for and recover from disasters and climate shocks.

A midterm review of the project in May 2018 found that average earnings from farming had significantly increased, indicating good uptake of new farming techniques and improved access to loans via community-based Saving for Change (SfC) groups. The Community Action Planning (CAP) process for identifying and addressing climate hazards, however, was not implemented as widely as planned. This suggests that more must be done to raise the profile of CAP groups, and boost participation in CAP workshops, especially among vulnerable community members. Reaching those who most need support has also proven to be a challenge for the SfC groups.

Moving forwards, we'll encourage our project partners to make both CAP and SfC groups more accessible by making a concerted effort to include and engage the most vulnerable people — notably, women and people with disabilities — in group activities.

## IN PAPUA NEW GUINEA

From July 2015 to June 2020, our Gender Justice program seeks to eliminate violence against women in Papua New Guinea (PNG) by ensuring survivors can access adequate support services; influencing government policy; and promoting behaviour change among men and boys.

We have seen access to support services improve (see Eriko's story on page 21) and there is some indication that the program has made men and boys less accepting of violence against women, and more prepared to stand up for women's rights. But our midterm review in May 2018

suggests that more intensive work is needed to deepen engagement, build trust in the community, and curb harmful behaviours.

We will therefore pilot a more resource-intensive approach to violence prevention and behaviour change, building on the mass communication and awareness-raising strategies that we've used to date. Working with small groups of men and women, of different age groups, we'll initiate deeper, more intimate discussions about the causes, impacts and consequences of violence against women. Qualified counsellors will facilitate these dialogues to help navigate the sensitivities of the issue.

## GLOBAL

In May 2018, we synthesised the learnings from 49 of our projects, campaigns or advocacy initiatives that spanned 2015–2017. This represents about 40% of initiatives during this period.

The review found good evidence that our projects have contributed to significant policy and practice change, in Australia and abroad. Our focus on influencing decision-makers has clearly strengthened policy outcomes. We've also helped boost the role of civil society organisations, who in turn are amplifying the priorities and experiences of the most marginalised communities.

Significantly, the review also found that our initiatives often don't measure their broader contributions to civil society. The "ripple effect" of change led by high-capacity civil society organisations is central to our strategy, and indeed success, but it's not well evidenced, measured or understood. Our role in the global women's movement, for example, is not clearly defined. There's little information on how Oxfam works with women's rights organisations, which are pivotal for the success of our strategies to advance gender rights and empowerment.



# SAFETY AND WELLBEING AT OXFAM

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Southern Zambia: People collect water near Collum Coal Mine, where coal has contaminated water sources. Photo: Georgina Goodwin/OxfamAUS.

## OUR STANDARD OF CARE

At Oxfam Australia, we cultivate safe, diverse and inclusive workplaces and ways of working. We share responsibility for maintaining these healthy work environments across every facet of the organisation.

Working within a clear framework of values and policies, our mission is strictly informed by a do-no-harm principle. We don't tolerate any form of abuse, harassment, sexual misconduct, exploitation of vulnerability, or misuse of power for personal gain. In the delivery of our programs and campaigns, we strive to uphold the rights of the people with whom we work, taking every precaution to ensure that our actions, intended or unintended, place no-one at risk of harm.

## KEEPING KIDS SAFE

Oxfam is deeply committed to upholding the rights of children. Our One Oxfam Child Safeguarding Policy is a central element of our child safeguarding system, providing a framework of principles and approaches, and outlining our minimum standards for safeguarding children against abuse and exploitation in the delivery of our work. Oxfam Australia led the development of this policy, which was approved for implementation in December 2018.

In 2018–2019, we conducted Child Safeguarding training for Oxfam staff in Australia and in-country. We also provided this training for implementing partner organisations so they can meet and maintain our minimum standards. A progress update in February 2019 showed that country teams were performing well against all minimum standards.

When we underwent re-accreditation with the Department of Foreign Affairs and Trade (DFAT) this year, we were found to be fully compliant with every aspect of DFAT's Child Protection Policy and its associated nine minimum standards.

## MONITORING MISCONDUCT

In 2018–2019, we continued to strengthen our safeguards — the policies and practices we use to keep people safe from harm — to ensure they are implemented in a way that protects our partners, our staff and the communities with whom we work. Our recruitment processes were strengthened to ensure safer outcomes for all who work and engage with Oxfam.

During the reporting period, we delivered United Nations Safeguarding training modules to all staff. In May 2018, we provided training for nominated staff to become Sexual Misconduct Investigators to look into allegations of sexual misconduct. We also trained Safeguarding Focal Points in the Pacific and in Bangkok. These trained staff members promote awareness and prevention, and give practical advice and support to people with concerns. They are the first point of contact for people who need to report misconduct.

In the 2018–2019 financial year, one incident of sexual harassment was reported in a country where Oxfam Australia is responsible for providing administrative services. This incident involved a partner organisation and no Oxfam staff were involved. The incident was investigated, resulting in resolution with the relevant partner organisation.

## WELLBEING AT WORK

We remain deeply committed to building a positive and healthy work environment and workplace culture. This year, we undertook various cultural measurements, including the One Oxfam Culture Survey, which provided an understanding of our current cultural climate. Armed with the survey findings, we invited external experts to host safe discussions and workshops on topics necessary for cultural transformation, including feminist principles and appropriate use of power and privilege.

We also continued our partnership with the University of Melbourne to participate in the Respectful Relations at Work study, a three-year longitudinal research project that aims to:

- evaluate the interaction between harmful workplace experiences and work-life conflict, and their impact on employees' wellbeing at work.
- evaluate the role that organisational culture plays in harmful workplace experiences and work-life conflict.
- deliver inclusive leadership training to minimise harmful workplace experiences and work-life conflict, and improve diversity and general wellbeing in the workplace.



Hyderabad, Pakistan: Oxfam Australia Chief Executive Helen Szoke celebrates the She Can Lead program, which empowers marginalised women in Pakistan to engage with the political system and drive positive change in their communities. Photo: Shiza Malik/Oxfam.

# OUR OXFAMILY

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No one person can tackle poverty alone. It takes a team of passionate, big-hearted people, from all around the globe, to make a meaningful impact — and the Oxfam community is just the team for the job. Oxfam's army of activists, change-makers, donors, partners, staff and volunteers breathe life and vigour into our work.



# CHRIS RAWLINSON

**THE OXFAMILY WAS HEARTBROKEN THIS YEAR BY THE TERRIBLY SAD LOSS OF OUR LONG-TERM VOLUNTEER CHRIS RAWLINSON, ONE OF OUR NEAREST AND DEAREST.**

For more than two decades, Chris (pictured centre) has been a committed, diligent and caring member of the team at Oxfam's Melbourne office. He was loved and respected by his colleagues in the Supporter Services team and, indeed, across the agency.

Chris is one of 3,235 people who donated their time, energy and expertise throughout 2018-2019 to help Oxfam tackle poverty and change the world. Some of these volunteers were first-timers — but Chris was a familiar and well-loved face.

This year marked his 24th anniversary as an Oxfam volunteer, and his contribution to our global mission cannot be overstated. Chris' hard work and dedication has had a lasting impact in the lives of all who worked with him and, in turn, in the lives of the many vulnerable communities that Oxfam serves.



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# FOONG OOI

**FOR SOME, TRAVEL MEANS SELF-INDULGENCE, LUXURY RESORTS AND INFINITY POOLS — BUT NOT FOR FOONG OOI. WHEN SHE SET OFF FOR VIETNAM IN MARCH, FOONG HAD OTHER PLANS.**

Together with a team of adventurous Oxfam supporters, Foong (pictured right) took part in our Trek to Tackle Poverty, a 10-day expedition into Vietnam's Sapa Valley. The journey took the crew along winding valley trails, through rainforests and rice paddies, and into remote villages and hamlets, where they lived among the locals.

Foong's goal was to travel with a purpose: "Travelling as a tourist, or even with a guide, we tend to just scratch the surface of a country.

"This time with Oxfam, I was much more invested in the people and the culture because I had raised funds for that community; visited their homes; shared their food, which they cooked for us; and stayed in homestays."

In the lead-up to the trek, Foong smashed her fundraising target, raising \$7,780 for Oxfam by serving up delicious meals for her friends. In Vietnam, she saw firsthand how those funds could change people's lives when she met women who've taken part in our WEAVE project.

Foong says, "Empowering women is my passion and I was inspired to undertake the Vietnam trip because the WEAVE project does just that — it empowers women to build a sustainable livelihood in their communities."

Foong adds, "I am very conscious of our responsibility in the developed world to help those less fortunate to develop skills to help them be independent."

"Doing nothing is not an option for me ... I totally agree with Oxfam's belief that the best way to fight poverty and injustice is to help people to help themselves."





# EDDIE CARBONELL

**THE POVERTY-TACKLING TEAM AT OXFAM AUSTRALIA ARE A SMART, CREATIVE, PASSIONATE BUNCH — AND EDDIE CARBONELL IS NO EXCEPTION.**

By day, he wows his colleagues with publishing prowess and expert knowledge. But Eddie is a man of many talents beyond the realm of print production. Over the years that he has worked at Oxfam, he's come to be known, and admired, as our resident botanist, photographer, cinephile, philosopher and baker extraordinaire. He is also known, and loved, for his formidable sneeze that echoes through the building.

Oxfam's values mirror Eddie's own: "Because modern poverty — in this world of extreme wealth — is in itself a great injustice put upon millions of people around the world."

He adds, "The core of Oxfam's work has always been a drawcard ... To have the ability to work in a space that allowed me to use my skills to change the world — even in the smallest

of ways — for the better, was an opportunity that I grabbed with both hands."

Having lived in Cuba, Russia and Sweden before making Australia his home in 2000, Eddie is a true global citizen. In his experience, ESL stands for English as a seventh language. For six years, Eddie has graced the Oxfam Australia office with his worldly insights — and the Oxfamily is better for it.

The highlight of his Oxfam career was the 2014 Nepal earthquake response and subsequent appeal. He says, "The atmosphere was electrifying. Not only were we in place, saving lives, we also partnered with the ABC for what became our biggest emergency fundraising appeal with over \$12 million raised. It was extremely busy at the time, but the commitment, dedication and hard work of all the teams involved made it all worthwhile."



Photo: Keith Parsons/OxfamAUS



# FINANCIALS

It takes plenty of heart, passion and determination to tackle poverty and champion social justice. And the battle for justice and equality must be fought on solid financial foundations. That's why we are committed to maintaining a sound financial position, this year and into the future.

**Blantyre Rural, Malawi:** Elube collects money at a cash distribution, funded by Oxfam and partners. She has struggled to provide nutritious food for her baby daughter since their community was hard hit by drought. **Photo:** Aurelle Marrier d'Unienville/Oxfam.

# FINANCIAL PERFORMANCE

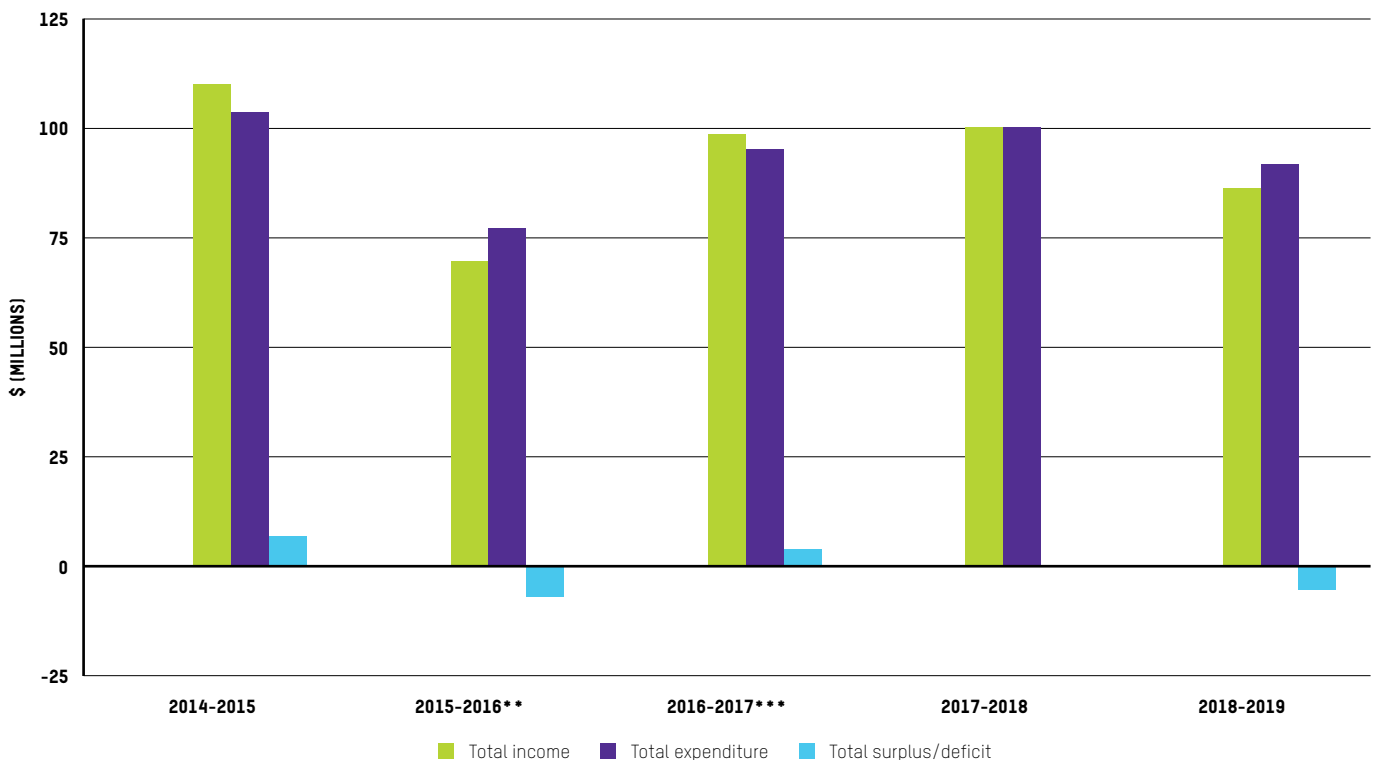
This year, Oxfam Australia reported a consolidated operating deficit of \$5.6 million. This deficit was primarily due to challenges in the retail sector and declining income from community support. Our community support income declined significantly from the prior year. The challenging retail environment contributed to the poor operational performance of Oxfam Australia Trading (OAT), which informed our decision to close our trading arm.

Our consolidated income of \$86.9 million was down by \$10.9 million from the prior year. Despite declining community support income, this income stream was our most significant, contributing \$48.5 million. We also received \$28 million of

grant funding during the year, which was impacted by the suspension of funding from the Department of Foreign Affairs and Trade (DFAT) to Oxfam Great Britain offices.

We spent \$50.3 million on our long-term program development, advocacy and emergency responses during the year, down by \$7 million compared to last year. This decrease was the result of lower than expected community support and grant income, and therefore less funding being available to expend on these important activities. Expenditure on fundraising activity to boost our community support income, both now and in the longer term, remains a high priority for Oxfam Australia.

## FINANCIAL PERFORMANCE\*



\* Includes Oxfam Australia Trading

\*\* This financial year reflects nine months of financial results as Oxfam Australia's reporting period changed to a March-end financial year in line with other Oxfam affiliates.

\*\*\* During 2016-2017, Oxfam changed the method of measuring our property portfolio to present the current market values of our properties, hence providing our supporters and the public with more relevant financial information.

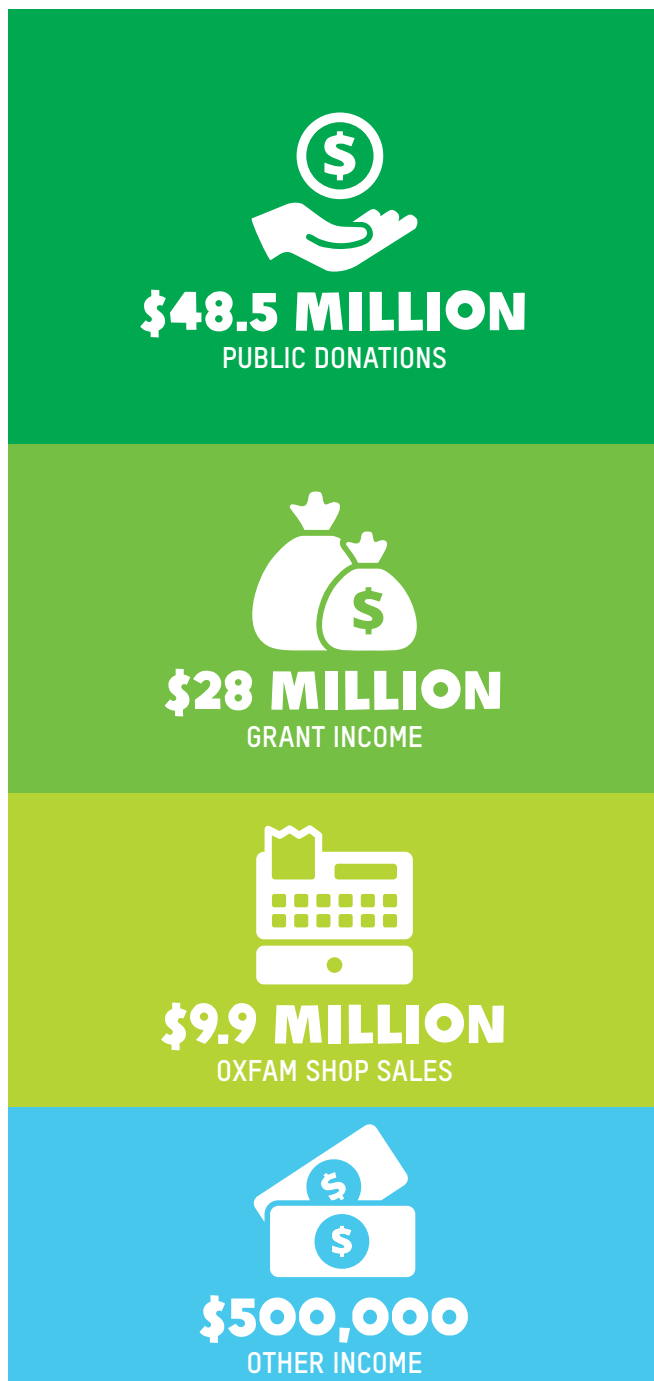
# 2018–2019 INCOME

While our overall net asset position is strong, our working capital position deteriorated this year. As noted, this was due mainly to the underperformance of our retail operations and not achieving our fundraising targets for the year. Due to the ongoing losses we have incurred in our Trading operations, the Board has made the difficult decision to close our Oxfam shops in 2019–2020.

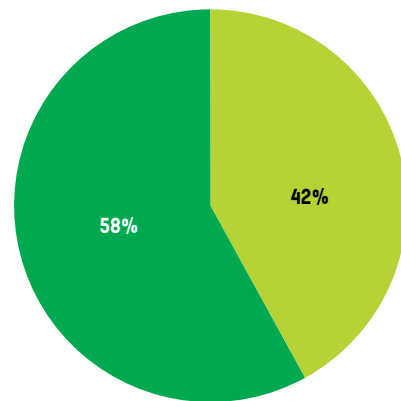
Community support income (CSI) — money donated by the Australian public — continues to be our major income source, accounting for almost two-thirds of our total income.

This year, we have been disheartened by further reduction in the Australian Government aid program. In the coming year, we will press on with our efforts to advocate for an increased aid budget.

## INCOME TYPE



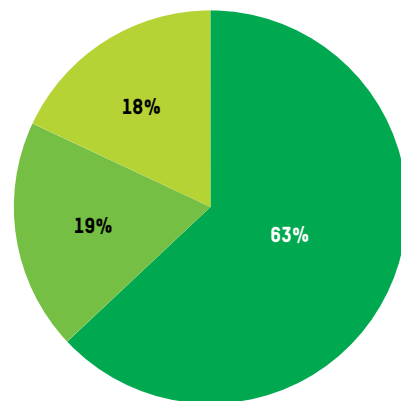
## RESTRICTED VS UNRESTRICTED INCOME



■ Restricted income ■ Unrestricted income

Not including Oxfam Australia Trading

## WHERE THE MONEY COMES FROM



■ Other income ■ Government income ■ Community support income

Not including Oxfam Australia Trading

# 2018–2019 EXPENDITURE

Tackling global poverty and injustice takes time, determination and money. So this year, we invested \$50.3 million in long-term development programs, advocacy and emergency responses.

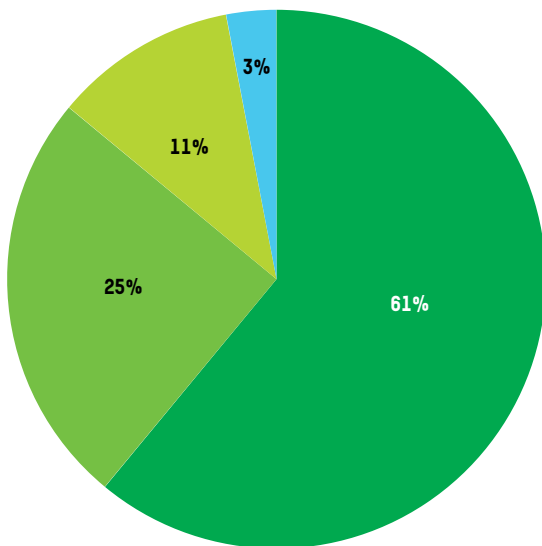
The suspension of DFAT funding to Oxfam Great Britain offices, and the underperformance of our fundraising targets impacted our program, fundraising and administration ratios:

- Our **program investment ratio** — the total amount spent on long-term development, emergency response, advocacy and public campaigns, expressed as a percentage of total expenditure — fell by 3.6% due to the suspension of DFAT funding.

- Our **fundraising investment ratio** — the total amount spent on fundraising, expressed as a percentage of all money donated by the Australian public (CSI) — increased by 1.8% as a result of public fundraising income targets not met; and
- Our **cost of administration ratio** — the total amount spent on administration, expressed as a percentage of total expenditure — increased by 1% as a result of the income shortfall.

In future, we aim to increase the amount of program funding as a percentage of our total expenditure, and continue to strive for the most efficient and effective administrative and fundraising operations.

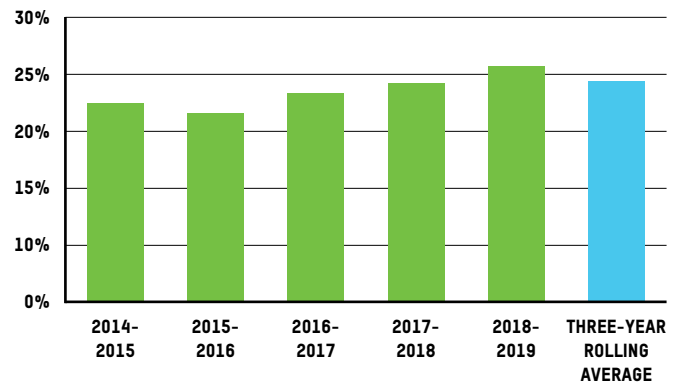
## WHERE THE MONEY GOES



- Campaigns and advocacy
- Fundraising and promotion
- Administration
- Programs (long-term development and emergencies)

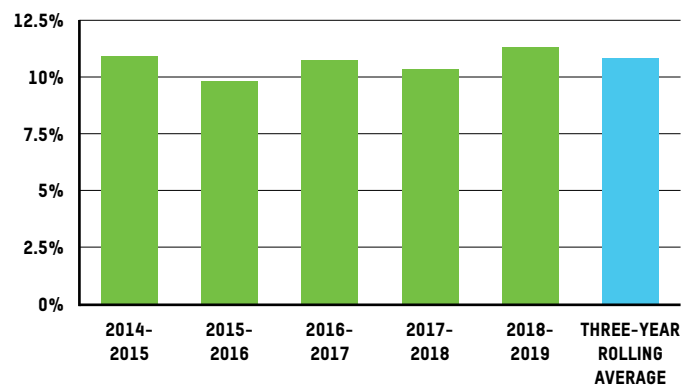
Expressed as a percentage of total expenditure  
Not including Oxfam Australia Trading

## FUNDRAISING INVESTMENT RATIO



Not including Oxfam Australia Trading.

## COST OF ADMINISTRATION RATIO



Not including Oxfam Australia Trading.

# PROGRAMS

When disasters strike, we respond swiftly, providing the vital assistance that people need to survive, including food, water, sanitation, shelter or health and hygiene training. This year, Oxfam Australia made significant contributions to several humanitarian responses:

- \$30,000 on drought relief in Afghanistan
- \$30,000 on flood response in India
- \$25,000 on the Lombok earthquake response in Indonesia
- \$20,000 on Tropical Cyclone Josie response in Fiji
- \$20,000 on flood response in Laos
- \$20,000 on Kerala flooding response in India
- \$15,000 on Ambae volcano eruption response in Vanuatu

The suspension of the DFAT funding for Oxfam Great Britain constrained our ability to contribute to some global humanitarian emergencies. However, with support from institutional donors, we also made substantial investments in the Sulawesi tsunami and earthquake response in Indonesia, and the Rohingya refugee response in Bangladesh.

And our work extends well beyond crisis response efforts. Our long-term development programs empower communities all

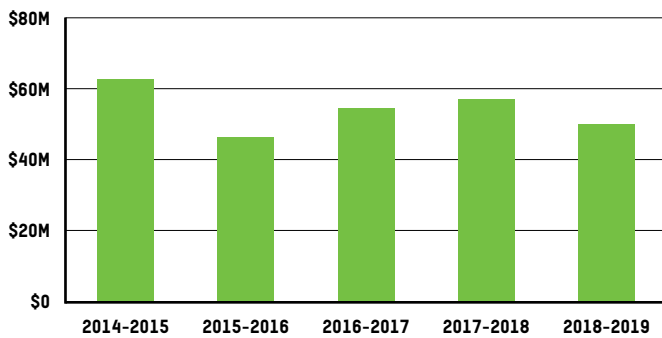
around the world with the practical tools and resources they need to overcome poverty and thrive.

This year, some of our life-changing activities<sup>1</sup> included:

- \$1.8 million on programs to end violence against women in Papua New Guinea.
- \$1.7 million on programs to improve livelihood opportunities for small-scale farmers in the Occupied Palestinian Territory.
- \$1.7 million on programs to improve access to natural resources for communities in the Mekong region.
- \$1.2 million on programs to improve livelihood opportunities for women and marginalised community members in Sri Lanka.
- \$1.2 million on programs to create livelihood opportunities for vulnerable farmers in Timor-Leste (see Francisco's story on page 34).

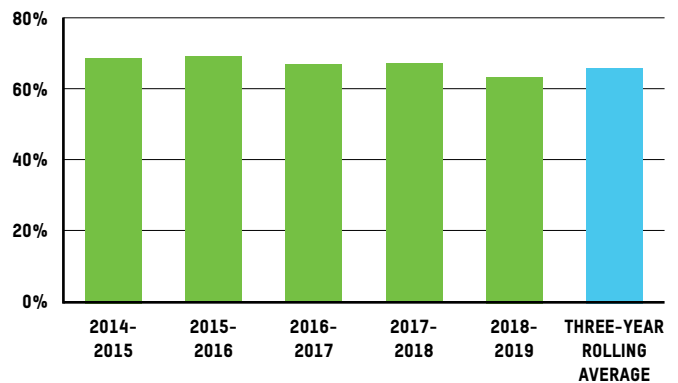
Of the \$50.3 million we invested in international and domestic long-term development and advocacy programs and emergency response this year, \$28 million was funded through DFAT and other institutions, while \$18.9 million was funded by unrestricted community support income (CSI), including appeals.

**PROGRAM EXPENDITURE**



Not including Oxfam Australia Trading.

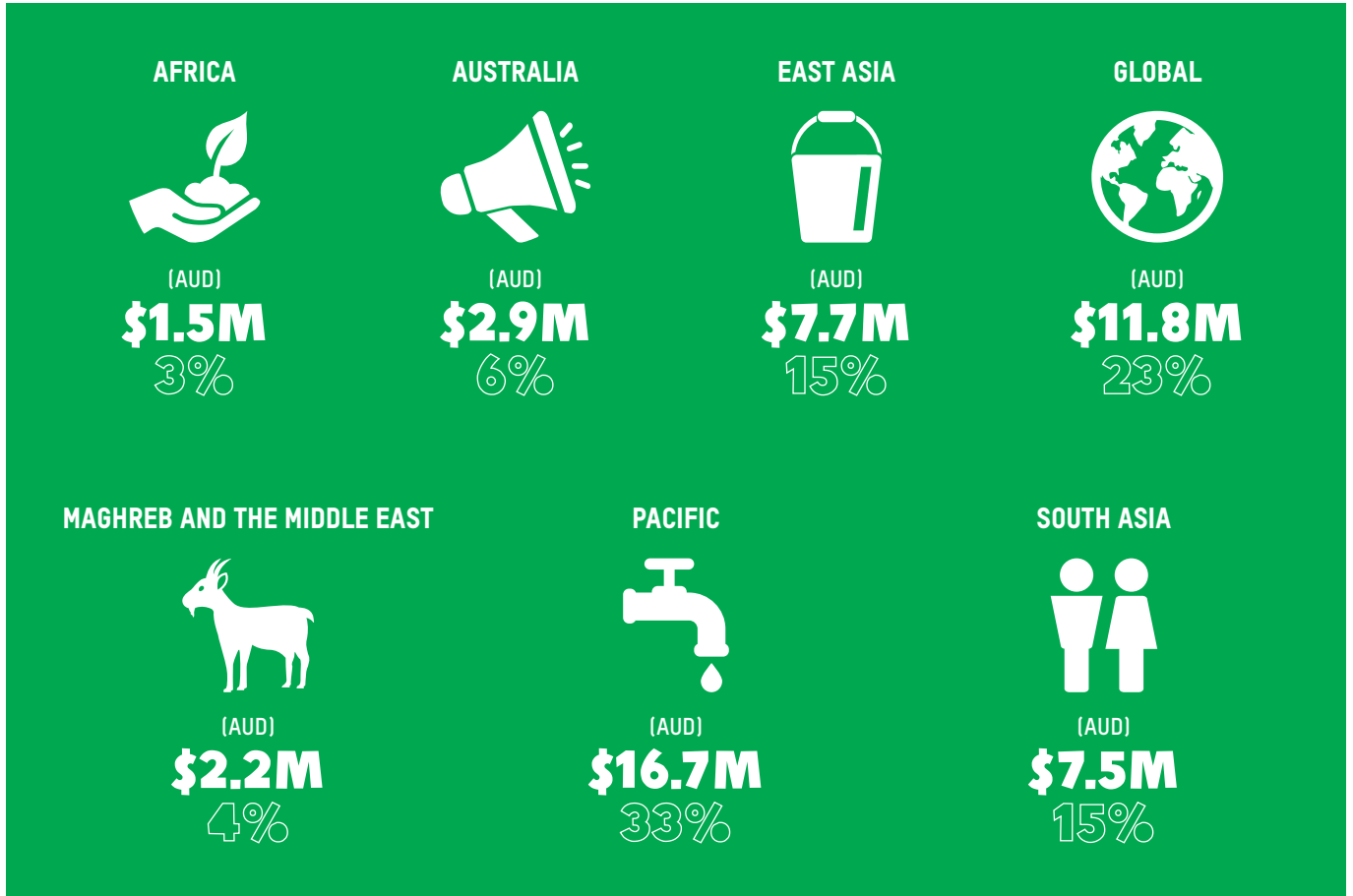
**PROGRAM INVESTMENT RATIO**



Not including Oxfam Australia Trading.

<sup>1</sup> The programs listed above are all fully or partially funded by the Department of Foreign Affairs and Trade (DFAT).

## PROGRAM SPEND BY REGION



Not including Oxfam Australia Trading.

## FINANCIAL OUTLOOK

While our overall net asset position is strong, we experienced a deterioration in our working capital position. As noted, this was mainly due to the challenging retail environment and our underperformance in meeting our fundraising targets for the year. Due to the ongoing losses we have incurred in our Trading operations, the Board has made the difficult decision to close our shops during 2019–2020.

Oxfam Australia has been disappointed at the continued reduction in the Australian Government aid program, and we will continue to advocate to both government and opposition parties in Australia for the importance of an increased and sustainable Official Development Assistance budget.

Looking forwards, Oxfam Australia is firmly committed to maintaining a stable financial position as we promote social justice and tackle poverty. We must ensure that we continue to focus on building an efficient, effective and resilient organisation into the future. And we acknowledge and thank you, our donors, for your unwavering support and generosity.

**Anthony Alexander**  
Chief Financial Officer

**Ann Byrne**  
Co-Chair Board Finance,  
Risk and Audit Committee

# COMPREHENSIVE INCOME STATEMENT

FOR THE YEAR ENDED 31 MARCH 2019

	NOTES	CONSOLIDATED ENTITY*	
		31/03/19 \$'000	31/03/18 \$'000
<b>REVENUE</b>			
Donations and gifts — monetary		45,262	49,091
Bequests and legacies		3,228	2,272
Grants			
DFAT		14,514	20,578
Other Australian non-government		3,742	5,747
Other overseas		9,770	6,915
Commercial activities income			
Sale of goods		9,928	12,820
Investment income		224	190
Other income		237	163
<b>TOTAL REVENUE</b>		<b>86,905</b>	<b>97,776</b>
<b>EXPENDITURE</b>			
<b>International aid and development programs expenditure</b>			
International programs			
Funds to international programs		36,274	42,163
Program support costs		8,006	8,279
Public policy and outreach program		2,223	3,331
Development effectiveness		1,437	1,472
Community education		1,349	1,123
Fundraising costs			
Public		18,633	18,599
Government, multilateral and private		749	833
Accountability and administration	1	8,867	8,185
<b>Total international aid and development programs expenditure</b>		<b>77,538</b>	<b>83,985</b>
Domestic programs expenditure		1,021	979
Commercial activities expenditure			
Cost of goods sold and administration		13,979	15,793
Finance costs		10	6
<b>TOTAL EXPENDITURE</b>	2	<b>92,548</b>	<b>100,763</b>
<b>EXCESS OF REVENUE OVER EXPENDITURE</b>		<b>(5,643)</b>	<b>(2,987)</b>
<b>Other comprehensive income / (loss)</b>			
Net gain/(loss) on financial assets at FVOCI		4	(11)
Gain on revaluation of properties		74	2,844
<b>Total other comprehensive income</b>		<b>78</b>	<b>2,833</b>
<b>TOTAL COMPREHENSIVE SURPLUS FOR THE YEAR</b>		<b>(5,565)</b>	<b>(154)</b>

\* Consolidated Entity is Oxfam Australia and its wholly owned subsidiary Oxfam Australia Trading Pty Ltd.

1. Accountability and administration expenditure is for both international and domestic programs

2. Total expenditure identified in the Summary Income Statement above is derived from the full 2018–2019 financial report. Certain types of expenditure have been categorised in line with the requirements of the ACFID Code of Conduct. These allocations are supplementary information intended for the purpose of the users of the Summary Financial Report and are not specifically derived from the full 2018–2019 audited financial report.

During the financial year, Oxfam Australia had no transactions in the Political or Religious Adherence Promotion programs category. There were no non-monetary revenue or expenditure transactions that were required to be brought to account by Oxfam Australia.

This Summary Financial Report has been prepared in accordance with the requirements set out in the ACFID Code of Conduct. For further information on the Code please refer to the ACFID Code of Conduct Implementation Guidance available at [www.acfid.asn.au](http://www.acfid.asn.au)

This financial report is a summarised version of our full financial report. Copies of our 2018–19 audited financial report can be obtained by writing to the Chief Executive, 130–138 Leicester St, Carlton Victoria 3053, or by visiting [www.oxfam.org.au](http://www.oxfam.org.au).

This Summary Financial Report is approved on behalf of the Board:



Dennis Goldner  
Chair



Ann Byrne  
Co-Chair Board Finance, Risk and Audit Committee



# BALANCE SHEET

AS AT 31 MARCH 2019

	CONSOLIDATED ENTITY*	
	31/03/19 \$'000	31/03/18 \$'000
<b>ASSETS</b>		
<b>Current assets</b>		
Cash and cash equivalents	14,023	14,141
Trade and other receivables	4,117	3,336
Inventories	2,147	3,423
Other financial assets	512	463
Other current assets	489	735
<b>Total current assets</b>	<b>21,288</b>	<b>22,098</b>
<b>Non-current assets</b>		
Other financial assets	20	20
Property, plant and equipment	19,902	20,165
Investment property	475	475
Intangibles	1,851	408
Other non-current assets	1,420	1,441
<b>Total non-current assets</b>	<b>23,668</b>	<b>22,509</b>
<b>TOTAL ASSETS</b>	<b>44,956</b>	<b>44,607</b>
<b>LIABILITIES</b>		
<b>Current liabilities</b>		
Trade and other payables	5,980	4,827
Borrowings	10	103
Other liabilities	17,451	13,286
Provisions	5,033	3,996
<b>Total current liabilities</b>	<b>28,474</b>	<b>22,212</b>
<b>Non-current liabilities</b>		
Provisions	518	866
<b>Total non-current liabilities</b>	<b>518</b>	<b>866</b>
<b>TOTAL LIABILITIES</b>	<b>28,992</b>	<b>23,078</b>
<b>NET ASSETS</b>	<b>15,964</b>	<b>21,529</b>
<b>EQUITY</b>		
Retained earnings	(331)	8,209
Reserves	16,295	13,320
<b>TOTAL EQUITY</b>	<b>15,964</b>	<b>21,529</b>

\* Consolidated entity is Oxfam Australia and its wholly owned subsidiary Oxfam Australia Trading Pty Ltd.

At balance date, Oxfam Australia had no balances in other financial liabilities (current or non-current), non-current borrowings or non-current other liabilities categories.

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# STATEMENT OF CHANGES IN EQUITY

FOR THE YEAR ENDED 31 MARCH 2019

CONSOLIDATED ENTITY*						
	RETAINED SURPLUS \$'000	RESTRICTED RESERVES \$'000	NET UNREALISED GAINS RESERVE \$'000	REVALUATION SURPLUS RESERVE \$'000	COLLECTIVE RESOURCE ALLOCATION RESERVE \$'000	TOTAL \$'000
<b>At 31 March 2017</b>	<b>10,469</b>	<b>3,007</b>	<b>23</b>	<b>8,184</b>	<b>-</b>	<b>21,683</b>
Unrealised loss on financial assets at FVOCI	-	-	(11)	-	-	(11)
Gain on revaluation of properties	-	-	-	2,844	-	2,844
Excess of expenses over revenue	(2,987)	-	-	-	-	(2,987)
Transfer to / (from) reserves	727	(1,010)	-	-	283	-
<b>At 31 March 2018</b>	<b>8,209</b>	<b>1,997</b>	<b>12</b>	<b>11,028</b>	<b>283</b>	<b>21,529</b>
<b>At 31 March 2018</b>	<b>8,209</b>	<b>1,997</b>	<b>12</b>	<b>11,028</b>	<b>283</b>	<b>21,529</b>
Unrealised gain on financial assets at FVOCI	-	-	4	-	-	4
Gain on revaluation of properties	-	-	-	74	-	74
Excess of expenses over revenue	(5,643)	-	-	-	-	(5,643)
Transfer to / (from) reserves	(2,897)	2,566	-	-	331	-
<b>At 31 March 2019</b>	<b>(331)</b>	<b>4,563</b>	<b>16</b>	<b>11,102</b>	<b>614</b>	<b>15,964</b>

\* Consolidated Entity is Oxfam Australia and its wholly owned subsidiary Oxfam Australia Trading Pty Ltd.

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**Building a better  
working world**

Ernst & Young  
8 Exhibition Street  
Melbourne VIC 3000 Australia  
GPO Box 67 Melbourne VIC 3001

Tel: +61 3 9288 8000  
Fax: +61 3 8650 7777  
ey.com/au

## Report of the Independent Auditor on the Summary Financial Statements to the Members of Oxfam Australia

### Opinion

The summary financial statements, which comprise the summary statement of financial position as at 31 March 2019, the summary statement of comprehensive income, summary statement of changes in equity and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial report of Oxfam Australia (the Company) for the year ended 31 March 2019.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial report, in accordance with the *Australian Charities and Not-for-Profits Commission Act 2012*.

### Summary Financial Statements

The summary financial statements do not contain all the disclosures required by the *Australian Charities and Not-for-Profits Commission Act 2012*. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial report and the auditor's report thereon.

### The Audited Financial Report and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial report in our report dated 9 August 2019.

### Responsibility of the Directors for the Summary Financial Statements

The directors of the Company are responsible for the preparation of the summary financial statements in accordance with the *Australian Charities and Not-for-Profits Commission Act 2012*.

### Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial report based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*.

Ernst & Young  
Melbourne  
9 August 2019

Name of auditor and title: Paul Gower, Partner

Relevant professional qualification or body: Registered Company Auditor; Member, Chartered Accountants Australia and New Zealand

A member firm of Ernst & Young Global Limited  
Liability limited by a scheme approved under Professional Standards Legislation

# WE COULDN'T DO IT WITHOUT YOU

## THE OXFAM CIRCLE

This list represents the generous donations made by members of the Oxfam Circle during the June 2018 – July 2019 financial year.

### VISIONARIES

**\$50,000+ PER ANNUM OR \$10,000+ PER ANNUM PLUS BEQUEST COMMITMENT**

Andrew and Beth Phillips Family Foundation; Andy and Jill Griffiths; Anne Miller; Annie T Rose; Anonymous x 10; Barlow Foundation; Claire Bamford; Dale McMenamin; Dr Joan Bryan; Fionna Allan; Greg Jordan; Ian Cox; Jade, Sophie and Sarah Kirsch; Jaramas Foundation Pty Ltd; Jerry Adams and Prof Suzanne Cory; John and Valerie Braithwaite; John Freeman; Kim Williams AM; P Thompson; Peter Hanks; Rob Guthrie and Trish Cowcher; Roger and Mandy Collins-Woolcock; Ross and Marianne Allan; Simpson Family Foundation; Susan Maple-Brown AM; The Glider Foundation; Thomas Goodman; Tim Mintern and Marion Matthews; Vincent Chiodo Charitable Foundation; Wayne and Ros McDonald

### LEADERS

**\$25,000–49,999 PER ANNUM**

Ake Ake Fund; Alan Bennett; Anonymous x 8; Bluesand Foundation; Cameron Foundation; Harris Charitable Foundation; Ian Newman; John and Michele Shanahan; Lacetree Pty Ltd; Les Hiboux Pty Ltd; Moonstream Information Services; Rohit D'Costa and Nadia Chaves; The Muffin Foundation

### INNOVATORS

**\$10,000–24,999 PER ANNUM**

Alan Gardiner; Ann Byrne; Anonymous x 41; Ashu Jhamb and Katherine Barraclough; Beeren Foundation; Biophilia Foundation; Birchall Family Foundation Trust; Brad Louis; Brennan Family Foundation; Brenton Starkie; Chris Hartigan and Angela Scarfe; Christopher Fairley; Claire Howell; Compliance and Risk Management Recruitment; David and Linsey-Anne Morris; David Huang; David Thomas and Philippa Cotter; Dennis Goldner AM and Kate Murphy; Duncan Murray; Frantel Pty Ltd; Gary Alcock and Marianne Hack; Gernot Heiser and Trudy Weibel; Graf Family Foundation; Helen Szoke AO; James McCaughey; Jamie Simpson; Jane Bitcon and Geoff McClellan; Jane Harper Trust; Jenny Ingram; Joanne Simpson; Jon Jureidini and Julia Beaven; Judith and Keith Heale; Julian Knights; Krishna Sen; Kylie Boucher and Andrew Maynard; Liz Nixon and Peter Cowling; Manivannan Gopalakrishnan; Michael and Leanne Rogerson; Michael and Wendy Olive; Michael Jefford; Mick Harvey and Katy Beale; Mike and Yve Carter; Mr AC and Dr JC Tomlinson; Owen Ritson and Anne Machin; Paul and Susan Taylor; R Harding; Raymond Tam and Linda Castles; Red Rocketship Foundation; Rellim Foundation; Roy Bishop; Ruth Bourne; Ruth McColl AO; Ryan Martyn and Hanna Marton; Sarah Hill; Simon Martin; Smail Family Foundation; Stephen Walsh; Susan Adams and Andrew Kirk; The Garrett Riggelman Trust; The Mike and Joan Tallis Research Endowment; The Russell Foundation; Trevor and Ann Kennedy

## ESTATES

This year, 54 supporters left gifts to Oxfam Australia in their Wills, contributing more than \$3.2 million in total to our vital work around the globe, tackling poverty and injustice. We received bequests from Oxfam supporters across Australia, including The Estate of the late Frank De Angeli, The Estate of the late Dr Paul Lee, The Estate of the late Vilma C Smith, The Estate of the late Jay Birnbrauer, The Estate of the late Judith A Warrell, The Estate of the late E V Crohn, The Estate of the late Joseph Garvin, The Estate of the late Margaret Ewins, and The Estate of the late Zilla Parker.

### FRANK DE ANGELI

Born in England in 1924, Oxfam supporter Frank De Angeli was a Chartered Accountant who went on to hold executive roles in the United Kingdom, India, the United States and Japan. He first visited Australia in the 1960s and continued to make regular trips here until 2004 when he moved to Sydney, where he lived with his wife Kazuko until his death on 28 February 2018. Mr De Angeli left a generous bequest of \$1 million to Oxfam Australia, ensuring that his legacy will have a positive and lasting impact on the lives of so many.

### DR PAUL LEE

Oxfam supporter Dr Paul Lee studied dentistry and orthodontics at Adelaide University and practiced as an orthodontist in South Perth until the last year of his life. Apart from his profession, Dr Lee's great loves were his Citroën, his Siamese cats, and cooking healthy, tasty food. He also loved the Australian bush, and found great pleasure in exploring bush trails through Karijini National Park and the Flinders Ranges. Dr Lee was deeply committed environmentally and lived his life true to his beliefs. Dr Lee's substantial bequest of \$977,191 to Oxfam Australia will help bring to life our vision of a just world without poverty.

# CORPORATE PARTNERS

## **PRACTICAL VISIONARIES** **DELOITTE**

For the last 20 years, Deloitte has been a strong, supportive and proactive partner for Oxfam. The partnership has evolved over time, growing in strength mainly because of the deep understanding between both organisations. The starting point was Trailwalker, which continues to be a main pillar that bonds us together. But the partnership has grown to encompass pro bono support, volunteering, staff mentoring, fundraising, humanitarian response, innovation and more. Deloitte's driving purpose — making an impact that matters — combines seamlessly with Oxfam's mission to make the partnership a truly transformative force in the lives of people living in poverty.

## **JB HI-FI GROUP PTY LTD**

Through its industry-leading, staff-led Helping Hands workplace giving program, JB Hi-Fi has provided vital support to Oxfam since 2008. By matching staff contributions dollar-for-dollar, JB Hi-Fi have doubled their positive impact, and continue to show their passionate

support for the communities that Oxfam serves. Staff also volunteer and participate in Trailwalker events from Perth to Sydney.

## **IMPACT LEADERS** **CORRS CHAMBERS WESTGARTH**

Oxfam's relationship with Corrs Chambers Westgarth is one of our longest-standing partnerships. Their workplace giving program contributes to Oxfam's Aboriginal and Torres Strait Islander Peoples programs. Through our pro bono legal partnership, volunteering, event participation and philanthropy, we've worked together for well over two decades, tackling poverty and injustice with our powers combined.

## **CHARITABLE CHAMPIONS**

Adore Beauty, Bendigo Bank and Adelaide Bank, Blunt, Conscious Step, Good Company Foundation, King & Wood Mallesons, McKinsey, NAB, Origin Foundation, Powershop, World Nomads (The Footprints Network)

## **LIFE MEMBERS**

Dr Ian Anderson AM, Anne Batt, John Birch AM, David McMurdie, Dr Judith Mitchell AM, Glenyys Romanes, Graham Romanes, Dianne Sackelariou OAM

## **OXFAM FUNDERS**

Oxfam America, Oxfam Canada, Oxfam Germany, Oxfam Great Britain, Oxfam International, Oxfam New Zealand, Oxfam Novib

## **INSTITUTIONAL FUNDERS**

Department of Foreign Affairs and Trade, New Zealand Ministry of Foreign Affairs and Trade, Cardno Emerging Markets, European Union, Monash University, Comic Relief, United Nations Women, The Adventist Development and Relief Agency, Australian Council for International Development, GHD Australia, European Union Development and Cooperation, UNICEF, Pacific Island Forum Secretariat, Secretariat of the Pacific Community, Government of Papua New Guinea —Yangoru Saussia District, University of York, World Vision (United Kingdom), Save the Children en España, Adam Smith International, Fiji Program Support Facility, Save the Children Fiji, Handicap International

## **COMMUNITY FUNDRAISERS**

Oxfam Group Bookshop raised \$223,000 this year to support our work. The Oxfam Second Hand Bookshop in Adelaide carries a wide, ever-changing range of more than 20,000 quality, second-hand, fiction and non-fiction

books. The shop is run by a management committee and volunteer group of more than 100 people who share a belief in Oxfam's work tackling poverty and inequality. Some members have been with the organisation for 45 years or more, since the shop started life as a little book stall in front of an Adelaide supermarket.

Other stellar fundraising efforts include Eastern Suburbs 52nd Walk Against Want (\$32,000), Oxfam Group Diamond Valley Annual Book Fair (\$23,000), and Oxfam Group Box Hill Annual School Concerts (\$21,000).

## **MELBOURNE INTERNATIONAL COMEDY FESTIVAL**

This year marked the 33rd year of the Melbourne International Comedy Festival, and their 24th year supporting Oxfam. Over the lifetime of the partnership, the Gala has raised about \$1.7 million to help improve the lives of people living in poverty.

## **SYDNEY PEACE FOUNDATION PARTNERSHIP**

Oxfam Australia was proud to partner with the Sydney Peace Foundation this year in honouring Nobel Laureate Professor Joseph Stiglitz as the recipient of the 2018 Sydney Peace Prize. It was an exciting opportunity to recognise Professor Stiglitz's tireless efforts to challenge and change minds about economic norms that contribute to extreme inequality.



# OUR GOVERNANCE

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It takes strong leadership and good governance to realise Oxfam's vision of a just world without poverty. We are adeptly guided by a management team and Board who, at every turn, seek to optimise and sustain our economic, social and environmental value and potential.

Photo: Abbie Trayler-Smith/OxfamAUS

# MANAGEMENT TEAM AS AT 31 MARCH 2019



## DR HELEN SZOKE

PhD (Public Policy-Regulation)

Chief Executive

**Responsibilities:** operational management

**Appointed:** 2013



## ANTHONY ALEXANDER

B BUS (Accounting), CPA

Chief Financial Officer, Company Secretary

**Responsibilities:** strategic financial management, risk management

**Appointed:** 2011



## PAM ANDERS

MPPM, GCERTF, B ED

Director of Public Engagement

**Responsibilities:** fundraising, communications, policy and advocacy, active citizenship, youth engagement, volunteering

**Appointed:** 2014



## ANTHEA SPINKS

BA (Hons), MAID

Program Director

**Responsibilities:** international development, Aboriginal and Torres Strait Islander Peoples Program, humanitarian strategies

**Appointed:** 2018



## TONY McKIMMIE

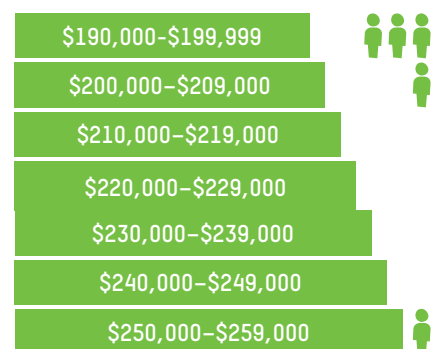
BAppSc, Post Grad (Business)

Chief Operating Officer

**Responsibilities:** organisational learning and development, human resources, technology services, accommodation services, Oxfam Trading

**Appointed:** 2011

## MANAGEMENT TEAM SALARIES



**Salary ratio:** the ratio between the highest and lowest paid permanent staff member at Oxfam Australia (including superannuation) as at 31 March 2019 was 4.31:1 (Chief Executive at \$259,518; category 7 staff member at \$60,210).

# BOARD AS AT 31 MARCH 2019



## ANN BYRNE

HDTS, GRAD DIP (HRC), GRAD DIP (Superannuation), FAICD, FAIST

**Appointed:** 2009

**Term expires:** 2020

**2018–2019 meeting attendance:** 6/6

**Responsibilities:** Board Deputy Chair; Co-Chair Finance, Risk and Audit Committee; Remuneration Committee



## JANINE DUREAU

DipMgt, DipPM

**Appointed:** 2018

**Term expires:** 2021

**2018–2019 meeting attendance:** 2/4

**Responsibilities:** Aboriginal and Torres Strait Islander Peoples Advisory Committee



## DENNIS GOLDNER

BEC (Hons), FAICD

**Appointed:** 2011

**Term expires:** 2019

**2018–2019 meeting attendance:** 6/6

**Responsibilities:** Board Chair; Finance, Risk and Audit Committee; Governance Committee; Nominations Committee; Remuneration Committee



## MELISSA HOUGHTON

MBA, BA

**Appointed:** 2012

**Term expires:** 2019

**2018–2019 meeting attendance:** 5/6

**Responsibilities:** Public Engagement Committee



## DR FIONA KOTVOJS

D. Ed, MBA, GRAD DIP (BusMgt), GRAD DIP (Ed.), GRAD DIP (Assess & Eval.), BSC [Honours], GAICD

**Appointed:** 2012

**Term expires:** 2019

**2018–2019 meeting attendance:** 3/4\*

**Responsibilities:** Governance Committee

\* Leave of absence from January 2019



## GEOFF McCLELLAN

LLB, BEc

**Appointed:** 2017

**Term expires:** 2020

**2018–2019 meeting attendance:** 4/6

**Responsibilities:** Chair of Governance Committee; Nominations Committee; Remuneration Committee



## SALLY McCUTCHAN

GradDip AccFin

**Appointed:** 2018

**Term expires:** 2021

**2018–2019 meeting attendance:** 4/4

**Responsibilities:** Finance, Risk and Audit Committee



## TIM McMINN

MPP(Oxon), BEng, BCom, MIEAust

**Appointed:** 2018

**Term expires:** 2021

**2018–2019 meeting attendance:** 4/4

**Responsibilities:** Governance Committee; Public Engagement Committee





**THE HON JUDI MOYLAN AO**

DIP REMGMT, GAICD

Appointed: 2014

Term expires: 2019

2018–2019 meeting attendance: 6/6

Responsibilities: Chair of Public Engagement Committee



**GREG RIDDER**

B BUS (ACC), GRAD DIP (Mktg), CPA GAICD

Appointed: 2016

Term expires: 2020

2018–2019 meeting attendance: 6/6

Responsibilities: Finance, Risk and Audit Committee



**BELINDA TALLIS**

LLB, BEC, GDLP, GAICD, TFASFA

Appointed: 2016

Term expires: 2020

2018–2019 meeting attendance: 5/6

Responsibilities: Finance, Risk and Audit Committee



**DR JASMINE-KIM WESTENDORF**

PhD, BA(Hons)

Appointed: 2018

Term expires: 2021

2018–2019 meeting attendance: 4/4

Responsibilities: Governance Committee; Public Engagement Committee



**ALAN WU**

BA, LLB GDLP, LLM

Appointed: 2010

Term expires: 2019

2018–2019 meeting attendance: 4/6

Responsibilities: Governance Committee



**JAMES RITURBAN**

Staff Participant (non-voting), MA, BS

Elected: 2018

Term expires: 2020

2018–2019 meeting attendance: 4/4

Responsibilities: Public Engagement Committee

A woman in a maroon patterned headscarf is carrying a large, heavy clay pot balanced on her head. She is looking directly at the camera with a serious expression. The background is a soft-focus green, suggesting an outdoor setting. The text 'WE ARE ACCOUNTABLE TO YOU' is overlaid in large, bold, white letters across the center of the image.

# WE ARE ACCOUNTABLE TO YOU

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**Badin, Pakistan:** Fatima spends four hours each day collecting water for her family. Since receiving leadership training from Oxfam, she has gained confidence to speak out about the challenges that women face in her village. **Photo:** Khaula Jamil/OxfamAUS.

**Back cover:**

**Lusaka, Zambia:** Nixon Tembo stands outside the George Compound Collection Point, an Oxfam-supported recycling initiative that he started and runs with his wife. Nixon is determined to clean up his town and keep his community free from cholera: "Before this recycling exercise, it was a community which was full of litter and plastic water bottles ... you couldn't pass through even using a vehicle because people were just dumping garbage there." **Photo:** Georgina Goodwin/OxfamAUS.

## CODES AND STANDARDS

Our work is guided by these codes of conduct and standards, which we observe and adhere to:

- Oxfam International Code of Conduct
- Australian Council for International Development (ACFID) Code of Conduct for Non-Government Organisations
- The Australian Agency for International Development (AusAID) accreditation
- International Non-Governmental Organisations Accountability Charter
- Code of Conduct for the International Red Cross and Red Crescent Movement and NGOs in Disaster Relief
- Sphere Humanitarian Charter and Minimum Standards in Disaster Response
- People In Aid Code of Good Practice
- Fundraising Institute of Australia (FIA) Principles and Standards of Fundraising Practice
- Australian Direct Marketing Association (ADMA) Code of Practice
- Refugee Council of Australia Refugee Charter

For more details about these codes and standards, visit [www.oxfam.org.au](http://www.oxfam.org.au)

## OUR SOLICITORS

Corrs Chambers Westgarth  
600 Bourke Street  
Melbourne Victoria 3000

## OUR BANKERS

Westpac Banking Corporation  
GPO Box 3433  
Sydney NSW 2001

Crestone Holdings Limited  
Level 18, 120 Collins Street  
Melbourne Victoria 3000

## OUR AUDITORS

Ernst & Young  
8 Exhibition Street  
Melbourne Victoria 3000

For more information about our accountability processes, supporter services and ethical and legislative requirements, visit [oxfam.org.au](http://oxfam.org.au)

## ACCREDITATION

Oxfam Australia is an active member of the Australian Council for International Development (ACFID). We are a signatory to the ACFID Code of Conduct and are committed to adhering to its high standards of corporate governance, public accountability and financial management.

In 2018, ACFID confirmed that Oxfam was compliant with the code and, as this report goes to print, we are awaiting verification for the current financial year.

Complaints relating to alleged breaches of the code can be made to the ACFID Code of Conduct Committee via [www.acfid.asn.au/code-of-conduct/complaints-and-compliance-monitoring](http://www.acfid.asn.au/code-of-conduct/complaints-and-compliance-monitoring)

We are fully accredited by the Department of Foreign Affairs and Trade (DFAT), which manages the Australian Government's overseas aid program.

The DFAT accreditation process provides the Australian Government and general public with confidence that they are funding professional, well-managed, community-based organisations capable of delivering good development outcomes. It also makes Oxfam eligible to receive funding from the Australian NGO Cooperation Program (ANCP) and DFAT

Oxfam Australia underwent the re-accreditation process in February 2019, with DFAT formally confirming it has approved full accreditation in May 2019 for the next five years.

## WE VALUE YOUR FEEDBACK

We welcome your feedback. You can provide feedback or lodge a complaint or compliment at:

- [www.oxfam.org.au/feedback](http://www.oxfam.org.au/feedback)
- [enquire@oxfam.org.au](mailto:enquire@oxfam.org.au)
- Freecall 1800 088 110
- Oxfam Australia, 130-138 Leicester Street, Carlton Victoria 3053

Feedback will be directed to the relevant department for consideration and resolution. Complaints, compliments and other feedback are recorded against supporter records and reported to our Board.

## SUPPORTER INFORMATION

Our Supporter Charter outlines our commitments to you, our supporters. Our Privacy Policy details the information we collect about you and how we use it. All supporters can securely access their donation details at any time at our online space, entitled myOxfam. Visit [www.oxfam.org.au](http://www.oxfam.org.au) to access these services.



**OXFAM**  
Australia