



ANNUAL REPORT

2017

YOU & OXFAM
TACKLING POVERTY TOGETHER



OXFAM
Australia

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Aboriginal and Torres Strait Islander readers should be aware that this publication may contain images or names of people who have since passed away.

Cover image: Maiduguri, Nigeria: Women in the Muna Garage refugee camp carry water in Oxfam jerry cans. Photo: Pablo Tosco/Oxfam.

Photo (this page): Lankien, South Sudan: An Oxfam team member supervises a food drop from a World Food Programme plane. Oxfam has distributed emergency food rations to internally-displaced people fleeing from the war. Photo: Nick Lacey/Oxfam.

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OUR VISION

AT OXFAM WE BELIEVE ALL LIVES ARE EQUAL AND NO-ONE SHOULD LIVE IN POVERTY.

We join forces with people who share this belief, to empower communities to build better lives for themselves.

That's why we are there on the ground, not only to save lives in times of crisis, but also to develop lasting solutions.

Our work spans wide because there are many causes of poverty. That's why we're also in front of decision-makers, governments and corporations, and speak out on the big issues.

Together we are tackling poverty by changing minds, systems and lives.

We are a member of Oxfam International, a global confederation of 20 organisations working together with partners and local communities in more than 90 countries.

YOUR SUPPORT HAS NEVER BEEN MORE IMPORTANT

IN 2016–2017, ESCALATIONS IN GLOBAL CONFLICT AND CLIMATE CHANGE MEAN OXFAM'S WORK HAS BECOME MORE IMPORTANT THAN AT ANY OTHER TIME IN RECENT DECADES.

Now, more than ever, it is vital that we amplify the voices of the powerless. As part of a global movement, we continue to strive for a just world without poverty and although the challenges are many, so are the real and positive changes your support is making to so many communities around the world.

In Sri Lanka this year, we met with families who now send their children to school because you gave them a way to earn a steady and sustainable income. In Zimbabwe, around 14,000 women don't have to walk for hours to collect water anymore, because you've helped us to install boreholes and taps in their communities.

We saw incredible wins with our *Naughty or Nice* labour rights campaign again this year, with six major retailers releasing details of their supply chains after you urged them to do better. When we travelled to Bangladesh this year and met the (mostly female) workers who make the clothes so many of us wear every day, we were overwhelmed at the difference transparency and accountability make on working conditions and the overall wellbeing of garment workers.

Additionally, we secured Australian Aid funding for our humanitarian work in Lebanon and Jordan, allowing us to continue to provide water, shelter, food and hope to millions of people seeking refuge from the horrific conflict in Syria (now in its sixth year).

Our achievements this year have given us the energy to remain determined to stand up for human rights, to pull big levers of change and to challenge norms and behaviours. There will be challenges to come, but they give this energy purpose. We face the biggest humanitarian crisis since World War II and the big picture can seem daunting. Funding has never been easy, and economic conditions and confidence levels mean it is harder now, resulting in our first deficit in some years. So we are reaching out in smarter and better ways to our supporters and funders to ensure our continued success in the future.

That's why it's so important to emphasise just how much we value our generous and caring supporters. This report provides a mere glimpse into the scope and scale of our work in the past year but none of it would be possible without you — our tireless supporters, volunteers and staff — being so passionate and unwavering in your vision of a world where all lives are equal and where no-one lives in poverty. Thank you.



Dennis Goldner
Board Chair

Helen Szoke
Chief Executive



Melbourne, Australia: Oxfam Australia Chief Executive Helen Szoke and Board Chair Dennis Goldner are seen here at the start of the 2017 Oxfam Trailwalker event, widely considered one of Australia's toughest charity challenges. Photo: Andrew Gooden/OxfamAUS.

A photograph of a woman with a red bindi on her forehead, wearing a black and white patterned sari with a pink border, smiling warmly. She is holding a young boy with a wide smile. The background is blurred, showing other people in a public setting.

THANKS TO YOU ...

YOU AND OXFAM ARE TACKLING POVERTY TOGETHER.
HERE'S HOW YOU'VE CHANGED LIVES THIS YEAR.

Mymensingh, Bangladesh: Remoli Horijon holds her three-year-old grandson Arnob. Remoli is from a low-caste Hindu sweeper community, who are ostracised from wider society and given few employment opportunities beyond cleaning. Your support is helping people like Remoli to stand up for their right to basic services from the government. Photo: Tom Pietrasik/Oxfam.

STRAIGHT TALKERS INSPIRED

As part of Oxfam's sixth National Straight Talk Summit, more than 80 Aboriginal and Torres Strait Islander women had the opportunity to meet Linda Burney, the first Indigenous woman ever elected to Federal Parliament in Australia. Many women left feeling inspired and ready to take action. As one participant said, "Last week, politics was a black box. Now, Straight Talk has switched the light on, and I can see all the moving parts, levers, and people working there. I know ... that I am worthy of talking to politicians — and I will. Watch out polities!"
Photo: Jillian Mundy/OxfamAUS.

\$5.6M SENT TO PRODUCER PARTNERS

More than 250,000 of you agreed that the best presents are those that give back. Thanks to your loyalty to Oxfam Shop, we sent more than \$5.6 million back to our 114 fair trade and ethical producer partners in 31 countries around the world, helping them to continue to make their gorgeous products and earn enough money to support their families.

11,972

OXFAM UNWRAPPED
CHICKENS WERE GIFTED TO
FAMILIES IN **MOZAMBIQUE.**



2,400

RICKSHAW DRIVERS

IN PAKISTAN ARE
SPREADING A
MESSAGE TO

**END VIOLENCE
AGAINST WOMEN**

BY DISTRIBUTING
INFORMATION TO
THEIR CUSTOMERS.



MORE THAN 100,000

STUDENTS ACROSS
AUSTRALIA ARE
LEARNING ABOUT
GLOBAL HUNGER
THANKS TO OUR
AWARD-WINNING
SCHOOLS RESOURCES.



BUILDING A STRONGER NEPAL

Following the devastating earthquake in Nepal in 2015, more than 800,000 houses were destroyed or damaged. The massive rebuilding effort has been complicated even further by the huge gap in trained masons who can build safe homes for people affected — especially since women have traditionally been excluded from such work. Oxfam is working with the Government of Nepal to train people in affected communities in masonry, with a particular focus on women's participation. So far, more than 1,752 men and 357 women have joined the program and are now earning a living while helping the people of Nepal to rebuild. Photo: Bipana Dhimal/Oxfam.



SUPPORT AS SWEET AS HONEY

Thanks to you, people in Papua New Guinea are being trained as beekeepers and are able to sell the honey as a source of income. Kelly Inae (pictured) operates Mountain Honey, which trains families in all aspects of beekeeping — from sewing veils, to smoking the hives, to collecting honey. "Oxfam has helped me see how to make a successful, sustainable business while we continue to help more farmers in the rural areas," he says. Photo: David Shields/Oxfam.

ILLUSTRATIONS TO CHANGE THE WORLD



This year, our Schools Program team commissioned Melbourne illustrator Steph Hughes to bring Oxfam's Six Goals to Change the World to life in poster format.

The posters have been a runaway hit, with almost 860,000 primary and secondary students from more than 250 schools seeing and using the posters in their classrooms across Australia. Photo: Martin Wurt/OxfamAUS.

CRICKETERS CREATE SMILES



More than 40 Sri Lankan children were left grinning after challenging the Australian Cricket team to a match. The children and their families lost their homes in the May 2016 floods and landslide, which tragically killed almost 200 people. "It was quite moving, actually, to hear some of the stories and [see] the emotion on the kids' faces," team member John Hastings says. "Hopefully this time that we've spent together will take their mind off it and put a few smiles on their faces." Oxfam responded immediately following the disaster, giving clean water, buckets, soap and blankets to more than 86,000 people. Photo: Vihanga Kariyawasam/OxfamAUS.



132 GIGS

WERE PUT ON FOR OXJAM, OUR MONTH-LONG PARTY AGAINST POVERTY, RAISING \$119,000!

SIX MAJOR

RETAILERS IN AUSTRALIA

RELEASED THEIR SUPPLIER LISTS AFTER RECEIVING **35,000 EMAILS FROM OUR SUPPORTERS** DEMANDING THEY DO BETTER.



TO DATE, 119,247

PEOPLE RECEIVED EMERGENCY ASSISTANCE FROM OXFAM FOLLOWING **HURRICANE MATTHEW** WHICH HIT HAITI IN SEPTEMBER 2016



YOUR SUPPORT AROUND THE WORLD

Thanks to you, Oxfam reached 19.2 million people in 80 countries around the world during 2016–2017. Of that number, Oxfam Australia directly reached more than 1.8 million people. In partnership with our Oxfam affiliates, almost 11.1 million people affected by disaster or conflict. Oxfam Shop also worked with more than 113 fair trade and ethical producer partners in 39 countries, including Australia.

To find out more about where we work, visit www.oxfam.org.au



WHERE WE WORK

- Oxfam Australia programs including shop partners
- Oxfam International programs
- No Oxfam programs
- Oxfam affiliates
- O AUS Oxfam Australia country offices





The number of people we work with are estimates only. Some programs and partners work across multiple regions and are not included in regional statistics.

LATIN AMERICA

Countries with shop partners: Brazil*, Colombia, Chile, Dominican Republic, El Salvador, Guatemala, Honduras, Mexico and Peru

* While we don't have in-country projects, our advocacy work extends to Brazil.

PACIFIC

 20 Projects	 116,658 People we worked with	 20,070 People reached during an emergency	 2 Emergency responses
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Countries where we work: Fiji, Papua New Guinea, Solomon Islands, Vanuatu
Countries with shop partners: Fiji and Papua New Guinea

AUSTRALIA

 5 Projects	 601,615 People we worked with*
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* The approach to counting the number of people we work with in Australia-based programs is different. Most programs in Australia involve increasing the Australian public's awareness of international development issues and public policy, to support Aboriginal and Torres Strait Islander self-determination. The total number of people we work with directly through our Aboriginal and Torres Strait Islander Peoples Programs is 23,108.

AFRICA



9

Projects



97,902

People we worked with



255,000

People reached during an emergency



1

Emergency Response

Countries where we work: Mozambique, South Africa, Zambia, Zimbabwe, Niger and Nigeria

Countries with shop partners: Democratic Republic of Congo, Ethiopia, Egypt, Ghana, Ivory Coast, Kenya, Madagascar, Mauritius, South Africa, Swaziland, Tanzania and Zimbabwe

MAGHREB AND THE MIDDLE EAST



1

Projects



10,350

People we worked with



43,876

People reached during an emergency

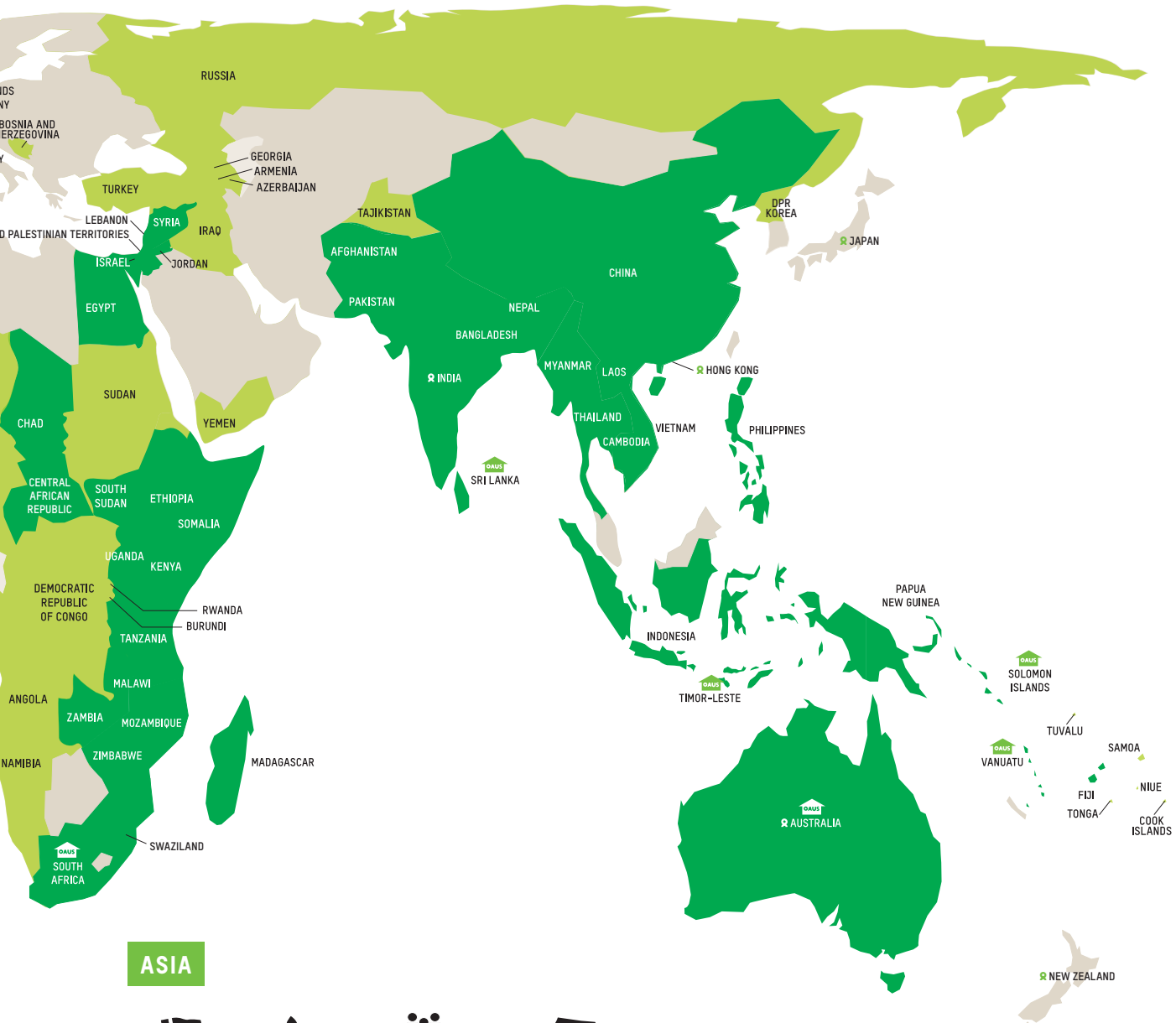


1

Emergency Response

Countries where we work: Jordan, Lebanon, Occupied Palestinian Territory and Israel

Countries with shop partners: Israel and Lebanon



ASIA



36

Projects



523,427

People we worked with



119,178

People reached during an emergency



7

Emergency responses

Countries where we work: Afghanistan, Bangladesh, India, Indonesia, Myanmar, Nepal, Pakistan, Philippines, Sri Lanka, Timor-Leste, Vietnam, Cambodia and Laos

Countries with shop partners: Bangladesh, Cambodia, India, Indonesia, Nepal, Philippines, Sri Lanka, Thailand, Timor-Leste and Vietnam

GLOBAL



90,241

People reached during an emergency



1

Emergency response

Countries where we work: Haiti



WE WORKED
WITH

1.8M

PEOPLE AND
821 PARTNER
ORGANISATIONS IN
470 PROJECTS.

55%

OF THESE PEOPLE ARE
WOMEN AND GIRLS.

OUR GOALS
TO CHANGE
THE WORLD

We're for
*Australian
Aid*

GOAL

1

THE RIGHT TO BE HEARD

HISTORY PROVES THAT THERE IS NOTHING MORE POWERFUL THAN PEOPLE COMING TOGETHER AND USING THEIR COLLECTIVE VOICE TO CHANGE THE WORLD. WE ARE COMMITTED TO ELEVATING THE VOICES OF PEOPLE WHO HAVE PREVIOUSLY BEEN SILENCED, MOBILISING PASSIONATE AUSTRALIANS LIKE YOU TO DEMAND CHANGE, AND HELPING MARGINALISED PEOPLE STEP INTO LEADERSHIP ROLES, SO EVERYONE IS REPRESENTED AND HEARD WHEN IT COMES TO DECISION-MAKING.

MORE THAN

600

ABORIGINAL AND
TORRES STRAIT ISLANDER
WOMEN ARE NOW
**POLITICALLY-SAVVY
CHANGE-MAKERS**
IN THEIR COMMUNITIES
AFTER COMPLETING
STRAIGHT TALK.



JANELLE FROM AUSTRALIA

“I’VE ALWAYS FELT STUPID. WELL, NOT STUPID — SHY,” JANELLE CROSBIE SAYS. “SHY ABOUT SPEAKING UP ABOUT MY IDEAS. NOW, I’VE GOT 50 MILLION IDEAS FLYING THROUGH MY HEAD AND I VOICE THEM.”

Janelle (pictured with her husband Dennis) attributes her confidence boost to Oxfam Australia’s Straight Talk program, which brings Aboriginal and Torres Strait Islander women from across Australia to Canberra to learn about the political system and become change-makers in their communities.

At the time, the program Janelle was working on experienced severe cuts in funding. She decided to join Straight Talk, where she met other women facing similar difficulties.

“Whether it was problems at home, trying to get funding for their organisations, problems in their communities ... It was really eye-opening for me,” she says. “I wasn’t the only one with that struggle!

“So the networks is the best thing I’ve taken away from my experience. Now I can bounce ideas off this amazing group of women.”

Today, Janelle is a case worker and volunteers at a youth program called Yapa Styles, which encourages kids in Alice Springs to make better choices regarding drugs, alcohol and crime. Recently, she was able to secure funding for the program with the encouragement of her fellow Straight Talkers.

“I had one lady who suggested I do an application to the Women in Business Forum in the Territory and we got a \$7,000 grant from them,” Janelle says. “It’s all about encouraging each other and collaborating on ideas — it’s a community.”

RATUKI FROM INDIA



Photo: Atul Loke/OxfamAUS

WE KNOW THAT WHEN YOU EMPOWER MARGINALISED PEOPLE — ESPECIALLY WOMEN — WITH NEW INFORMATION AND SKILLS, SOMETHING AMAZING HAPPENS: THE WHOLE COMMUNITY BENEFITS.

This was the case for Ratuki Mahela from Assam, India. As a labourer working in the fields surrounding her village, Ratuki says she wasn't aware of how important hygiene was and her family were getting sick as a result.

"I knew a little bit about these hygiene messages, but not much, and I did not practice them as much as now," she says. "Now it is different. I noticed that diarrhoea in my family is much less than before, and generally there is much more cleanliness practised in the household."

As a member of the Oxfam-supported Water, Sanitation and Hygiene (WASH) Committee, Ratuki is now using her

newfound knowledge to spread the word in her village.

"I visit schools and get the permission of teachers to share the hygiene information about hand washing with school children," she says. "The other more informal way to share information is with the women in the community, in the evening, when we are out chatting. I also take advantage of work opportunities; for example, when I work in someone's house to help out for a wedding, and when I generally interact with people."

"All this new knowledge we now have is good for my family, and for the community also. It is good knowledge to have."




WE WORKED
WITH

1.1M

PEOPLE AND
521 PARTNER
ORGANISATIONS IN
221 PROJECTS.

62%

OF THESE PEOPLE ARE
WOMEN AND GIRLS.



GOAL

2

GENDER JUSTICE

DESPITE SEEING SIGNIFICANT STEPS TOWARDS GENDER EQUALITY OVER THE PAST FEW DECADES, WOMEN AND GIRLS STILL ROUTINELY FACE DISCRIMINATION AND VIOLENCE ALL AROUND THE WORLD — INCLUDING IN AUSTRALIA. YOU ARE WORKING TO CHANGE THIS BY HELPING WOMEN STEP INTO LEADERSHIP ROLES, STOPPING THE VIOLENCE THAT IS USED TO OPPRESS WOMEN AND GIRLS, AND HELPING WOMEN REGAIN CONTROL OVER THEIR SEXUAL AND REPRODUCTIVE HEALTH.

Nam Giang, Vietnam: At 94 years old, Trieu Mui Pham is a cinnamon farmer and member of the Oxfam-supported WEAVE project, which brings small-scale, mostly female, farmers together to share resources and knowledge. The producer groups have seen increases in income and wellbeing in the community. Photo: Do Manh Cuong/Oxfam.

JACOB

FROM SOLOMON ISLANDS



Photo: Alice Plate/OxfamAUS

LIKE SO MANY OTHER FAMILIES IN THE SOLOMON ISLANDS, JACOB MANEGARU'S FAMILY CONSIDERED VIOLENCE TO BE A PART OF LIFE.

"I hit my child, hit my wife — it was a normal thing for me," Jacob says.

It's estimated that two out of three women in the Solomon Islands have experienced sexual or physical violence in their lifetime. Oxfam is working with communities to challenge these deeply ingrained beliefs and teach men and boys non-violent ways to work through their issues.

For Jacob, the challenges of caring for a disabled son and

providing for his family often led him to drink and be violent.

"Then this program came [and] then I realised that what I've done is very bad," Jacob says. "All I can say [is] I'm very sorry and I'm trying to make up for all those things that I've done."

Now the Chair of a village committee aimed at reducing violence, Jacob says the training has changed his life.

"My wife and I are now living peacefully. I don't hit my wife. I don't abuse my children."

WIN!

The State Government of Gujarat in India adopted Oxfam's model for building support centres within police stations, meaning women are offered counselling when they make a complaint about violence. The program has seen **MORE THAN 42,000 WOMEN** receive psychosocial support, family counselling, and referral services for shelter and skill building, as well as medical and legal aid.



PONKY FROM ZIMBABWE

ABOUT 1.4 MILLION PEOPLE IN ZIMBABWE LIVE WITH HIV AND AIDS. YOUR SUPPORT IS HELPING US TO TRAIN WOMEN LIKE PONKY AS PEER EDUCATORS WHO GO OUT INTO THE FIELD TO DISCUSS ISSUES RELATING TO SEXUAL HEALTH WITH SEX WORKERS AND SCHOOL CHILDREN.

"In my field, looking at the young people and school children, they are starting to have sex at early ages," Ponky says. "So I try to let them know what's good for them and what's bad for them."

While many children in Zimbabwe are born with HIV, the topic is still considered taboo. Ponky visits schools to talk about HIV prevention, dispel myths and educate young people on safe sex.

"For those that are already living with HIV, I talk to them about adhering to their medication," she says. "We encourage them to talk to their classmates and

let them know they are living with HIV, so that they can try to avoid it themselves. If people are open about living with HIV, they are then able to guide their life to live in the best possible way and keep each other safe.

"If you educate them, you are educating the nation, because then they also go around telling other people."

Through this program, more than 19,000 people in Zimbabwe gained knowledge of HIV prevention and treatment this year.

GOAL

3

SAVING LIVES, NOW AND IN THE FUTURE

ACCORDING TO RECENT STUDIES, THE NUMBER OF DISASTERS TAKING PLACE EACH YEAR IS SKYROCKETING. SIMILARLY, GLOBAL CONFLICT IS PUSHING MILLIONS OF PEOPLE TO THE BRINK OF STARVATION. NOW MORE THAN EVER, YOUR SUPPORT IS CRUCIAL IN HELPING US TO SAVE LIVES. YOU AND OXFAM ARE TRAINING COMMUNITIES TO BETTER PREPARE FOR DISASTER, OFFERING REFUGE, CLEAN WATER AND HOPE TO THOSE WHO HAVE BEEN FORCED TO FLEE THEIR HOMES, AND ADVOCATING FOR PEACE AND ACTION ON CLIMATE CHANGE AT A GLOBAL LEVEL.



Nyanga village, Zambia: The community offer a warm welcome as the Oxfam team arrive by boat to inspect the newly-installed water pump that is giving fresh, clean water to families. Photo: Alexia Webster/OxfamAUS.

WE WORKED
WITH
13.5M
PEOPLE (**83%** OF THEM IN
HUMANITARIAN ASSISTANCE)
AND **590 PARTNER**
ORGANISATIONS IN **413**
PROJECTS.

62%
OF THESE PEOPLE ARE
WOMEN AND GIRLS.

1.5

MILLION

PEOPLE IN THE LAKE CHAD BASIN HAVE RECEIVED LIFE-SAVING WATER, FOOD AND PROTECTION FROM THE CONFLICT THAT IS PUSHING THEM TO THE BRINK OF STARVATION.



VANI FROM FIJI

VANI DOMONI VIVIDLY REMEMBERS THE NIGHT CYCLONE WINSTON HIT HER VILLAGE IN FIJI IN FEBRUARY 2016.

"I packed all our stuff, gathered my family and we ran to the church for our lives ... My daughter never stopped crying because she was really afraid. Everybody in my family was really afraid.

"I was really moved when I looked outside, trying to see the village. It was like a rubbish dump."

Following Winston, Vani and her neighbours not only faced the challenge of cleaning up the debris that was once their homes — they were also left without clean water to drink and use for washing.

"We had a water tank right on the hills just before the cyclone hit. But when Cyclone Winston hit, that

water pipe burst," Vani says. "[We] used the water from the drain to do our washing and cleaning up and everything, until Oxfam gave us the help."

Thanks to your support, Oxfam installed water tanks, tap stands, and repaired water systems in the village. We also provided families with buckets and hygiene kits.

"I'm really thankful to Oxfam for all the developments you've made in this village," Vani says. "The first development project was water, the second one was the toilets, and the third one, I really would like to thank you, for the self-hygiene kit and the bucket. Because especially for me, my house is very far from the tap, so I'm using that bucket very often."

AISHA AND AAMIN

FROM NIGERIA



Photo: Sam Tarling/Oxfam

AT TWO YEARS OLD, AAMIN* IS MALNOURISHED AND EXTREMELY UNDERWEIGHT FOR HIS AGE. HIS MOTHER AISHA* TOLD OXFAM, "HE'S SICK AND THERE'S NO FOOD. WE'VE BEEN HERE FOR A YEAR LIKE THIS."

Like so many families in the Lake Chad Basin, Aisha and Aamin are living at a camp for displaced people after fleeing the horrific violence that has racked the region for years. The ongoing conflict with Boko Haram and the military operations to counter them have seen more than 2.6 million people across the region now at serious risk of starvation, with people unable to grow enough food or earn an income in the overcrowded camps where people have nothing.

"We used to be farmers and we had plenty of food," Aisha says. "Boko Haram attacked the village and burnt down the houses because we didn't accept their ideology. We came away empty-handed. We can't go back until peace comes to our area."

Oxfam is providing people in these camps with emergency food support, cooking equipment, clean water and better sanitation, as well as seeds and tools to establish farming crops and markets, so people have a way to earn an income.

Community-based health volunteers have been trained by Oxfam to make regular house visits to promote safe hygiene practices and share nutrition information with families that have children under five and pregnant and lactating women.

We have also set up community protection groups for women, providing them with support and information if they have suffered from sexual violence and exploitation during the conflict.

*Names changed to hide identities.



GOAL

4

SUSTAINABLE FOOD

IT MAY SURPRISE YOU TO KNOW THAT AROUND 80% OF PEOPLE WHO GO TO BED HUNGRY ARE FOOD PRODUCERS. UNFAIR MARKET PRICES COMBINED WITH CROPS FAILING DUE TO CLIMATE CHANGE MEANS PEOPLE ARE OFTEN FORCED TO SELL EVERYTHING THEY PRODUCE, LEAVING THEM WITH NOTHING. YOUR SUPPORT IS TURNING THE FOOD PRODUCTION SYSTEM ON ITS HEAD AND HELPING COMMUNITIES DEVELOP SUSTAINABLE FARMING PRACTICES THAT WILL WITHSTAND THE EVER-CHANGING WEATHER.



WE WORKED
WITH

1.8M

PEOPLE AND
798 PARTNER
ORGANISATIONS IN
413 PROJECTS.

52%

OF THESE PEOPLE ARE
WOMEN AND GIRLS.

MARCELINA

FROM TIMOR-LESTE



Photo: Vlad Sokhim/Panos/OxfamAUS

BEFORE OXFAM CAME TO HER VILLAGE, MARCELINA AQUESEN AND HER HUSBAND FERNANDO WERE STRUGGLING TO MAKE ENOUGH MONEY TO FEED THEIR FAMILY.

"Before Oxfam came into our life, our life was very poor," Marcelina says. "In the dry season, there is no food, so my husband would have to go out [of the village] to find work — any kind of work that he could to get food.

"I could not stay alive without food, I could not live like that."

Thanks to you, Oxfam taught Marcelina's village how to create terraced gardens that allow them to grow more crops, stop soil erosion and save water.

"When Oxfam came, we planted everything like veggies and corn, and we harvested much more than before," Marcelina says. "Our life is better."

Marcelina and Fernando also joined an Oxfam-supported savings group, which has helped them pay for their son's school fees and save towards building a new house.

"There is no problem with money anymore," she says. "If our son needs money for school, or we need to buy something for his studies, we tell all of our savings group members what we need to borrow the money for and they help us with that.

"When Oxfam came, everything changed. They taught us everything."

OXFAM SHOP CUSTOMERS
BOUGHT AROUND
125,000KG OF
FAIRTRADE COFFEE
THIS YEAR – THAT’S
ROUGHLY THE SIZE OF

20
ELEPHANTS!

THIS HELPED US GIVE
\$5.3 MILLION TO OUR
PRODUCER PARTNERS
AROUND THE WORLD,
HELPING THEM TO EARN
A LIVING AND FEED THEIR
FAMILIES.



SEVECI FROM FIJI

YOU COULDN'T BLAME ANYONE WHO BUYS OXFAM SHOP'S DELICIOUS JAMS AND CHUTNEYS JUST FOR THE TASTE. BUT HEARING THE STORIES OF THE PEOPLE WHO MAKE THE PRODUCTS — AND ARE ABLE TO LIFT THEMSELVES OUT OF POVERTY AS A RESULT — JUST MAKES THEM ALL THE MORE SWEETER.

Father-of-four Seveci Vukicanavanua is one such person. Previously only scraping by cutting sugar cane, Seveci is now able to provide for his family by picking mangoes for Oxfam Shop's producer partner, The Foundation for Rural Integrated Enterprises & Development (FRIEND).

"In the sugar cane work, I cut sugar cane all day, but with FRIEND, I can make the same money in two hours just picking up mangoes. I spend it on the family,"

Seveci says. "There's no source of income here, so if I'm not delivering the mangoes ... then there will be no source of income in my family."

Seveci says he gets great joy seeing his mangoes transformed into delicious chutney.

"I'm really happy that I'm doing this for FRIEND and that overseas people are using it," he says. "On behalf of our village, I would like to thank the Australian people for buying all the things that are brought in from FRIEND Fiji."



WE WORKED
WITH

500K

PEOPLE AND **247**
PARTNER ORGANISATIONS
IN **130 PROJECTS.**

50%

OF THESE PEOPLE ARE
WOMEN AND GIRLS.



GOAL

5

FAIR SHARE OF NATURAL RESOURCES

WHEN POOR COMMUNITIES FIND THEMSELVES COMPETING WITH GOVERNMENTS AND BIG BUSINESSES FOR THE RIGHT TO ACCESS NATURAL RESOURCES, SADLY IT'S OFTEN THE COMMUNITIES WHO MISS OUT. THE RESULT IS PEOPLE LOSING THEIR LAND AND WAY OF LIFE. YOUR SUPPORT MEANS WE CAN HELP COMMUNITIES TO KNOW THEIR RIGHTS, DEMAND A FAIR SHARE OF RESOURCES AND DEVELOP NEW WAYS TO PROTECT THE ENVIRONMENT.

A woman with dark hair tied back, wearing a vibrant pink long-sleeved shirt with a colorful cartoon pattern and a matching pink turtleneck, is sitting in a wooden hammock. She is looking off to the side with a thoughtful expression. The background is a lush green forest with many trees and foliage. The text 'SOPHEAK FROM CAMBODIA' is overlaid in white on the lower part of the image.

SOPHEAK FROM CAMBODIA

LAST YEAR, WHILE PHORN SOPHEAK WAS OUT ON PATROL MAKING SURE ILLEGAL LOGGERS WEREN'T CUTTING DOWN TREES IN THE PREY LANG FOREST, SHE WAS VICIOUSLY ATTACKED.

The 26-year-old was sleeping in her hammock at 1:30am when her foot was slashed with a machete.

"I pulled my leg up and there was blood everywhere. I saw it and I just started screaming," Sopheak says.

While no-one knows who attacked her, Sopheak and other environmental activists believe it was one of the many illegal loggers who routinely threaten the group for speaking out against the widespread environmental destruction facing the forest and Mekong River in Cambodia.

Oxfam's partner, the Northeast Rural Development (NRD), is training people like Sopheak to stand up to

corporations who threaten their natural resources, by demanding they be consulted about development projects that affect them. Known as the principle of Free, Prior and Informed Consent (FPIC), it is a powerful tool for communities to be heard.

"NRD empowered me and others to be leaders," Sopheak says. "The FPIC principle helps me speak more confidently, and raise questions when talking with local authorities."

The attack on Sopheak was a sombre warning, but she intends to continue her work. "No matter what happens to me, if I am still alive, I will devote my life to protect the Mekong River and forests," she says.

JASEM FROM SYRIA



Photo: James Riturban/OxfamAUS

IN SYRIA, JASEM AL-WREWIR OWNED A WASTE DISPOSAL BUSINESS WITH MORE THAN 400 EMPLOYEES.

Now a refugee in Za'atari camp in Jordan, Jasem's experience has been instrumental in developing an innovative recycling scheme that has seen a 21% reduction of waste going to landfill — and given purpose and a source of income to people like Jasem.

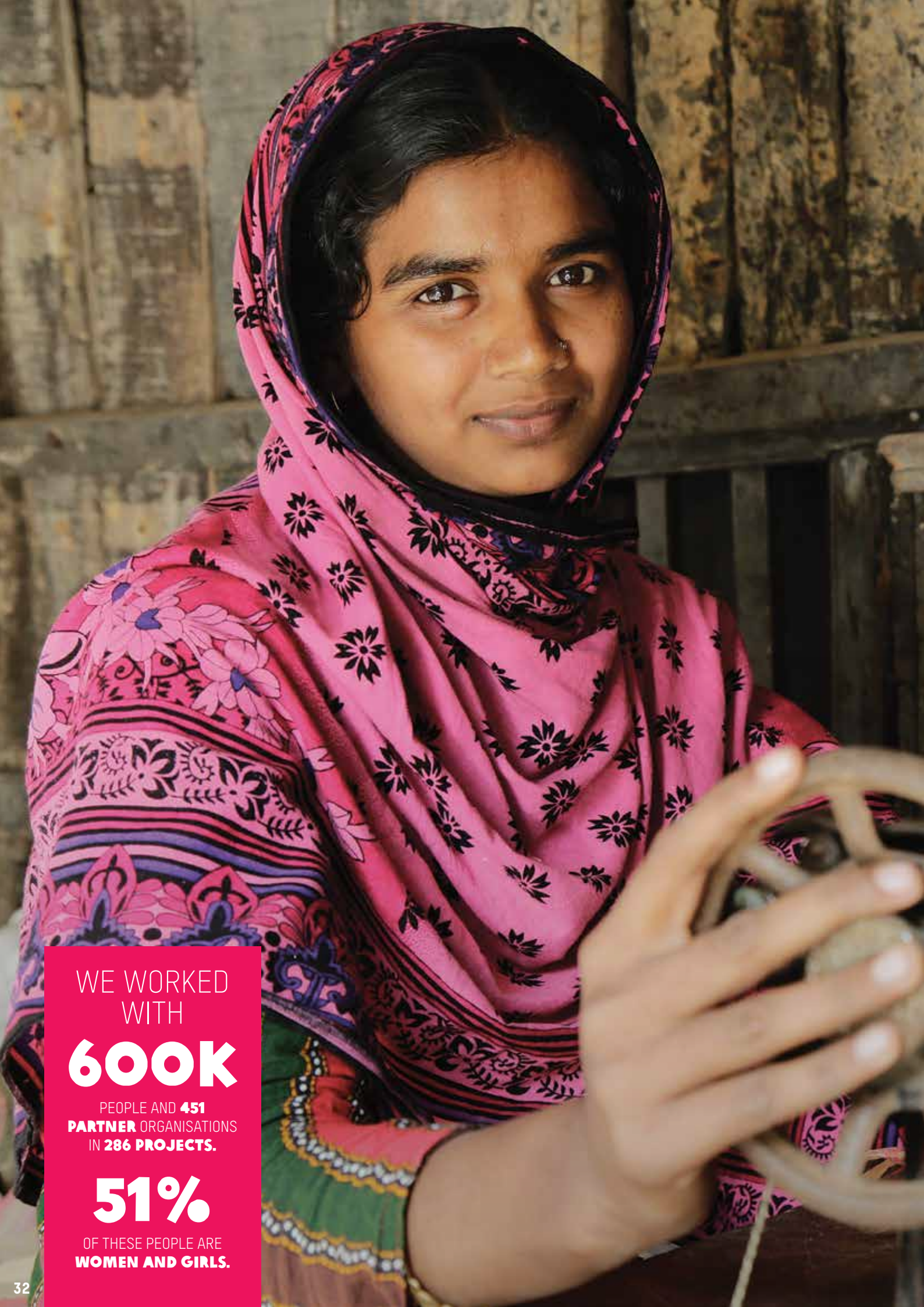
"I was so excited to be using my skills again," he says. "I am not just staff — it's like another home for me because I spend most of my time here on the project ... It changed my life and my family's life."

Oxfam employs around 180 people in Za'atari to raise awareness of the recycling plant and show people how to sort their waste. This is then collected and delivered to the transfer

area, where the waste is broken down further and sold to companies who trade in re-usable materials. The project has also seen some amazing innovation from people in the camp.

"It isn't just the environment that we are supporting," Jasem says. "Like me, the other cash-for-work team members brought their skills and expertise with them, and they have been inspired in countless ways to use those skills in any way they can."

"Former tailors are making rugs for the winters out of old clothing, engineers are making mechanical toys for our children, and farmers have built multiple greenhouses from recycled bottles to grow fresh vegetables."



WE WORKED
WITH

600K

PEOPLE AND **451**
PARTNER ORGANISATIONS
IN **286 PROJECTS.**

51%

OF THESE PEOPLE ARE
WOMEN AND GIRLS.

A person is shown from the chest down, operating a sewing machine. They are working on a piece of yellow fabric. The background is a rustic, wooden structure, possibly a workshop or a stall. The lighting is warm and focused on the sewing activity.

GOAL

6

FINANCE FOR DEVELOPMENT

LARGE-SCALE CHANGE CANNOT HAPPEN UNLESS WE HAVE AGREEMENTS FROM BIG PLAYERS SUCH AS GOVERNMENTS AND CORPORATIONS. YOU ARE HELPING OXFAM INFLUENCE THE AUSTRALIAN GOVERNMENT TO INVEST MORE IN FOREIGN AID AND TRANSPARENCY IN TAX REPORTING, AS WELL AS HOLDING THE MINING AND GARMENT INDUSTRIES TO ACCOUNT FOR THEIR TREATMENT OF WORKERS AND COMMUNITIES.

Gainpara, Bangladesh: Shalima Khatun lost everything in a cyclone in 2009. Thanks to the Australian Government funding Oxfam's REECALL program, Shalima received a new sewing machine so she can earn an income again. "Now, both my husband and me earn good amount so that we can send our child to school and living a better life," Shalima says. Photo: Abir Abdullah/OxfamAUS.

TINOMVONGA

FROM ZIMBABWE



Photo: Abbie Trayler-Smith/OxfamAUS

IN 1991, TINOMVONGA'S FAMILY WERE RESETTLED BY MIMOSA PLATINUM MINE, ONE OF THE LARGEST PLATINUM MINING COMPANIES IN ZIMBABWE. THE LAND THEY WERE RELOCATED TO WASN'T TOO FAR FROM THEIR ORIGINAL HOME BUT THE MINE SURROUNDING THEM WAS ALREADY FUNCTIONING AND THE COMMUNITY WERE FACED WITH AN ENTIRELY NEW SET CHALLENGES.

Mimosa subcontracts out to a lot of small-scale miners who are failing to work to the environmental and ethical standards that the community are entitled to. Huge open pits are left unfilled and unfenced, deforestation is common and the water supplies are being polluted by both human waste and litter.

"They don't build toilets when they come so there are faeces in the water and fish die," Tinomvonga says. "It affects the fish, it affects the quality of drinking water, and it also increased the amount of money used to buy chemicals to treat that water."

Oxfam works with Zimbabwe Environmental Law Association (ZELA) as a partner on the ground to inform community members of their rights and assist in negotiations with the

mine. The community have seen a lot of change since they started working with ZELA and now feel empowered.

"I now feel I am in a liberated country where I enjoy my rights," Tinomvonga says with a smile. "Before I didn't know anything, I would just look, even if somebody came and cut a tree in front of my house I would just stand by and watch. But today it's a different story. I can stand for my rights and stop those people from doing that."

"We thank ZELA very much for having enlightened us. We now know our rights and we now know where to go and also we are working with Mimosa ... Of which it was never the case before the coming in of ZELA."

"So that is how powerful we have become."

THIS YEAR WE PUBLISHED THE HIDDEN BILLIONS REPORT, WHICH SHOWED THAT UP TO AUD

\$9 BILLION

IS BEING RIPPED OUT OF AUSTRALIA AND DEVELOPING COUNTRIES DUE TO THE TAX-DODGING PRACTICES OF AUSTRALIA-BASED MULTATIONALS. **MORE THAN 20,000 OF OUR SUPPORTERS** CALLED ON THE GOVERNMENT TO CREATE LEGISLATION THAT FORCES COMPANIES TO BE TRANSPARENT ABOUT THEIR TAX.



PISETH FROM CAMBODIA

FOUR YEARS AGO, KY PISETH BECAME PARALYSED AFTER FALLING 30 METRES.

"At that time, I regretted so much," he says. "People at my age are full of energy and commitments to fight for justice and help society. I could have gone to work anywhere I wanted but now my dream had gone."

Or so he thought. Thanks to your support, Piseth was offered an Oxfam-funded scholarship to study the impacts of hydropower dams along the Mekong River. Now he is an active and respected campaigner who gives a voice to the people affected by the dams.

"I want the affected villagers to stand up and demand their rights and justice as stated in the law," he says. "The government must think about the citizens' rights.

I want the government to be accountable to the communities that are affected by hydropower projects.

"I am very grateful to Oxfam for their ongoing support and giving me the opportunity to study and to conduct the research that can be of benefit to the communities that are affected.

"My physical body is weak but with the skill and knowledge I have, I can also support the communities. This is a good message to tell many other people living with disability. Disability is not a barrier for us. What other people can do, we can also do."

EMBRACING INNOVATION AND CHANGE

WHILE INNOVATION MIGHT JUST BE A BUZZWORD TO SOME, IT IS A STRONG COMPONENT OF OXFAM'S WORK. IN FACT, THIS YEAR, OXFAM AUSTRALIA WON THE DEPARTMENT OF FOREIGN AFFAIRS AND TRADE TECHNOLOGY AGAINST POVERTY PRIZE PROVIDED BY INNOVATIONXCHANGE, AS PART OF THE 2016 GOOGLE IMPACT CHALLENGE. WE ARE SO COMMITTED TO BEST PRACTICE IN OUR PROGRAMMING, WE CONSTANTLY REVIEW OUR WORK TO MAKE SURE WE ARE BEING THE MOST INNOVATIVE AND EFFECTIVE DEVELOPMENT ORGANISATION WE CAN BE.



LEARNING FROM OUR WORK

We continually monitor, evaluate and learn from our work and share these learnings throughout the Oxfam confederation and the development sector in order to help others improve their own programs. The below four programs underwent an evaluation in 2016–2017.

IN AFGHANISTAN

Daikundi is one of the most remote, least-served provinces in Afghanistan and most people don't have enough food to eat. One part of Oxfam's Building Resilient Livelihoods project aims to help farmers in the region increase the production and quality of their almonds so they can reach more markets and make a solid income.

As growing crops in greenhouses is a new agricultural technique in Daikundi, we realised that farmers needed more support and instruction in order to make them a success. Several farmers abandoned their greenhouses and returned to their traditional farming practices, despite the greenhouses increasing almond yields by 50%. Oxfam will be increasing our training in greenhouse gardening across the region, helping more almond farmers become confident in the method.

IN ZIMBABWE

The evaluation of our Securing Rights in the Context of HIV Program (SRP) revealed that we are making good progress in increasing awareness of HIV prevention and treatment in Zimbabwe. Our partners have been particularly focused on helping women overcome the barriers they face in accessing their sexual and reproductive health rights, and the evaluation concluded that this has been very successful.

In terms of disability inclusion, the evaluation revealed that while this too has been successful, we could further our reach by mapping partner relationships to identify opportunities for learning and mutual support. Oxfam will be holding a conference with all of our local partners to promote partner learning and collaboration on disability inclusion.



IN ZAMBIA

A review of our program to improve water, sanitation and hygiene practices in George and Chawama compounds overwhelmingly suggests that overall health has dramatically improved. However, solid waste disposal remains a challenge for both communities and is undermining the positive effects of clean water and hygiene training.

Oxfam has been working to empower community-based enterprises (CBEs) to take ownership of waste collection and disposal. However it is evident that more training is needed, as many groups aren't practising safe waste disposal of waste methods, especially in George compound, where the prevalence of water-related disease is higher than Chawama.

Oxfam will be focusing our attention on CBEs in the coming year and linking them to the private sector for improved training and innovation.



IN AUSTRALIA

Our ChangeCourse program has empowered more than 200 Aboriginal and Torres Strait Islander young people to make positive change in their communities through training and mentorship over a two-year period. Our evaluation of the program noted that the most significant outcome for participants was a sense of wellbeing as a result of being connected to other young Aboriginal and Torres Strait Islander people, as well as increased confidence and a greater understanding of themselves. Some participants described using these skills in their workplaces.

However, the evaluation also noted that there are a significant number of Indigenous-led initiatives doing similar work with Aboriginal and Torres Strait Islander youth. We therefore made a conscious decision to move away from a direct delivery model to a partnership model whereby we will support existing organisations who understand local contexts and have existing relationships with communities.

INNOVATION AT OXFAM



Photo: Nipuna Kumbalathara/Oxfam

CROP INSURANCE IN SRI LANKA

WE WORK WITH ENGINEERS, DESIGNERS, ENTREPRENEURS, BUSINESSES AND COMMUNITIES TO DEVELOP NEW AND PRACTICAL WAYS TO HELP PEOPLE LIFT THEMSELVES OUT OF POVERTY. HERE ARE SOME EXAMPLES OF INNOVATION YOU'VE HELPED TO REALISE THIS YEAR.

In eastern Sri Lanka, natural disasters like floods and droughts often damage or destroy the harvests of rice farmers. Every year, around 40% of rice farmers in Batticaloa lose their crops to flood.

While the Sri Lankan Government has introduced insurance for rice farmers, almost no-one has benefitted due to complicated procedures and forms. In order to address this, Oxfam and Sanasa, a private-sector insurance provider, designed Weather Index Insurance (WII). Oxfam installed a

weather station that monitors rainfall and sends an SMS to farmers, the government and the insurance provider when rain levels become high, triggering payments automatically.

"Although we had insured our crop before, we never received a payout as we couldn't deal with complicated forms," rice farmer Sivanathan Lilemalar (pictured right) says. "This year, for the first time ever, we were compensated for flood damage."

SNAPPY INNOVATION

As part of Orientation Week at 18 universities across Australia, our Oxfam on Campus activists used a custom-designed Snapchat geofilter to sign up more than 800 students to their groups. The campaign reached around 14,000 young people nationally and was an innovative way to use social media to engage young people on issues relating to poverty.

SOLAR-POWERED WATER PUMPS IN KENYA



In this remote village in Turkana, Kenya, people used to depend on a borehole that had limited power to pump water, meaning they only had access to clean water every eight to ten days. As a result, the community was forced to drink the dirty water from Lake Turkana and many people, especially children under five, died from waterborne diseases.

Turkana is an extremely hot and dry place, and we knew we could harness the power of the sun to help provide clean water to the community more regularly. Oxfam installed a hybrid water pumping system in the village, which included a solar-power station and a pump capable of pumping 10,000 litres of water per hour. Now the community can get clean water every three days. Photo: Nichole Sobecki/Panos/OxfamAUS.

MUN PADS IN PAPUA NEW GUINEA

In Papua New Guinea, one of the biggest obstacles to girls' education is the fact that most schools don't provide adequate facilities for teenage girls to use when they have their periods. Oxfam and our local partner, ATprojects, have been working together on this issue for a long time and through our programs, we have built hundreds of female washing facilities in schools.

However, this has not solved the problem of girls in rural areas being unable to afford disposable pads. We therefore decided to engage an Australian entrepreneur named Samantha Pearson to develop a new product called the "MUN Pad", a re-usable and washable pad made from local materials. This will provide girls in rural areas with an affordable option for personal hygiene, meaning they will stay in school.

MOBILE CASH IN ZIMBABWE



We never would have believed it 10 years ago but today there are more mobile phones in the world than there are people. Service is so widespread that even the world's poorest and most remote places are connected.

That's why Oxfam is using mobile phones to send emergency cash transfers to people affected by Zimbabwe's cash and food crisis. We've distributed phones to people like Florence (pictures above), so they can receive mobile cash transfers — via SMS — to pay for basic food items. This means that families in the most remote areas can receive vital support, instantly. Photo: Abbie Trayler-Smith/OxfamAUS.



OUR OXFAMILY

WE COME IN ALL SHAPES, SIZES, AGES, ETHNICITIES AND BACKGROUNDS. WE ALL HAVE DIFFERENT ROLES TO PLAY — VOLUNTEER, ACTIVIST, DONOR, STAFF, PARTNER, SHOPPER, COMMUNITY MEMBER. BUT THE THING THAT UNITES US IS OUR PASSION FOR TACKLING POVERTY TOGETHER.

Maiduguri, Nigeria: Winnie Byanyima, Oxfam International Executive Director meets a community that Oxfam is supporting with clean water and safety from conflict. Photo: Tom Saater/Oxfam.

MICHELLE DESHONG



Ask any Straight Talk participant to give you a highlight from the program and there's a very good chance they'll answer with one word: "Michelle".

A Fulbright Scholar, PHD student and CEO of the Australian Indigenous Governance Institute, Michelle Deshong is also the Lead Facilitator of Straight Talk, an Oxfam program that connects Aboriginal and Torres Strait Islander women with the political system.

"I often say it's a match made in heaven, me and the program," Michelle says. "Basically, I get to have 100 Aboriginal women sit as a captive audience and listen to me talk about politics!

"For me, it's all about those 'a-ha!' moments — the moments when you see the penny drop."

A Kuku Yalanji woman, Michelle has spent her career empowering other Indigenous women to have a voice in decisions that affect their lives.

"The reality is Aboriginal and Torres Strait Islander people struggle to be a part of the democratic system in terms of representation. And that's particularly exacerbated for women," she says.

"Obviously, what we want to see in the longer term is more Aboriginal women running for political office ... But what the program has shown us over the past couple of years is that those conversations are just as critical in the home as they are in the community. So it really gives a sense of empowerment and determination for women.

Photo: Jillian Munday/OxfamAUS.

ROSS AND MARIANNE ALLEN



It was in 1974 that Ross and Marianne Allan first came into contact with Oxfam (then called Community Aid Abroad). More than four decades later, they continue to be among our most generous supporters, having made the decision to fund life-saving programs around the world rather than keep their wealth within their family.

"I usually say to people that I don't expect everyone to agree with me but we're not leaving our money to our kids," Ross says. "We felt it was more important to use that money to help others who really need it."

A former Oxfam Australia Board Member and, along with Marianne, the founder of WellWishers, a charity that builds wells in Ethiopia, Ross has seen firsthand the difference these programs can make.

"I've seen the clearness in people's eyes, I've seen attitudes change," he says. So we always say to people: give. Give generously and you, yourself, will benefit knowing that you've helped the world become a kinder, better place for everyone." Photo: Supplied.

KAT DOWNES



When Kat Downes (pictured third from right) heard her university assignment was to put on an event in the name of charity, she immediately thought of OXJAM, Oxfam's month-long party against poverty.

"I had seen a lot of promotion for OXJAM in the previous months ... I jumped online and checked out where the money goes once donated, and really loved the transparency of Oxfam.

"We were on cloud nine when we fully realised how much money we had raised. It's a pretty crazy idea that we can all help Oxfam, just by having a party."

Photo: Bella Dias/Supplied.



FINANCIALS

WE CAN'T CONTINUE OUR LIFE-SAVING WORK TO TACKLE POVERTY UNLESS WE ARE FINANCIALLY RESPONSIBLE AND PLAN FOR THE FUTURE. OUR SUPPORTERS GAVE GENEROUSLY THIS YEAR AND WE ARE COMMITTED TO MAKING SURE THEIR TRUST IN OUR GOOD WORK IS REWARDED.

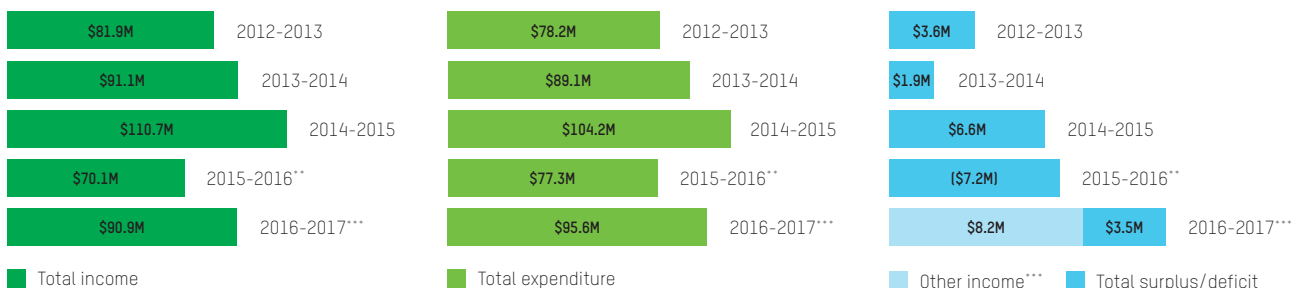
INVESTING FOR THE FUTURE

In 2016–2017, we reported a consolidated comprehensive surplus of \$3.5 million, largely due to a revaluation of our property portfolio, to reflect current market values, which increased our reserves by \$8.5 million.

We reported a consolidated operating deficit of \$4.7 million, which was the result of several factors:

- distributing \$3.7 million funding to humanitarian responses, including \$1.5m to the Nepal earthquake, and \$1.2m to the Vanuatu Cyclone Pam response which had been received as income in 2014–2015 and 2015–2016, and therefore is recorded as an expense on our financial accounts;
- continuing investment in our long-term development, advocacy and emergency response programs; and
- not achieving our public fundraising targets due to a challenging fundraising environment.

FINANCIAL PERFORMANCE*



* Includes Oxfam Australia Trading

** This financial year only reflects nine months of financial results as Oxfam Australia’s reporting period changed to a March-end financial year in line with other Oxfam affiliates.

*** During 2016–2017, Oxfam changed the method of measuring our property portfolio to present the current market values of our properties, hence providing our supporters and the public with more relevant financial information.

Our Oxfam Australia Trading business has seen improvements across all channels — shops, online and wholesale — however continues to perform below expectations in what was a difficult retail environment. New stores in Bondi and the Sydney CBD are yet to reach their sales potential and we are working hard to ensure they do.

A transformation of the business is planned for the next financial year, working towards the creation of a sustainable trading model that allows Oxfam Australia Trading to continue to add value to the lives of our customers, producer partners, communities and employees.

The Australian Government’s investment in its aid program budget has declined and Oxfam Australia will continue to advocate for the importance of an increased and sustainable overseas aid budget.

INCOME TYPE



PUBLIC DONATIONS
\$50.3 million

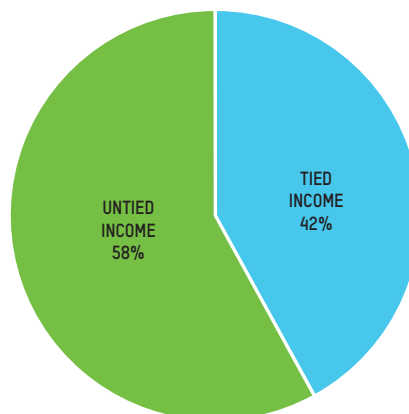


GRANT INCOME
\$27.7 million

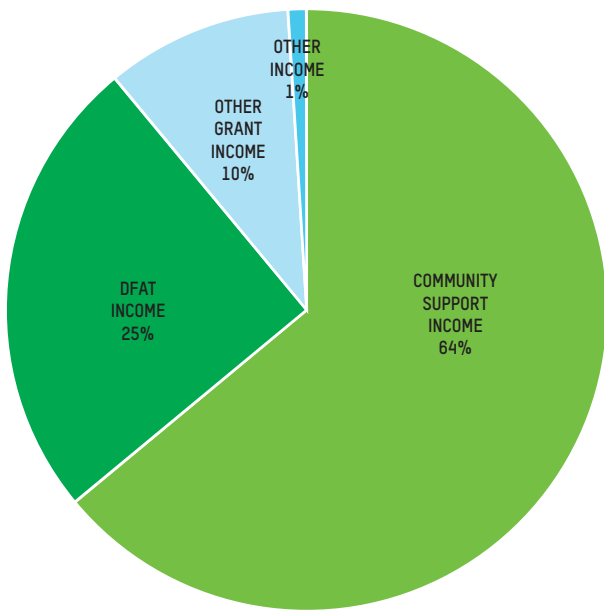


OXFAM SHOP SALES
\$12.3 million

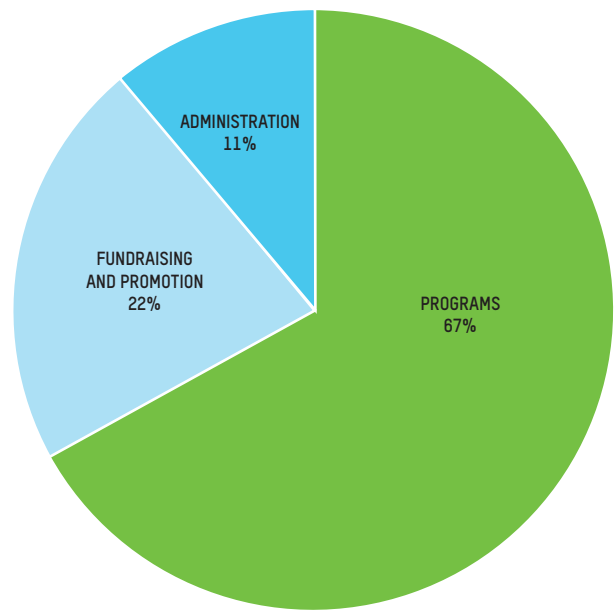
TIED VS UNTIED INCOME



WHERE THE MONEY COMES FROM

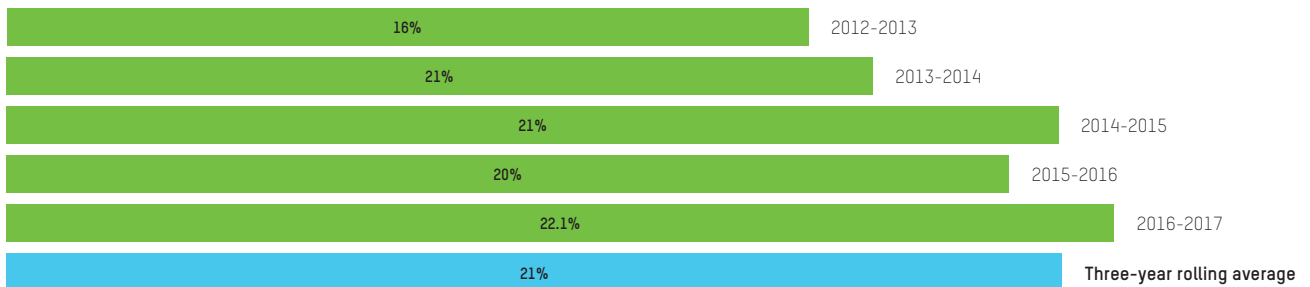


WHERE THE MONEY GOES



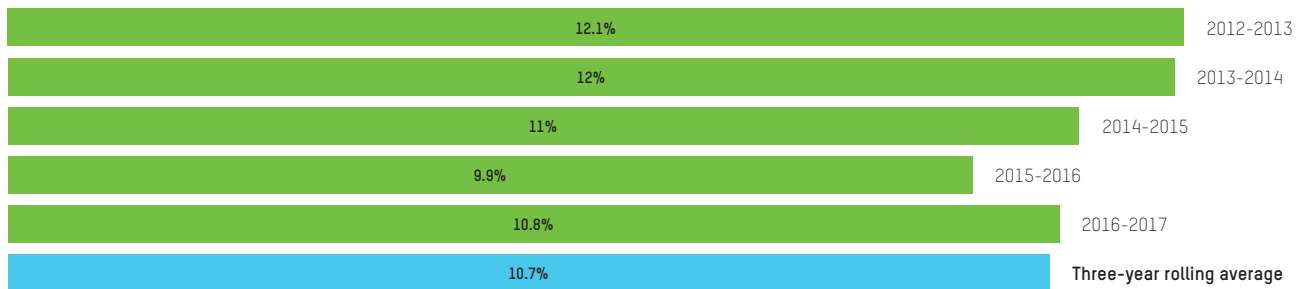
Community support income (CSI) — money donated by the Australian public — continues to be our major income source, accounting for almost two-thirds of our total income. Although we did not reach our CSI targets this year, investment in income-generating activities — both now and for the future — continues to be a high priority for the organisation. Our fundraising investment ratio — the total amount spent on fundraising expressed as a percentage of total CSI — increased slightly as we continue to invest in our fundraising activities to maintain and increase our income from the public to support our program and advocacy work.

FUNDRAISING INVESTMENT RATIO



Our cost of administration ratio — the total amount spent on administration expressed as a percentage of total expenditure — increased slightly but remained within our expected levels.

COST OF ADMINISTRATION RATIO

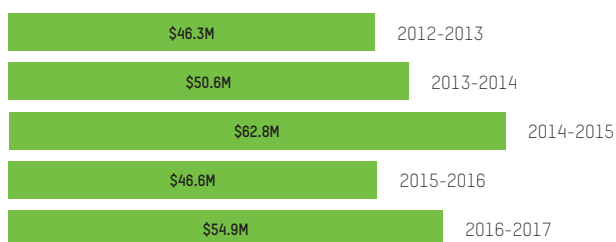


PROGRAMS

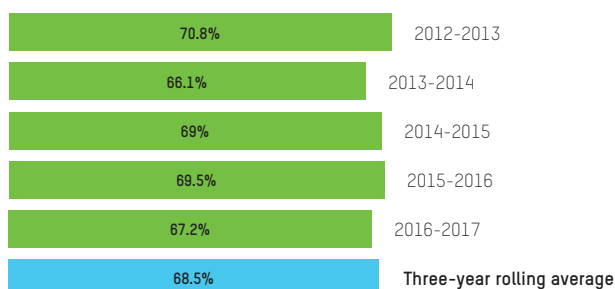


We spent a total of \$54.9 million on international and domestic long-term development and advocacy programs and emergency response — an \$8.3 million increase on 2015–2016. Of that, \$27.9 million was funded through the Department of Foreign Affairs and Trade (DFAT) and other institutions, while \$27 million was funded from unrestricted community support income (CSI), including appeals. Our program investment ratio — The total amount spent on our long-term development, emergency response, advocacy programs and public campaigning work expressed as a percentage of total expenditure — remained at similar levels to previous years as we continue to maintain significant investment in our program and advocacy work.

PROGRAM EXPENDITURE



PROGRAM INVESTMENT RATIO



In relation to long-term development programs, some of our major activities during the year included:

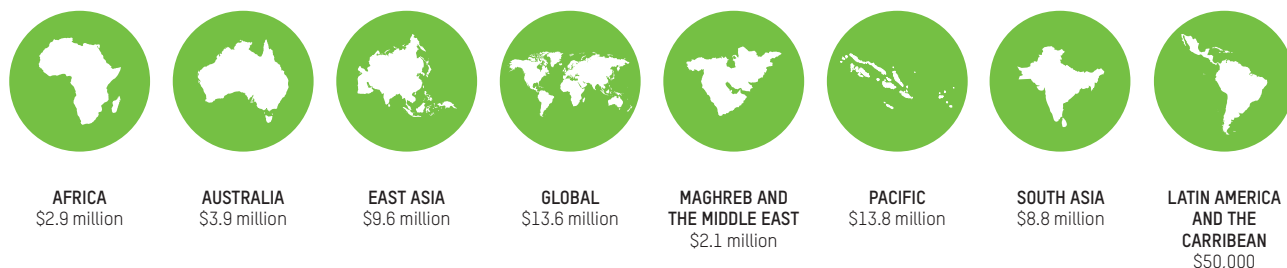
- \$2.7 million on our Mekong Water Governance program.
- \$2.6 million on programs in Southern Africa region.
- \$3 million in Papua New Guinea programs to end violence against women, WASH and livelihoods.
- \$2.1 million on gender justice, economic justice and protection programs in Indonesia.
- \$1 million on active citizenship, economic justice and sustainable food programs in Sri Lanka.
- \$1.6 million on food security and resilience in Bangladesh.
- \$2.2 million on programs in Timor-Leste.
- \$1.6 million on gender justice program in Solomon Islands.

- \$0.9 million on resilience, governance, leadership and accountability programs in Vanuatu.
- \$0.6 million on gender justice program in the Philippines

Major humanitarian responses included (including donations from other institutional donors and Oxfam affiliates):

- \$1.5 million on our Nepal earthquake response.
- \$2.1 million on Cyclone Pam response in Vanuatu.
- \$1.4 million on the Syrian humanitarian crisis response.
- \$1.9 million on Cyclone Winston in Fiji.
- \$1.4 million on Sri Lanka Floods Response.
- \$1.1 million on Pacific (PNG & Vanuatu) El Nino response.

PROGRAM SPEND BY REGION



FINANCIAL OUTLOOK

Our overall future financial outlook is strong, however we need to ensure we continue to focus on building an efficient, effective and resilient organisation into the future. Looking ahead, we continue to prioritise investment in fundraising and building our reserve levels, while increasing our program investments. During 2017–2018, our financial objective is to return the organisation to a consolidated operating surplus and continuing to build our reserves.

We remain focused on Oxfam Trading to increase sales across our shops, online and wholesale, and keep costs contained. We look forward to a strong, sustainable future and we would especially like to thank you, our donors, for your continued generosity and support.



Anthony Alexander
Chief Financial Officer



Ann Byrne
Chair Board Finance,
Audit and Risk Committee



Harare, Zimbabwe: Women work on dolls as part of the Batsiranai group initiative, which provides products for sale through Oxfam Shop in Australia. Photo: Abbie Trayler-Smith/Oxfam AUS.

COMPREHENSIVE INCOME STATEMENT

FOR THE YEAR ENDED 31 MARCH 2017

	Notes	Consolidated entity*	
		2017 (\$'000)	2016 (\$'000)
REVENUE			
Donations and gifts — monetary		47,724	34,425
Bequests and legacies		2,566	1,241
Grants			
DFAT		19,077	17,471
Other Australian non-government		2,647	1,048
Other overseas		6,002	5,517
Other operating income			
Sale of goods by Oxfam Australia Trading Pty Ltd		12,288	9,709
Investment income		316	394
Other income		258	248
TOTAL REVENUE		90,878	70,053
EXPENDITURE			
International aid and development programs			
International programs			
Funds to international programs		42,478	38,307
Program support costs		5,449	3,319
Public policy and outreach program		3,366	2,589
Development effectiveness		753	520
Community education		1,547	949
Fundraising costs			
Public		17,165	12,689
Government, multilateral and private		615	614
Accountability and administration	1	8,718	6,779
Total international aid and development programs		80,091	65,766
Domestic programs expenditure		1,305	917
Cost of goods sold and administration costs of Oxfam Australia Trading Pty Ltd		14,196	10,592
Finance costs		8	9
TOTAL EXPENDITURE	2	95,600	77,284
EXCESS OF REVENUE OVER EXPENDITURE		(4,722)	(7,231)
Other comprehensive income/(loss)			
Net income on available-for-sale investments		1	(2)
Gain on revaluation of properties	3	8,184	-
Total other comprehensive income		8,185	(2)
TOTAL COMPREHENSIVE SURPLUS FOR THE YEAR		3,463	7,233

* Consolidated entity is Oxfam Australia and its wholly owned subsidiary Oxfam Australia Trading Pty Ltd.

- Accountability and administration expenditure is for both international and domestic programs
- Total expenditure identified in the Summary Income Statement above is derived from the full 2016-17 financial report. Certain types of expenditure have been categorised in line with the requirements of the ACFID Code of Conduct. These allocations are supplementary information intended for the purpose of the users of the Summary Financial Report and are not specifically derived from the full 2016-17 audited financial report.
- During the fiscal year 2016/17, the method of measurement of our property portfolio has been changed from cost to fair value resulting in a total asset increase of \$8.5 million, which is comprised of:
 - \$8.2 million from properties classified as Land and Buildings within Property, Plant and Equipment, which was recognised in Other Comprehensive Income and accumulated in a reserve within the equity; and
 - \$0.3million from the property classified as an Investment Properties, which has been retrospectively applied to the comparative figures. Confirmation has been obtained from an independent valuation specialist that there is no evidence to suggest that the fair value would have differed at comparative reporting period end of 31 March 2016 and as at the earliest date presented in the Statement of Changes in Equity, being 1 July

2015. Accordingly there is no impact on profit or loss for the periods presented.

This change in accounting policy was implemented in order to present the current market values of properties, hence more relevant financial information for our supporters and the general public.

This Summary Financial Report has been prepared in accordance with the requirements set out in the ACFID Code of Conduct. For further information on the Code please refer to the ACFID Code of Conduct Implementation Guidance available at www.acfid.asn.au.

In 2016, Oxfam Australia changed from a June year-end to a March year-end in order to align to the global Oxfam Confederation reporting year. The Group has obtained approval from the Australian Charities and Not-for-Profits Commission to change its financial year end from 30 June to 31 March. Hence, these financial statements reflect results for the year ended 31 March 2017 while the comparative is for the nine months period ended 31 March 2016. As such, the amounts presented in the comprehensive income statement are not entirely comparable.

During the financial year, Oxfam Australia had no transactions in the Political or Religious Adherence Promotion programs category. As noted in the Financial Report, Oxfam Australia didn't bring to account any non monetary revenue or expenditure.

This financial report is a summarised version of our full financial report. Copies of our 2016-17 audited financial report can be obtained by writing to the Chief Executive, 132 Leicester St, Carlton Victoria 3053, or by visiting www.oxfam.org.au.

BALANCE SHEET

AS AT 31 MARCH 2017

	Consolidated entity*	
	2017 (\$'000)	2016 restated** (\$'000)
ASSETS		
Current assets		
Cash and cash equivalents	11,601	16,524
Trade and other receivables	6,969	1,647
Inventories	3,277	2,618
Available-for-sale financial assets	500	28
Other current assets	1,228	899
Total current assets	23,575	21,716
Non current assets		
Available for sale financial assets	23	23
Property, plant and equipment	17,911	9,652
Investment property	475	475
Intangibles	487	82
Other non-current assets	1,257	-
Total non-current assets	20,153	10,232
TOTAL ASSETS	43,728	31,948
LIABILITIES		
Current liabilities		
Trade and other payables	16,421	8,046
Borrowings	166	95
Provisions	4,496	4,662
Total current liabilities	21,083	12,803
Non-current liabilities		
Provisions	962	925
Total non-current liabilities	962	925
TOTAL LIABILITIES	22,045	13,728
NET ASSETS	21,683	18,220
EQUITY		
Retained earnings	10,469	12,920
Reserves	11,214	5,300
TOTAL EQUITY	21,683	18,220

* Consolidated entity is Oxfam Australia and its wholly owned subsidiary Oxfam Australia Trading Pty Ltd.

** Certain amounts shown here do not correspond to the 2016 financial statements and reflect adjustments made, refer to Note 3 of the Comprehensive Income Statement

This summary financial report has been prepared in accordance with the requirements set out in the ACFID Code of Conduct. For further information on the Code please refer to the ACFID Code of Conduct Implementation Guidance available at www.acfid.asn.au.

At balance date, Oxfam Australia had no balances in the other financial assets (current or non current), other financial liabilities (current or non current), non current borrowings or other liabilities (current or non current) categories.

This financial report is a summarised version of our full financial report. Copies of our 2016-17 audited financial report can be obtained by writing to the Chief Executive, 132 Leicester St, Carlton Victoria 3053, or by visiting www.oxfam.org.au

STATEMENT OF CHANGES IN EQUITY

FOR THE YEAR ENDED 31 MARCH 2017

CONSOLIDATED ENTITY*	Retained surplus (\$'000)	Restricted reserves (\$'000)	Net unrealised gains reserve (\$'000)	Revaluation surplus reserve (\$'000)	International Crisis Fund (\$'000)	TOTAL (\$'000)
At 30 June 2015	15,164	9,880	24	-	83	25,151
Adjustment on retrospective application of accounting policy (Note 3 of the Income Statement)	302	-	-	-	-	302
At 30 June 2015 (restated**)	15,466	9,880	24	-	83	25,453
Unrealised loss on available-for-sale investments	-	-	(2)	-	-	(2)
Excess of revenue over expenses	(7,231)	-	-	-	-	(7,231)
Transfer to/(from) reserves	4,685	(4,602)	-	-	(83)	-
At 31 March 2016	12,920	5,278	22	-	-	18,220
At 31 March 2016	12,920	5,278	22	-	-	18,220
Unrealised gain on available-for-sale investments	-	-	1	-	-	1
Gain on revaluation of properties	-	-	-	8,184	-	8,184
Excess of expenses over revenue	(4,722)	-	-	-	-	(4,722)
Transfer to/(from) reserves	2,271	(2,271)	-	-	-	-
At 31 March 2017	10,469	3,007	23	8,184	-	21,683

* Consolidated entity is Oxfam Australia and its wholly owned subsidiary Oxfam Australia Trading Pty Ltd.

** Retained earnings does not correspond to the 2016 financial statements and reflects an adjustment made, refer to Note 3 of the Comprehensive Income Statement.

This Summary Financial Report has been prepared in accordance with the requirements set out in the ACFID Code of Conduct. For further information on the Code please refer to the ACFID Code of Conduct Implementation Guidance available at www.acfid.asn.au.

This financial report is a summarised version of our full financial report. Copies of our 2016-17 audited financial report can be obtained by writing to the Chief Executive, 132 Leicester St, Carlton Victoria 3053, or by visiting www.oxfam.org.au.

TABLE OF CASH MOVEMENTS

FOR DESIGNATED PURPOSES

FOR THE YEAR ENDED 31 MARCH 2017

DESIGNATED PURPOSE	Notes	Cash available at beginning of year (\$'000)	Cash raised during year (\$'000)	Cash disbursed during the year (\$'000)	Cash available at end of year (\$'000)
DFAT Australian NGO Cooperation Program (ANCP)	1	1,849	11,127	(9,866)	3,110
Other purposes	1, 2	14,675	78,861	(85,045)	8,491
TOTAL	3	16,524	89,988	(94,911)	11,601

1. The allocation of cash movements between the 'ANCP' and 'Other purposes' categories is supplementary information not specifically derived from the full 2016-17 audited financial report.

2. No other single appeal represented more than 10% of the total cash raised.

3. Reconciliation of cash available at end of year to Balance Sheet

	(\$'000)
Cash and cash equivalents	11,601
Bank overdraft (included in current borrowings)	-
	11,601

Report of the Independent Auditor on the Summary Financial Statements to the Members of Oxfam Australia

Opinion

The summary financial statements, which comprise the summary statement of financial position as at 31 March 2017, the summary statement of comprehensive income, summary statement of changes in equity and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial report of Oxfam Australia (the Company) for the year ended 31 March 2017.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial report, in accordance with the *Australian Charities and Not-for-Profits Commission Act 2012*.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by the *Australian Charities and Not-for-Profits Commission Act 2012*. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial report and the auditor's report thereon.

The Audited Financial Report and Our Report Thereon

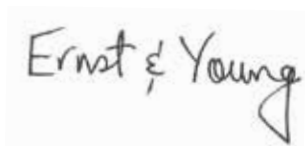
We expressed an unmodified audit opinion on the audited financial report in our report dated 4 August 2017.

Responsibility of the Directors for the Summary Financial Statements

The directors of the Company are responsible for the preparation of the summary financial statements in accordance with the *Australian Charities and Not-for-Profits Commission Act 2012*.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial report based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*.



Ernst & Young
Melbourne
4 August 2017

Name of auditor and title: Paul Gower, Partner

Relevant professional qualification or body: Registered Company Auditor; Member, Chartered Accountants Australia and New Zealand

WE COULDN'T DO IT WITHOUT YOU

OXFAM CIRCLE

This list represents the generous donations made by members of the Oxfam Circle during the June 2016 to July 2017 financial year.

VISIONARIES

Andy and Jill Griffiths, Anne Miller, Annie T Rose, Barlow Foundation, Claire Bamford, Dale McMenamin, Greg Jordan, Ian Cox, Jaramas Foundation Pty Ltd, Jenny Ingram, Jerry Adams, Kim Williams AM, Krishna Somers, Maharaj Tandon, Nan Brown, P Thompson, Paul and Susan Taylor, Peter Hanks, Rita Andre, Rob Guthrie and Trish Cowcher, Ross and Marianne Allan, Simpson Family Foundation, Susan Maple-Brown AM, The Ripple Foundation, Thomas Goodman, Tim Mintern and Marion Matthews, Wayne and Ros McDonald.

LEADERS

Alan Bennett, Bluesand Foundation, Cameron Foundation, David and Elisabeth Stanton, Joseph Palmer Foundation, Kennedy Family Foundation, Lacetree Pty Ltd, Les Hiboux Pty Ltd, Moonstream Information Services, R Harding, The Muffin Foundation.

INNOVATORS

Ailsa Haenke, Alan Gardiner, Andrew Kam Cheung Li, Ann Byrne, Ashu Jhamb and Katherine Barracough, Barbara Noske, Biophilia Foundation, Birchall Family Foundation Trust, Brennan Family Foundation, Brenton Starkie, Chris Hartigan and Angela Scarfe, Connie Craig, David Thomas and Philippa Cotter, Dennis Goldner and Kate Murphy, Diana Shmulburd, Duncan Murray, Frantel Pty Ltd, Friends of the Community Leadership Program, Gary Alcock and Marianne Hack, Geoff Munday, Gernot Heiser and Trudy Weibel, Graf Family, Hans Schweizer, Harris Charitable Foundation, Helen Szoke, Herta Massarik, Ian Newman, James Smithers, Jamie Simpson, Janet Thompson and Neil Sims, Joanne Simpson, John and Michele Shanahan, John Marsden, Jon Jureidini and Julia Beaven, Jon Mortimer, Judith and Keith Heale, Julian Knights, Leon Ball, Liz Nixon and Peter Cowling, Louise Pfeiffer and Philip Crawford, Manivannan Gopalakrishnan, Mary O'Sullivan, Michael and Leanne Rogerson, Michael and Wendy Olive, Michael Jefford, Michael Leigh, Mick Harvey and Katy Beale, Mr AC and Dr JC Tomlinson, Owen Ritson and Anne Machin, Patricia New, Pavetta Foundation Pty Ltd, Raymond Tam, Richard Southan Memorial Trust, Rohit D'Costa and Nadia Chaves, Ros

and Richard Madden, Roy Bishop, Ruth Bourne, Ruth McColl AO, Simon Martin, Skipper Jacobs Charitable Trust, Sky Foundation, Stephen Walsh, Susan Adams and Andrew Kirk, The Garrett Riggleman Trust, The Handmaid Fund, The Russell Foundation, Trevor and Ann Kennedy.

CORPORATE PARTNERS

PRACTICAL VISIONARIES

DELOITTE

Deloitte's purpose is to make an impact that matters in the world. And this purpose drives every engagement our partnership embarks on — Oxfam Trailwalker sponsorship, fundraising, volunteering and walking, skilled secondments and skilled volunteering, pro bono work and staff mentoring, emergency fundraising and much more. For more than 19 years, Deloitte has been the true embodiment of a Practical Visionary partner.

THANKYOU GROUP

Oxfam continues its life-changing partnership with Thankyou for the fourth year, providing communities living in poverty with access to clean water, sanitation and hygiene training. We are honoured to partner with a truly



visionary organisation like Thankyou Group, who share our belief that no-one should live in poverty.

JB HI-FI GROUP PTY LTD

Through its industry-leading Helping Hands program, JB HiFi has been providing vital support to Oxfam since 2008. By matching staff contributions dollar-for-dollar, JB HiFi have doubled their positive impact and continued to show their passionate support for the communities we work with.

IMPACT LEADERS

GOOD2GIVE

Good2Give believe in building a more giving society. By making giving simpler and growing workplace giving, Good2Give help Oxfam more easily connect donors with the life-changing work they are passionate about.

TODAY

The Today team believe in the power of business to transform the planet for good. For the last four years, they've been partnering with Oxfam because they believe it's an effective way to fight extreme poverty.

CORRS CHAMBERS WESTGARTH

Corrs is one of Oxfam's longest-standing partnerships. Through pro bono legal work, volunteering and philanthropy, we've worked together for more than 25 years to tackle poverty and injustice.

CHARITABLE CHAMPIONS

Acmena, AMP Foundation, Australian National University, Bendigo Bank, Camp Australia, Duck For Cover

Entertainer's Group, Footprints Fundraising Inc., Gandevia Foundation, King & Wood Mallesons, Macquarie Group Foundation Limited, McKinsey & Company, Melbourne University, Minax Uriel Pty Ltd, Origin Foundation, Powershop, UBS Foundation, Unilever Australia, University of New South Wales, University of Western Sydney.

ESTATES

Patrick Stewart, Marion A Kingston, Gordon Horsley, James Underwood, Helen O'Brien, James L McPhail, Susan G Wilson, Margaret G Wiblin, Teresa E Owen, Ann Gormley.

LIFE MEMBERS

Dr Ian Anderson AM, Anne Batt, John Birch AM, David McMurdie, Dr Judith Mitchell AM, Glenyys Romanes, Graham Romanes, Dianne Sackelariou OAM.

OXFAM FUNDERS

Oxfam America, Oxfam Canada, Oxfam Germany, Oxfam Great Britain, Oxfam International, Oxfam Italy, Oxfam New Zealand, Oxfam Novib.

INSTITUTIONAL FUNDERS

Cardno, Care Australia, CBM Australia, Comic Relief, Delegation of The European Union, Department of Foreign Affairs and Trade, Food and Agricultural Organisation of the United Nations, Foreign & Commonwealth Office (UK), Government of Vanuatu, DGMWR,

Handicap International, Monash University, Pacific Island Forum Secretariat, Save the Children Australia, United Nations Women, UNICEF, University of York.

COMMUNITY FUNDRAISERS

Eastern Suburbs Walk against Want, Larapinta Trail, Oxfam Group Bookshop.

MELBOURNE INTERNATIONAL COMEDY FESTIVAL

This year marked the 31st anniversary of the Melbourne International Comedy Festival and their 22nd year supporting Oxfam. This year, the Gala was broadcast on ABC and available to watch on iView. Over the lifetime of the partnership, the Gala has raised around \$1.6 million for people living in poverty.

OXFAM-MONASH PARTNERSHIP

The Oxfam-Monash Partnership confirmed its Memorandum of Agreement and Statement of Strategic Intent for 2016-2019. Research activities in Cambodia, Timor-Leste, South Africa and Sri Lanka demonstrated that Oxfam's work is having a strong impact, particularly in community accountability and gender. New research will commence in 2017, focusing on improving water and sanitation for informal urban settlements in Indonesia and Fiji; and addressing the social norms that underpin gender-based violence in the Solomon Islands.





OUR GOVERNANCE

FOR OXFAM TO OPERATE AT OUR VERY BEST, WE NEED A STRONG TEAM AT THE HELM. LUCKY FOR US, WE HAVE JUST THAT. OUR BOARD OF DIRECTORS AND MANAGEMENT TEAM SET OUR STRATEGIC DIRECTION AND MAKE SURE WE STAY ON TRACK IN ACHIEVING OUR GOAL OF TACKLING POVERTY TOGETHER.

MANAGEMENT TEAM AS AT 31 MARCH 2017



ANTHONY ALEXANDER
BBUS (ACC), CPA, MAICD

**CHIEF FINANCIAL OFFICER,
COMPANY SECRETARY**

Responsibilities: strategic financial management, risk management.
Appointed: 2011



PAM ANDERS
MPPM, GCERTF, BED

DIRECTOR OF PUBLIC ENGAGEMENT

Responsibilities: fundraising, communications, policy and advocacy, active citizenship, youth engagement, volunteering. **Appointed:** 2014



TONY MCKIMMIE
BAPPSC, POST GRAD (BUSINESS)

CHIEF OPERATING OFFICER

Responsibilities: organisational learning and development, human resources, technology services, accommodation services and Oxfam Trading. **Appointed:** 2011



DR HELEN SZOKE
PHD (PUBLIC POLICY-REGULATION)

CHIEF EXECUTIVE

Responsibilities: operational management. **Appointed:** 2013



ALEX MATHIESON
BA SOCIAL SCIENCE (POLITICS)

DIRECTOR OF PROGRAMS

Responsibilities: international development, policy and advocacy, Aboriginal and Torres Strait Islander program, humanitarian strategies. **Appointed:** 2015

MANAGEMENT TEAM SALARIES



Salary ratio: the ratio between the highest and lowest paid permanent staff member (including superannuation) as at 31 March 2017 was 4.44:1 (Chief Executive at \$252,000; category 7 staff member at \$56,760).

BOARD AS AT 31 MARCH 2017



SUSAN BLACK
BOT, MSWAP

Elected: 2010 | **Term expires:** 2018
2016–2017 meeting attendance: 5/7
Responsibilities: Governance Committee, Public Engagement Committee



MELISSA HOUGHTON
MBA, BA

Appointed: 2012 | **Term expires:** 2019
2016–2017 meeting attendance: 6/7
Responsibilities: Chair Public Engagement Committee, Remuneration Committee



JOHN SIDDHAM
STAFF PARTICIPANT, GRAD DIP (APP SC), M BUS (IT), MA (INTL RELATIONS)

Elected: 2016 | **Term expires:** 2018
2016–2017 meeting attendance: 4/4
Responsibilities: Public Engagement Committee



SELWYN BUTTON
B TEACHING

Appointed: 2014 | **Term expires:** 2018
2016–2017 meeting attendance: 2/7
Responsibilities: Finance Risk and Audit Committee



DR FIONA KOTVOJS
D.ED, MBA, GRAD DIP (BUSMGT), GRAD DIP ED, GRAD DIP ASSESS & EVAL, BSC (HONOURS), GAICD

Appointed: 2012 | **Term expires:** 2019
2016–2017 meeting attendance: 5/7
Responsibilities: Governance Committee



REBECCA SMITH
BOARD OBSERVER

Appointed: 2016 | **Term expires:** 2017
2016–2017 meeting attendance: 2/3
Responsibilities: Finance Risk and Audit Committee Observer



ANN BYRNE
HDTS, GRAD DIP (HRC) GRAD DIP (SUPERANNUATION), FAICD, FAIST

Co-opted: 2009 | **Term expires:** 2017
2016–2017 meeting attendance: 7/7
Responsibilities: Board Deputy Chair, Co-Chair Finance Risk and Audit Committee, Remuneration Committee



THE HON JUDI MOYLAN AO
DIP REMGMT, GAICD

Appointed: 2014 | **Term expires:** 2018
2016–2017 meeting attendance: 7/7
Responsibilities: Public Engagement Committee



BELINDA TALLIS
LLB, BEC, GDLP, GAICD, TFASFA

Appointed: 2016 | **Term expires:** 2020
2016–2017 meeting attendance: 5/6
Responsibilities: Finance Risk and Audit Committee



PETER CROFT
BSC, BEC, MAICD

Elected: 2008 | **Term expires:** 2018
2016–2017 meeting attendance: 6/7
Responsibilities: Finance Risk and Audit Committee, Director Oxfam Australia Trading



GREG RIDDER
BBUS (ACC), GRAD DIP (MKTG), CPA GAICD

Appointed: 2016 | **Term expires:** 2020
2016–2017 meeting attendance: 6/6
Responsibilities: Governance Committee



MICHAEL WRIGHT
BEC (HONS), M.SC EC (HONS), AICD

Appointed: 2013 | **Term expires:** 2017
2016–2017 meeting attendance: 6/7
Responsibilities: Finance Risk and Audit Committee, Public Engagement Committee



DENNIS GOLDNER
BEC (HONS) FAICD

Co-opted: 2011 | **Term expires:** 2017
2016–2017 meeting attendance: 6/7
Responsibilities: Board Chair, Finance Risk and Audit Committee, Governance Committee, Nominations Committee, Remuneration Committee



BARBARA RUGENDYKE
BA (HONS), DIP ED, PHD, GAICD

Appointed: 2014 | **Term expires:** 2018
2016–2017 meeting attendance: 6/7
Responsibilities: Governance Committee



ALAN WU
BA, LLB, GDLP, LLM

Elected: 2010 | **Term expires:** 2019
2016–2017 meeting attendance: 6/7
Responsibilities: Chair of Governance Committee, Nominations Committee, Remuneration Committee

WE ARE ACCOUNTABLE TO YOU

CODES AND STANDARDS

Our work is also guided by these additional codes of conduct and standards, which we observe and adhere to:

- Oxfam International Code of Conduct
- International Non-Governmental Organisations Accountability Charter
- Code of Conduct for the International Red Cross and Red Crescent Movement and NGOs in Disaster Relief
- Sphere Humanitarian Charter and Minimum Standards in Disaster Response
- People In Aid Code of Good Practice
- Fundraising Institute of Australia Principles and Standards of Fundraising Practice, Public Fundraising Regulatory Association.
- Australian Direct Marketing Association Code of Practice
- Refugee Council of Australia Refugee Charter

For more details about these codes and standards visit www.oxfam.org.au

OUR SOLICITORS

Corrs Chambers Westgarth
567 Collins Street
Melbourne, Victoria 3000

Moores Legal
9 Prospect Street
Box Hill, Victoria 3128

OUR BANKERS

Westpac Banking Corporation
GPO Box 3433
Sydney, NSW 2001

Bendigo and Adelaide Bank
PO Box 480
Bendigo, Victoria 3550

UBS Wealth Management
Level 16, 8 Exhibition Street
Melbourne, Victoria 3000

OUR AUDITORS

Ernst & Young
8 Exhibition Street
Melbourne, Victoria 3000

For more information about our accountability processes, supporter services and ethical and legislative requirements, visit www.oxfam.org.au

ACCREDITATION

Oxfam Australia is an active member of the Australian Council for International Development (ACFID). We are a signatory to the ACFID Code of Conduct and are committed to adhering to its high standards of corporate governance, public accountability and financial management. In August 2015, we were confirmed as being compliant with the code.

Complaints relating to alleged breaches of the code can be made to the ACFID Code of Conduct Committee via www.acfid.asn.au/code-of-conduct/complaints-and-compliance-monitoring

We are fully accredited by the Department of Foreign Affairs and Trade (DFAT) which manages the Australian Government's overseas aid program.

The accreditation process provides the Australian Government and general public with confidence that it is funding professional, well-managed, community-based organisations capable of delivering good development outcomes. Oxfam Australia was assessed for re-accreditation in 2012.

In April 2013, DFAT formally confirmed it had approved full accreditation for Oxfam Australia for the next five-year period.

WE VALUE YOUR FEEDBACK

We welcome your feedback about us. You can provide feedback or lodge a complaint or compliment by:

- www.oxfam.org.au/feedback
- enquire@oxfam.org.au
- Freecall 1800 088 110
- Oxfam Australia, 132 Leicester Street, Carlton, Victoria 3053

Feedback will be directed to the relevant department for consideration and resolution. Complaints, compliments and other feedback are recorded against supporter records and reported to our Board

SUPPORTER INFORMATION

Our supporter charter outlines our commitments to you, our supporters. Our privacy policy details the information we collect about you and how we use it. Our online space, myOxfam, enables you to securely access your donation details at any time. Visit www.oxfam.org.au to access these services.





OXFAM
Australia

YOU & OXFAM
TACKLING POVERTY TOGETHER