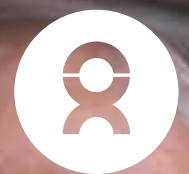


60

YEARS
OF CHANGING
LIVES

ANNUAL REPORT 2013



OXFAM

Australia



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TAUHAN KAKUM

LORAKAU, VANUATU



FROM GRASSROOTS TO GLOBAL

Since 1953, we've been fighting poverty and injustice around the world. We couldn't have done this without you, our supporters. To mark our 60th anniversary, we've turned back the clock to take a look at some key moments that have shaped our history: first as the Food for Peace Campaign, then as Community Aid Abroad (CAA) and the Freedom from Hunger Campaign (FFHC) and finally as Oxfam Australia.

Oxfam is a worldwide development organisation that mobilises the power of people against poverty.

Aboriginal and Torres Strait Islander readers should be aware that this publication may contain images or names of people who have since passed away.

Cover image: Lontale, Timor-Leste: Octuviuna de Andrade, aged five, plays with rice on her family's porch. Oxfam has supported her family with nutrition education and support to grow a vegetable garden.

Photo: Rodney Dekker/Oxfam.

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"YOU ARE OUR LIFEblood"

It has been a year of change for Oxfam Australia — one that equips us for the future.

While we continued to implement the new program management structure which guides the work of all 17 Oxfam affiliates, there was further financial belt-tightening to achieve another surplus to rebuild reserves and enable strategic investments.

There were also changes in Oxfam Trading where we have greatly improved our shops' efficiency, while building their visibility and links to our vision and programs.

These changes will improve our effectiveness but were difficult for staff in Australia and overseas. We thank them for their dedication, understanding and patience through this challenging period.

Our former Executive Director, Andrew Hewett, retired in December, after 11 years in the role. His contributions to Oxfam and the development sector were enormous. James Ensor and Chris Roche — our Directors of Public Policy and Outreach and Development Effectiveness respectively — left Oxfam Australia after years of outstanding service. Both remain active contributors in the development sector and Indigenous affairs.

In January, Dr Helen Szoke became our new Chief Executive. She is already showing the leadership her role requires.

All of these changes have positioned us to develop our strategic plan for the next six years, and invest in our fundraising — to build our ability to fund our overseas program work but also our important advocacy and influencing agenda. In the short term, particularly in 2013–2014, there will be an increase in the ratio that informs supporters of our fundraising spend. The decision to invest in fundraising will increase our donor base and thus ensure that Oxfam Australia's future is sustainable and independent.



PERTH, WESTERN AUSTRALIA: Oxfam Australia Chair Dr Jane Hutchison at the launch of the inaugural Oxfam Trailwalker in Perth. Photo: Richard Wainright/OxfamAUS.

At Oxfam International level, we saw the launch of the whole-of-Oxfam strategic plan, *The Power of People Against Poverty 2013–2019*. The plan commits Oxfam to joining with others to create a worldwide influencing network to enable the changes we seek and to focus our programming where it will contribute most. We will launch our own complementary strategic plan in February 2014.

These plans will help guide our response to the challenges of unacceptable hunger, further climate chaos, poverty linked to inequality, and the difficult, protracted humanitarian crisis in Syria. More positively, it will also guide our approach to those countries which are emerging as significant world powers, and where the voices of the poor and marginalised communities must be heard more directly.

During the year, the Board farewelled Michael Henry, Adrienne Farago, Michelle Imison, Patrick Kilby and Jez Hunghanfoo, who retired at the end of their terms, and Eversley Mortlock and Lyn Carson who resigned for personal reasons.

Michael was our Chair for six years and, for part of that time, also Vice-Chair of the Oxfam International Board and made an enormous contribution to Oxfam's work. The Board also welcomed three new members: Fiona Kotvojs, Melissa Houghton and staff participant Sabina Curatolo.

As we mark our 60th anniversary it is important to acknowledge the significant contribution of many over this time, including Oxfam groups, who are the foundation of our organisation. We extend a big thank you to all of our supporters. You are our lifeblood and, with our wonderful volunteers and staff, make Oxfam's important work possible.

Dr Jane Hutchison
Board Chair

"THANK YOU FOR YOUR GENEROSITY"

In January I assumed the role of Chief Executive of Oxfam Australia. I am delighted to have inherited an organisation that has successfully addressed its financial challenges while continuing to work with communities in 51 countries to transform the lives of some of the world's poorest people.

During the year, I travelled to three of these countries to see first-hand how our programs are making an impact. In South Africa, I saw the benefits of working with community organisations to provide critical early childhood services in poor communities in and around Durban. In Sri Lanka, I saw how our work with local partners has created avenues for women to earn an income as well as gain the confidence to contribute to their communities' development. And in Jordan, I saw Oxfam's response to what has become the greatest humanitarian crisis in the world today — the Syria conflict. We have already reached more than 200,000 people in

the region and continue to supply essential supplies, services and support.

This year, we've also been successful in achieving systemic changes to achieve a fairer world. The passage of the Arms Trade Treaty through the United Nations is a milestone that marks a decade of advocacy and campaigning by many groups across the globe. That Australia played such a crucial role is evidence of the importance of Oxfam's work within the domestic environment as well as on the international stage.

Similarly, our GROW campaign's Behind the Brands initiative has demonstrated the vital role the private sector can play in helping to reduce poverty, particularly for small-scale producers and agricultural workers.

All of this work would not have been possible without your support and so I thank you, our donors and supporters for your generosity and loyalty. This year marks our 60th

anniversary from our genesis as the Food for Peace Campaign, Freedom from Hunger Campaign and Community Aid Abroad. While we celebrate our successes and stories from the past, I am mindful that our work into the future must continue to address systemic change as well as the immediate circumstances of those who live in poverty.

Finally I want to thank all of our volunteers, our staff and our partners and allies across Australia and the world for their strong values and professional contribution to Oxfam Australia's work.

Dr Helen Szoke
Chief Executive

"I AM MINDFUL THAT OUR WORK INTO THE FUTURE MUST CONTINUE TO ADDRESS SYSTEMIC CHANGE AS WELL AS THE IMMEDIATE CIRCUMSTANCES OF THOSE WHO LIVE IN POVERTY."

IXOPO, SOUTH AFRICA: Oxfam Australia Chief Executive Helen Szoke visits the children at the Oxfam-supported Ndzibitha Day Care Centre in the Ufafa Valley. Photo: Xavier Vahed/OxfamAUS.



1953
FOOD FOR PEACE IS BORN

"THERE CAN BE NO LASTING PEACE WHILE MILLIONS ARE LIVING IN POVERTY."

Father Gerard Tucker,
Founder, Food for Peace Campaign



Photo: Geelong Advertiser

1957
SPREADING THE MESSAGE

This Food for Peace Campaign bookmark was placed in libraries to source donations and create awareness. ▶



1960
PINNIES PROVE POWERFUL

2,000 hand-made aprons are donated to raise money for the Food for Peace campaign. ▶





FUARA KHATUN

COMMUNITY LEADER, SIRAJGANJ, BANGLADESH



“Before I was involved with the [Oxfam] project, my husband didn’t listen to my voice as I was only a housewife. Even sometimes I had been beaten by him due to poverty. Now, he has changed himself as he knows women have [the] right to live in a violence-free environment and respects my decisions and opinions. Before I was only an ordinary woman; now I am a leader.”

WHAT A YEAR!

FROM LIFE-SAVING EMERGENCY RESPONSES TO LIFE-CHANGING DEVELOPMENT PROJECTS AND WORLD-CHANGING CAMPAIGNS, YOU HELPED MAKE ALL THIS HAPPEN IN 2012-2013.

JULY 2012

We launch our West Africa Food Crisis Appeal, delivering emergency food, water and sanitation to 1.8 million people in the Sahel region — you donate \$400,000, while AusAID provides \$1 million. Following lobbying from our mining team, the Australian Export Credit Agency begins a grievance process for poor communities affected by its funding decisions. Celebrity cook Julie Goodwin raises \$15,000 for us on MasterChef All Stars.

AUGUST 2012

Former senator Natasha Stott-Despoja travels to Burkina Faso to raise awareness about the food crisis affecting more than 18 million people in West Africa. Twenty-six Aboriginal and Torres Strait Islander women attend our Straight Talk regional gathering on Thursday Island. We launch a health and wellbeing program for staff, which helps provide support through our Fit for the Future change process.

SEPTEMBER 2012

Niger experiences its worst flooding in more than 80 years. We provide soap, mats, mosquito nets, water and sanitation to almost 40,000 people.

OCTOBER 2012

Our new-look Oxfam Shop website is launched and online sales increase by 24%. Thirty Aboriginal and Torres Strait Islander youth gather in Victoria for our ChangeCourse leadership program. Australia is elected to the United Nations Security Council; we call on the government to use the opportunity to better protect people affected by war.

NOVEMBER 2012

The Sri Lankan government announces a higher purchase price for organic rice — a major victory for thousands of small-scale farmers who have been lobbying as part of our GROW campaign. We celebrate our 13-year partnership with Bendigo Bank which

has raised more than \$9 million. About 400 people in Vanuatu take part in a simulated earthquake and tsunami drill, run by the Oxfam-coordinated Vanuatu Humanitarian Team, testing the country's disaster response.

DECEMBER 2012

Andrew Hewett farewells Oxfam after 22 years, including 11 years as Executive Director. Typhoon Bopha strikes the southern Philippines, affecting 505,000 people. We provide clean water, toilets, basic shelter and hygiene kits to around 12,000 families. In the peak Christmas shopping period, Oxfam Shop sales are up 6.2% and direct sales 8.6%.

JANUARY 2013

Dr Helen Szoke — former federal Race Discrimination Commissioner — joins us as Chief Executive. Our youth outreach program attends the Big Day Out festivals in Melbourne and Sydney — instead of New Year's Resolutions, they ask young people to think of ways to be more ethical, sustainable and generous.

FEBRUARY 2013

We launch our GROW Behind the Brands initiative, which ranks the world's 10 biggest food and drink companies on their social and environmental policies and conduct in poor countries. Landscape gardener Matt Napier sets out on marathon walk from Perth to Sydney to raise awareness about global poverty. He bounces a football the whole 4,500km, finishing his quest in June.

MARCH 2013

The "Big Three" chocolate brands — Mars, Nestle and Cadbury — agree to improve working conditions and reduce inequality in

their cocoa supply chains, after more than 110,000 supporters take action through our Behind the Brands initiative. We launch our 2013 Reconciliation Action Plan, which provides a framework for staff to prioritise reconciliation in all aspects of our work. Team registrations open for our newest Oxfam Trailwalker event in Perth.

APRIL 2013

The Control Arms Campaign scores a major victory when the United Nations passes a world-first global treaty to control the \$70 billion arms trade. AusAID confirms our accreditation for another five years, commending our commitment to best practice in child protection, program management and monitoring, evaluation and learning. Bruce Towers becomes the world's first quadriplegic person to take on the 100-kilometre Oxfam Trailwalker challenge — completing the Melbourne event in a specially-modified wheelchair with his Parks Victoria teammates.

MAY 2013

The Federal Government announces \$777 million in funding over three years for indigenous health, following extensive lobbying from the Close the Gap coalition. We launch our response to the escalating crisis in Syria, providing assistance to refugees in Lebanon and lobbying the Australian Government to increase aid. A record 23 mining companies attend our annual mining symposium on Indigenous peoples and their right to free, prior and informed consent.

JUNE 2013

Our GROW campaign is launched in Timor-Leste, with a Good Local Food Expo showcasing local farmers and their produce. In Canberra, 65 Aboriginal and Torres Strait Islander women attend our Straight Talk program at Parliament House. Our advocacy efforts in Malawi pay off, with their national parliament passing a bill giving women equal access and ownership to land. Four Australian clothing retailers sign the Bangladesh Fire and Building Safety Accord, following pressure from consumers like you after a garment factory collapse in April.



Photo: Rachel Corner/Oxfam



8 COUNTRIES where we work launched the "ONE OXFAM" PROGRAM STRUCTURE

MORE THAN 140,000 people took part in a record **972 EVENTS** FOR NATIONAL CLOSE THE GAP DAY

OXFAM FAIR DARK CHOCOLATE **RANKED 2ND** ON A LIST OF "TOP CHOCs" BY THE AGE AND SYDNEY MORNING HERALD

75,000 BENEFICIARIES, **TWENTY** PARTNERS, **SIX** PROVINCES — newly expanded Papua New Guinea gender program



JOYGUN ISLAM

CHILLI PRODUCER GROUP MEMBER GABGACHI, BANGLADESH

"It's difficult during the floods ... We can't eat. We can't go to market. Our cattle suffer. Our children get diarrhoea ... they can't drink the polluted water.

"Since we've been growing chillies we've been suffering less during the flood. We sell them and we can save money ... I can use [the money] to spend on food and clothes for my children, and also on school for my daughter.

"For about one year I've been receiving training from Oxfam ... I've learnt how to plant the seeds, how to pick chillies, how to dry chillies on [a] tarpaulin ... Since the training, I cultivate my land properly.

"We learned about disaster, to store dry food and important papers. I raise the cattle shed. We raise the level of our house. Keep dry wood high up. I make and store a portable cooker. I gradually save money for when the flood comes. I know now that I don't have to suffer during the floods.

"After the training we learned all these things and we are living a better life ... Before we could maybe eat once or twice a day. After doing all the trainings and meetings we could eat three times a day and live in peace. Now there are no problems with the flood."



KOUTOULA YARCE, BURKINA FASO: Former Executive Director Andrew Hewett and Natasha Stott-Despoja meet with Awa Sana. Awa's family was one of nearly 50 in this community supported by Oxfam during a severe food crisis. Andrew Hewett left Oxfam in December 2012 after 22 years working with our agency. Photo: Pablo Tosco/OxfamAUS.

1961 GLOBAL HUNGER CAMPAIGN

"WE IN AUSTRALIA WHO KNOW HUNGER, HAVE A SPECIAL RESPONSIBILITY TO HELP OUR NEIGHBOURS, FOR WHOM HUNGER IS AN EVER PRESENT MENACE."

Prime Minister, Sir Robert Menzies



◀ The first meeting of the Australian Freedom from Hunger Campaign is held after Prime Minister Sir Robert Menzies announces Australia will support the United Nations' campaign.

Photo: Commonwealth of Australia (National Archives of Australia) 2013



1962 CHANGING TIMES

Food for Peace becomes Community Aid Abroad and David Scott takes over from his uncle, Fr Gerard Tucker, as National Director. His drive and leadership over the coming decades lay the foundations for us becoming one of Australia's leading humanitarian organisations.

1963 KNOCK KNOCK ▶

The FFHC raises more than £1 million in its first year of fundraising — via a nationwide door-knock and community events.

Photo: Commonwealth of Australia (National Archives of Australia) 2013



YOUR SUPPORT AROUND THE WORLD

YOUR SUPPORT REACHED MORE THAN 6 MILLION PEOPLE IN 51 COUNTRIES IN 2012-2013. THANK YOU FOR HELPING US CHANGE LIVES.

- ▶ Our long-term development, emergency response and advocacy programs reached 5.7 million people in 27 countries and involved 212 partner organisations on 165 projects, including 17 emergencies.
- ▶ Oxfam Shop worked with 128 fair trade and ethical producer partners in 40 countries.
- ▶ 305 Oxfam International Youth Action Partners (OIYP) from 70 countries were supported to make change in their communities.

TO FIND OUT MORE ABOUT OUR WORK AROUND THE WORLD VISIT WWW.OXFAM.ORG.AU



EAST ASIA

COUNTRIES: Cambodia, China*
Indonesia, Laos, Myanmar,
The Philippines, Thailand*,
Timor-Leste, Vietnam

PROJECTS: 34 **PARTNERS:** 97 **BENEFICIARIES:** 1.7 million

AREAS OF WORK: Disaster preparedness and risk reduction, natural resource management, small infrastructure development, food security, healthcare, HIV and AIDS education, prevention and care, water, sanitation, health education, job skills training, livelihoods, community finance, agriculture, mining advocacy, labour rights, climate change and environment advocacy, international financial institutions advocacy, community strengthening, gender equality, women's empowerment, indigenous rights, community networks, good governance, peace-building, partner support and training, gender-based violence, peace building, Oxfam Shop producers.

EMERGENCY RESPONSES: The Philippines: Monsoon Helen Kai Tak floods, Typhoon Bopha; Myanmar: Kachin and Northern Shan States conflict; Timor-Leste: Covalima district floods.



AMERICAS

COUNTRIES: Bolivia*,
Brazil*, Chile*,
Colombia*, Costa Rica*,
Dominican Republic*,
El Salvador*, Guatemala*,
Honduras*, Paraguay*, Peru*

PARTNERS: 24 **AREAS OF WORK:** Oxfam Shop producers



WHERE WE WORK

- Africa
- Americas
- South Asia
- East Asia
- Australia
- No Oxfam program
- Pacific
- Maghreb and the Middle East
- Oxfam affiliates' programs

Countries where we solely support Oxfam Shop producer partners are marked with an asterisk (*). All beneficiary numbers are estimates only. Oxfam Shop and OIYP programs are not included in beneficiary numbers or project numbers. Some programs and partners work across multiple regions and are not included in region statistics.

Photos: Lara McKinley, Timothy Herbert, Tania Cass, Rodney Dekker, Sam Tarling, Matthew Willman, Patricio Crooker. © Oxfam

AUSTRALIA

PROJECTS: 22
PARTNERS: 46
BENEFICIARIES: 148,565

AREAS OF WORK: Health and wellbeing, community healing programs, partner support, training and knowledge-building, self-determination, human rights training, advocacy, youth leadership, mentoring and empowerment, gender equality, Indigenous rights, advocacy and campaigning, women's leadership and empowerment, advocacy for policy and practice change, organisational cultural change, Oxfam Shop producers.



SOUTH ASIA

COUNTRIES: Afghanistan, Pakistan,
Bangladesh, India, Nepal*, Sri Lanka

PROJECTS: 18 **PARTNERS:** 71
BENEFICIARIES: 2.7 million

AREAS OF WORK: Empowerment of vulnerable communities, gender equality, inter-ethnic understanding, women's leadership, indigenous peoples capacity building, sustainable rural development, climate change adaptation, mobilisation, training and capacity building, sector coordination and advocacy, food security and nutrition, emergency response capacity of partners, livelihoods recovery, access to income, humanitarian assistance, agricultural productivity, water, sanitation and hygiene, emergency shelter, microfinance, leadership capacity building, girl child education, disaster risk reduction, natural resource management, gender-based violence, labour rights, urban poverty, Oxfam Shop producers.

EMERGENCY RESPONSES: Sri Lanka floods; Afghanistan rights in crisis campaign; Pakistan floods; India: Uttarakhand floods, Assam conflict, Assam floods.



PACIFIC

COUNTRIES: Fiji,
Papua New Guinea,
Vanuatu, Samoa,
Solomon Islands

PROJECTS: 23 **PARTNERS:** 29 **BENEFICIARIES:** 340,438

AREAS OF WORK: Disaster risk reduction, natural resource management, climate change adaptation, humanitarian support and coordination, health promotion, HIV and AIDS, education, prevention and care, youth, gender equity, good governance, gender violence, research, livelihoods, skills training, community strengthening, peace-building, shelter, water, sanitation, advocacy on extractive industries, trade and government policy, partner support and training.

EMERGENCY RESPONSES: Solomon Islands: Temotu earthquake-tsunami; PNG: Sepik River floods; Samoa: Tropical Cyclone Evan.



MAGHREB AND THE MIDDLE EAST

COUNTRIES: Egypt*, Israel*,
Occupied Palestinian Territories*, Lebanon

PROJECTS: 1 **PARTNERS:** 4 **BENEFICIARIES:** 18,750

AREAS OF WORK: Water, sanitation, health promotion, livelihoods, distribution of clothing and food vouchers, healthcare, community strengthening, rehabilitating and equipping health facilities, food security, Oxfam Shop producers.

EMERGENCY RESPONSES: Syria crisis.



AFRICA

COUNTRIES: Burkina Faso,
Cote d'Ivoire*, Ethiopia*,
Ghana*, Kenya*, Niger,
Madagascar*, Malawi,
Mozambique, South Africa,
South Sudan, Swaziland*, Uganda*, Zambia, Zimbabwe

PROJECTS: 56 **PARTNERS:** 65 **BENEFICIARIES:** 812,134

AREAS OF WORK: HIV and AIDS awareness, education, prevention and care, support for orphans and vulnerable children, humanitarian support, disaster risk reduction, water, sanitation and hygiene promotion, food security, livelihoods, agriculture, civil rights, supporting active citizenship, advocacy, gender equity, community strengthening, partner support and training, healthcare, skills training, cash grants, human rights support, child protection training, distribution of essential items, cash-for-work programs, cash grants, Oxfam Shop producers.

EMERGENCY RESPONSES: West Africa food crisis; Mozambique: floods, drought.



CELEBRATING YOU

WE EXTEND A HUGE THANKS TO YOU, OUR 650,000 SUPPORTERS. THROUGH YOUR DONATIONS, YOUR ACTIONS AND YOUR VOICES, YOU ARE HELPING TO CHANGE 6 MILLION LIVES AND BUILD BRIGHTER FUTURES, FREE FROM POVERTY.

DONORS

Our donors' generosity is the foundation of all our achievements. This year, 165,537 donors made 719,980 gifts, raising \$42.9 million for our work. Of this, 17.7% of donations were made via our website.

CUSTOMERS

This year, 268,232 Oxfam Shop customers bought 1.6 million items that were produced fairly in 40 countries. Shoppers were keen on their caffeine: we sold 364,086 packs of Fairtrade coffee, 15,068 kilograms of tea, 213,587 chocolate bars, and Oxfam *fair* World Blend ground coffee was our most popular product. Giftware was our highest-selling retail range.

OXFAM GROUPS

We value the contribution of our 35 Oxfam community groups and seven State Committees who raised \$331,393 through a range of events: from the Diamond Valley group's annual book fair which raised more than \$20,000, to the Castlemaine Group's Bush Dance against Want. We also have 15 university groups which held 68 on-campus events, engaging 8,285 students.

TRAILWALKER

Trailwalker events in Sydney, Melbourne and Brisbane attracted 1,572 teams who collectively raised \$7.9 million. Oxfam Trailwalker Perth, was launched in March, with 390 teams registering for the first event in October 2013. Team ClubsNSW raised \$104,255 for Sydney Trailwalker — only the second time in Oxfam Trailwalker Australia history that a team has cracked \$100,000.

ACTIVISTS

This year, 31,974 Oxfam Activists took a campaign action on our website, supporting campaigns on climate change, Indigenous health and a fairer food system, among others. Your actions helped deliver wins for workers' rights in Bangladeshi garment factories and for small-scale farmers who provide cocoa to big chocolate brands.

Supporters were active offline too, attending events for our GROW campaign, including Land is Life exhibitions, which were seen by more than 45,000 Australians. And the Close the Gap campaign upped its impact with more than 140,000 people attending a record 972 events nationwide for National Close the Gap Day.

CORPORATE PARTNERS

Corporate partners' staff contributed \$645,000 through workplace giving programs. An outstanding contribution was made by JB Hi-Fi, whose workplace giving program raised more than \$132,000 for our work. Our corporate partners also contributed more than 1,500 hours in volunteering and pro bono support including 227 hours of legal expertise from Corrs Chambers Westgarth and 800 hours from Origin staff in our Oxfam Shop warehouse.

FUNDRAISERS

This year, our supporters held 183 fundraisers. Among them were the Western Australian Medical Students Society, whose "Red Party" raised \$32,000; Brian Moran and the Oxfam Fitzroy Group, who sold 3,106 Christmas trees to raise \$210,000 and ultra-distance runner Tom Denniss who became the fastest man to circumnavigate the world on foot and, in the process, raised more than \$60,000 for our work in South Africa.

YOUTH

Young people were passionate supporters of our work — 3,400 attended workshops and presentations, 2,014 took part in our Design for Change initiative and more than 60,000 engaged with our 3things project. And, thanks to the active involvement of teachers around the country we reached more than 100,000 students with our school resources.

165,537
INDIVIDUAL DONORS

170,000
ACTIVISTS
TOOK PART IN OUR CAMPAIGNS

6,292
OXFAM TRAILWALKER PARTICIPANTS

11,457 ACTIVISTS
SIGNED OUR GROW
CAMPAIGN PLEDGE
FOR A FAIRER WORLD
FOOD SYSTEM

17% OF DONORS
HAVE BEEN GIVING
FOR MORE THAN
10 YEARS

21,847KG
OF FAIRTRADE
CHOCOLATE
SOLD IN OXFAM SHOPS

SHOP
OF THE YEAR
PERTH
WESTERN
AUSTRALIA

TOP OXFAM
UNWRAPPED GIFTS

- 1 CHICKEN
- 2 GOAT
- 3 CLEAN WATER
- 4 SEEDS
- 5 DUCK

3,106
CHRISTMAS TREES
WERE DELIVERED

YOUNG PEOPLE'S TOP
3 THINGS TO CHANGE

- 1 THE ENVIRONMENT
- 2 MODE OF TRANSPORT
- 3 CONSUMER CHOICES

77% OF WALKERS
COMPLETED THE OXFAM
TRAILWALKER EVENT.
AVERAGE TIME —
29 HOURS, 33 MINUTES

268,232
OXFAM
SHOP
CUSTOMERS

OXFAM
GROUPS

- ACT: 3
- TASMANIA: 4
- VICTORIA: 21
- NEW SOUTH WALES: 5
- QUEENSLAND: 2
- WESTERN AUSTRALIA: 6
- NORTHERN TERRITORY: 1
- SOUTH AUSTRALIA: 8



Photo: Lara McKinley/OxfamAUS

DANIEL PLANE

**OXFAM TRAILWALKER LEGEND,
CORRS CHAMBERS WESTGARTH LAWYER
MELBOURNE, VICTORIA**

"I am on my way to Mumbai to do my 25th Oxfam Trailwalker, crazily enough. I did my first race in Hong Kong in 2002. It's a great cause and really a no-brainer for me to do it. I do six a year, maybe seven next year.

"The team aspect is really inspiring stuff ... It's that all-for-one, one-for-all thing. [That] is the thing Trailwalker has that other events don't. People pull together for a common goal. Getting everybody across [the finish] line is always our main goal. It's a big thing.

"It's really like a metaphor for what Oxfam does. Oxfam is a fantastic charity. It's all about equality, about giving people in developing countries a chance for education, clean water, food. I particularly like the fact Oxfam works in Australia, and with Indigenous people to Close the Gap. That it's not just about helping people overseas but also working close to home.

"Corrs Chambers Westgarth has been a huge partner for Oxfam now for more than 20 years. It means a lot to Corrs, and to me, that relationship. I coordinate our involvement with Trailwalker across all the states. It's where I recruit my team-mates. Corrs have been bloody good supporting me. They are pretty unique in that regard — understanding and accommodating.

"I've been directly involved with raising over \$133,000 for Oxfam over the years. When you stand back and look at it, it's pretty incredible and a bit humbling. I was very proud to see that figure."



1965 SETTING THE TREND

A CAA display of some of India's finest handicrafts at the launch of Trade Action, a predecessor of Oxfam Shop.

Photo: Commonwealth of Australia (National Archives of Australia) 2013

1966 FIRST-HAND VISIT

One of the first study tours to visit CAA projects in India.



1967 WALK AGAINST WANT

The first Walk Against Want is held between Melbourne and Frankston to highlight the distance some women walk to obtain water for their families. ▶



1968 RAPID GROWTH

By 1968, there are 145 CAA groups around Australia. Fundraising reaches new levels. The Diamond Valley Group — one of our oldest active groups — was founded in 1963.



REACHING OUR TARGETS, INVESTING IN THE FUTURE

IN ANOTHER STRONG AND STEADY YEAR, WE ACHIEVED OUR TARGETED SURPLUS, CONTINUED TO SAFEGUARD OUR RESERVES, AND MAINTAINED OUR PROGRAM INVESTMENT, WHILE DELIVERING COST CUTS AND GREATER EFFICIENCIES.

FINANCIAL POSITION

We focused on achieving a surplus to build a sustainable operating structure and support our shops division. Our consolidated surplus for 2012-2013 was \$3.6 million — a strong result following last year's \$2.4 million surplus. These surpluses are necessary to rebuild our reserves.

Looking ahead we will continue to rebuild reserves while investing in fundraising activities to grow our income.

PROGRAMS

We spent \$46.3 million on our programs. While overall, this is \$2.7 million less than 2011-2012, the cuts were made mainly in program management and administration — funds distributed for program work remained stable.

As a percentage of total expenditure, spending on programs increased by 1% to 71% to ensure we maintain significant levels of investment in our programming and advocacy work.

FUNDRAISING

We received \$42.9 million in public donations, a decrease of \$6.4 million on the previous year. Our stronger result in 2011-2012 was due to substantial once-off income (\$4.4 million) for our East Africa Food Crisis Appeal.

Our income from the public (community support income) was also affected by a drop in fundraising investment as we focused on bolstering reserves to strengthen our long-term financial position. We plan to increase our investment in income generation in 2013-2014, to ensure a long-term, sustainable funding source for our program work.

EXPENDITURE

This year we continued to reduce operational costs and increase efficiencies while minimising the impact on our programs. In doing so, we delivered cost savings of \$5.1 million across program support, administration, fundraising and Oxfam Shop.

GRANTS

Our grant income from the Australian Government, Oxfam affiliates and institutional donors increased by \$2.8 million to \$25.1 million. This was largely due to an increase in funds from the Australian Government's aid program from \$18.7 million to \$22.6 million, which offset reductions from other funders.

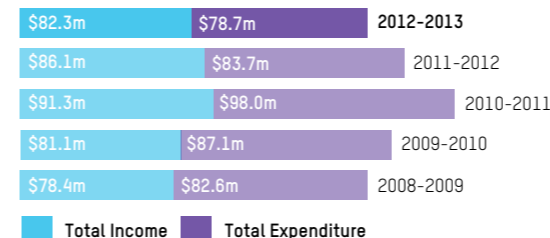
OXFAM SHOP

Oxfam Shop improved its financial result by \$1 million this year, reducing its loss from \$2.1 million in 2011-2012 to \$1.1 million this year. This doesn't include the \$1.6 million in Oxfam Unwrapped sales made through our shops. Nor does it reflect the thousands of artisans whose lives are improved as a result of the \$4.8 million we pay producers for their products.

This result was largely due to savings from closing four unprofitable shops and increased sales across all channels. Online sales regained ground as we removed low-profit products and revamped our shop website. Wholesale sales of Oxfam fair products also increased thanks to a successful promotional campaign.

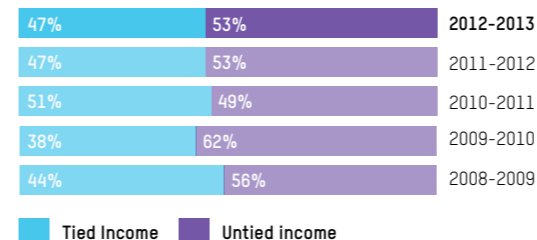


OVERALL RESULT

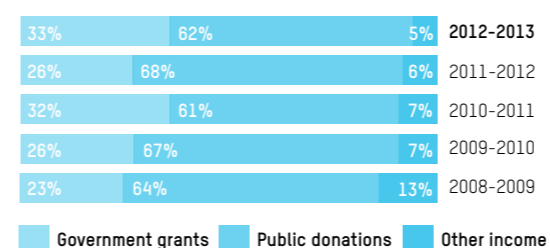


Income Type	Community support income	Grant income	Oxfam Shop sales
2012-2013	\$42.9m	\$25.1m	\$13.2m
2011-2012	\$49.3m	\$22.3m	\$13.9m
2010-2011	\$47.5m	\$29.2m	\$13.9m
2009-2010	\$45.8m	\$21.2m	\$13m
2008-2009	\$42.4m	\$20.9m	\$12.7m

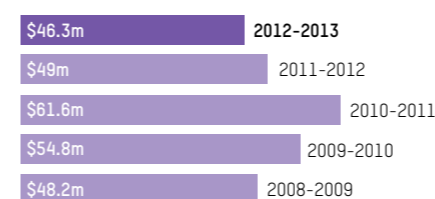
TIED VS UNTIED INCOME



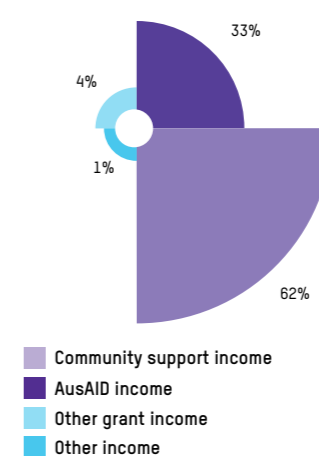
GOVERNMENT GRANTS VS PUBLIC DONATIONS



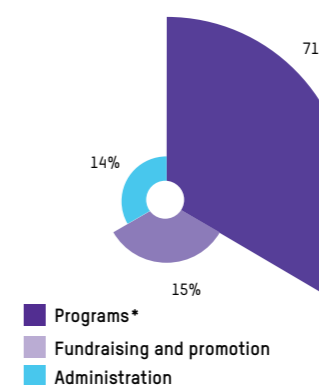
PROGRAM EXPENDITURE



WHERE THE MONEY COMES FROM

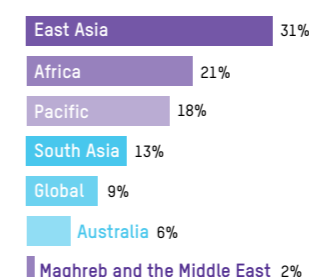


WHERE THE MONEY GOES



* This expenditure comprises 65% for long-term development and emergency response programs and 6% for campaigns and advocacy programs. Donations to Australian advocacy programs are not tax-deductible.

PROGRAM SPEND BY REGION



Please note: the Americas does not appear in this graph as support to this region is through payments to Oxfam Shop producer partners, which aren't included in our program expenditure figures. "Global" refers to programs that are not region specific.



Photo: Mariona Guiu/OxfamAUS

ANGELINA CATARINA FARO PEREZ

ARTISAN WITH WAKAMI SAN FRANCISCO EL ALTO, GUATEMALA

"My life is now much better than before. To be honest, when we started working I did not know how to sew and my challenge was to start learning. Nobody taught me how to do it. I would only watch ... thank goodness my mother-in-law had a sewing machine and I had the confidence to try. I then started practising over and over.

"I am so excited about the work [with Oxfam Shop partner Wakami] ... I can do more things than I have ever imagined ... my life has changed. I've got money. I can properly feed my baby girl, provide her with a good education. I am happy because I now have a nice job, something I like doing. I love designing those little things we are doing now.

"I want the person buying the product to feel ... that joy that I felt when I was doing it. That joy. And I feel a lot of peace and joy. It's a lovely feeling.

"My dream, as a woman, is to keep studying, to have a profession. I left my studies half-way through, but I want to pick them up again. And I want my family to have good health and a good education.

"I am doing things I've never imagined I would do and I want to do so much more."

1972 OXFAMILY

CAA joins the international network of Oxfams, becoming the Australian Associate, alongside Oxfams in Britain, Canada, Quebec, Belgium and the United States.



1972 INDIGENOUS PROJECTS

◀ The first projects to support Indigenous Australians are funded. These projects focus on land rights, cultural identity, health, education and legal aid.

1975 SUPPORTING TIMOR-LESTE

◀ We embark on a 24-year journey supporting independence for Timor-Leste.



1975 RAISING GLOBAL AWARENESS

Young FFHC supporters join a Kenyan woman in Melbourne to promote the annual door-knock



Photo: Commonwealth of Australia (National Archives of Australia) 2013

1976 BOOK BARGAINS

Hardbacks are 40 cents and paperbacks 20 cents at one of the first book stalls. This evolved into the Oxfam bookshop in Adelaide.▶





ADRIANA DE ANDRADE, WITH SON JOVANDRO

MUM OF TWO, LONTALE, TIMOR—LESTE



"[Jovandro] was in ... bad health before. But then Oxfam came and supported us with nutritious food. Now we can see the difference ... He has good physical condition now. He can play normally, like other kids ... My younger son is in good condition, he is not malnourished because of what I learned from Oxfam."

ECONOMIC JUSTICE

THANKS TO YOUR SUPPORT, WE ARE HELPING FAMILIES GROW MORE FOOD, IMPROVE LIVELIHOODS, EARN MORE MONEY, ACCESS NEW MARKETS, FIGHT FOR POLICY CHANGES AND SUSTAINABLY MANAGE PRECIOUS NATURAL RESOURCES.

SAVINGS GROUPS

Poor families in Timor-Leste were able to save enough money to start a small business, improve their housing and send their children to school. Thanks to your support, 33 savings and loans groups across the country were able to collectively save more than \$30,000 over the year. We supported the groups with training in book-keeping and administration and four groups were able to travel to a different province to see another successful savings group in action.

BUILDING NETWORKS

In Sri Lanka, we supported the Community Coalition for Alternative Marketing and Producer Program — a network of 4,800 small-scale farmers. Member families were able to save 10–15% off their monthly food expenses by buying food packages through the network. About 150 rice paddy producers benefited from a new certification system for eco-friendly products, 1,100 small-scale producers were able to access better markets and receive a fair price for their produce, and 900 micro-loans helped get new businesses off the ground. Seeds, equipment and training were provided for 5,700 home gardens and 1,800 rice paddy farmers.

FUNKY RECYCLING

In Swaziland, we began to work with a new shop partner, Quazi Design, who transform recycled magazines into funky accessories and home wares. The company provides a sustainable, permanent income to 20 local women — including single mums and women living with HIV — who on average each support seven other people. Oxfam is working with Quazi to expand their exports into new international markets.

RED HOT LIVELIHOODS

In rural Laos, we worked with local communities to stop hunger. We ran income-generating, chilli-growing workshops for 360 farmers in six villages to improve seed preparation, planting and fertilising techniques. A further 12 families were provided with dry chilli processing equipment to add value to their produce. The construction of five small irrigation systems opened up 119 hectares of land for 121 families to grow rice in the wet season and the construction of two community reservoirs allowed 130 families to plant dry season crops. Village rice banks provided food to 123 poor families during the hungry season.

MILKING IT

Dairy farming in flood-prone northern Bangladesh has helped women grow in confidence, feed their children and prepare for disaster. Women had always raised cows but struggled to earn a reliable income from the milk. We helped 75 women dairy producers form a cooperative, with 15 milk collectors and seven locally-trained vets. By pooling knowledge and resources women were able to improve their milk quality and sell it in bulk to a national dairy — and doubled the price they receive per litre. With the savings the women have been able to buy and store food in preparation for future floods.



FARMING BETTER

In 2012, erratic rain, subsequent poor harvests and on-going conflict in South Sudan doubled the number of people who faced food shortages. Oxfam responded in three states to help 2,400 families improve and diversify what crops they grew — increasing their long-term food security with better nutrition and income. The provision of ox-ploughs tripled the amount of land that could be cultivated. Training and better seeds led to a 30% increase in yields for staple crops, and vegetable gardens which improved both nutrition and income.

ILIMANUK, TIMOR-LESTE:

Soi Bau — with grand-daughter Natalina — is a member of the local savings group which was established and fostered with our support. "If [something] is urgent, we can go to the group and borrow money." Photo: Timothy Herbert/OxfamAUS.

\$20-\$60 INCREASE IN MONTHLY INCOME FOR 600 SRI LANKAN FAMILIES
SUPPORTED TO SCALE-UP THEIR HOME GARDENS INTO COMMERCIAL GARDENS

Timor-Leste communities that received reforestation training are planting seedlings to prevent landslides, floods and soil erosion

25,700KG of Mahua flowers were collected and sold by indigenous Adivasi women in India, providing 385,500 rupees in income



100 SOWS AND SIX BOARS PROVIDED TO 100 WOMEN IN LAO CAI, VIETNAM, AND 600 PIGLETS WERE BORN

71 SUPPLIERS OF BIG BRAND SPORTSWEAR IN INDONESIA HAVE ADOPTED A PROTOCOL GIVING WORKERS FREEDOM TO JOIN UNIONS

600 KG OF DROUGHT-TOLERANT PIGEON PEA SEEDS PROVIDED TO 300 FARMERS IN MALAWI WERE PLANTED IN 30HA OF FIELDS

ISLAWATI VERMA

WOMEN'S FARMER COLLECTIVE MEMBER CHACHIKPUR, INDIA.

"Agriculture has always been in my family, and I was involved in it since childhood. But when I started doing it as a job, it was not considered to be a very good job, especially for a woman. It was not considered to be a dignified profession. People were mocking me.

"Ever since I joined the collective, I started to take pride in being a woman farmer. By being involved in Aroh [Oxfam-supported women's farming collective] I received technical knowledge through various meetings and sessions. For example, I learnt how to make organic manure and how to make pesticides from locally available material. That is a very good change in my life. I got identity and recognition as a woman farmer, and I take pride in it.

"Productivity was low five to eight years back, mainly because I didn't know about good agricultural practices, how to get quality seeds and about effective pesticides. Now I know what to look for. For example, I grow chilli on one-fifth of an acre of land. The chilli crop is harvested for three months. I now get around 15 quintals in three months, while I used to get 10 quintals.

"I am happy now. I have a better income, better yields. I am a satisfied farmer and I contribute more to the family. I now have the leading role in farming in my family. I take all the decisions about it. This makes me feel good."

1977



1977

Early CAA collection box to support projects in Asia and Africa. ▶



1978

CAA'S JUBILEE SINGLE



1979

FALL OF THE KHMER ROUGE

We are one of the first NGOs to deliver aid to Cambodia, chartering a plane carrying emergency food supplies. ▶



1980

GOING HIGH TECH

Our very first computer and IT department — Data Aid.



"NOW WE CELEBRATE THE JUBILEE OF CAA'S WAR ON POVERTY WHAT IS NEEDED MOST IS PEOPLE POWER IT MUST BE CLOSE TO THE ELEVENTH HOUR THE SAD ALTERNATIVE TO PEOPLE POWER IS PEOPLE PAIN"

ESSENTIAL SERVICES

WITH YOUR SUPPORT, WE ARE HELPING WOMEN, MEN AND CHILDREN ACCESS CLEAN WATER, TOILETS, HEALTH SERVICES AND MEDICINES, AND LEARN HOW TO PREVENT DISEASE, SO THEY CAN LIVE LONGER, HEALTHIER LIVES.



1,886

mosquito nets were distributed to families affected by the Sepik River floods in Papua New Guinea to prevent malaria



100%

of girls in 25 target communities in Cambodia now have access to separate boys' and girls' toilets at their schools



98%

of people who went for voluntary HIV counselling and testing as a result of youth "awareness-raising" theatre performances in Manjolo, Zimbabwe, tested negative



NAETUNA, TIMOR-LESTE: Filomena Obo and her daughter drink clean water from the new water system their village built with Oxfam's support. The tap is just a few minutes away and is protected from animals and their faeces. Photo: Timothy Herbert/OxfamAUS.

SAFE WATER

Floods in Chokwe, Mozambique, left nearly all water points infected with mud, debris, dead animals and faeces, putting families at risk of contracting diarrhoea and cholera. Altogether, 102 wells and boreholes were disinfected and cleaned, ensuring that 22,795 people in the most severely-affected communities had access to safe drinking water. In addition, 13,286 bottles of water treatment solution was distributed to households and health centres. Follow-up tests revealed no biological and faecal pollution in the water and that 97% of people now know how to prevent waterborne diseases.

TREATMENT SUPPORT

In South Africa, our partners provide health and wellness support services to people living with HIV and tuberculosis. About 92% of clients seen on home-based monitoring visits are adhering to treatment and 269 who had lapsed were supported to re-establish their treatment regime. Overall, 40,933 home-based care visits were conducted. Our partners now incorporate issues such as good nutrition — through home and school vegetable gardens — and water, sanitation and hygiene into their programs. They have also helped 4,518 people access social security grants.



258 Aboriginal men, women and young people attended four culturally-appropriate healing programs in Western Australia's Bunbury region



2.4 MILLION

male condoms and 20,290 female condoms were distributed during HIV education and awareness activities in South Africa

10 مة COMMUNITY - RUN VILLAGE HEALTH SERVICES IN LAOS

were given basic equipment and medicines to treat local people when sick

NEW AGE MEN

In Epworth, Zimbabwe — a community with high levels of unemployment, HIV and sexual abuse — men are beginning to change their perceptions of masculinity. Our partner, Padare, reached nearly 2,000 community members through workshops which encouraged attendees to use condoms to prevent HIV and other sexually-transmitted infections, get early HIV testing and counselling, adhere to HIV treatment, and understand the implications of violence. Padare's 450 members also organised local street-level activities to achieve zero tolerance to violence, abuse and rape. The culture is shifting: it is now common for men to accompany their pregnant wives to ante-natal clinics — something previously considered unmanly — and couples are now encouraged to go to HIV testing together.

PLUMBING PRACTICALITIES

In Timor-Leste, 397 women and men in five villages took part in community-led sanitation training to learn practical steps they can take to improve their health. Participants report they are now able to build their own toilets and hand-washing facilities using materials freely available in their community, and have also constructed rubbish bins and dish racks using local materials. Water user groups in 14 villages were trained in water system maintenance — two women have already used their newly-learned technical skills to repair their water systems when they malfunctioned.

MINE WORKER HEALTH

In India, our partner the Mine Labour Protection Campaign Trust, secured government support for the screening of 2,300 mine workers for workplace diseases like silicosis and asbestosis. We advocated for a Pneumoconiosis Board to be established across six medical colleges in Rajasthan to diagnose these diseases. The Jodhpur and Udaipur Boards have already started screening mine workers, with 60 being treated for silicosis. The government has agreed to compensate any miners affected by silicosis.



Photo: Timothy Herbert/OxfamAUS

NET SINOEUN

WOMEN'S WATER GROUP LEADER THMEY VILLAGE, CAMBODIA

"I suffered from diarrhoea and cholera ... and my children and my grandchildren. Before, we would suffer from this disease [diarrhoea] around two times per month ... especially the children.

"We didn't have clean water for drinking ... Oxfam trained me ... to make dirty water into clean water. We can use material [alum powder] to make our water clean.

"Oxfam trained me and other people in this village about the way to wash hands and how to defecate when we don't have a toilet [to go in the one place and keep it clean] and general hygiene.

"Because I know about good hygiene it has reduced the disease. When my family does not have disease we do not lack labour for our farm work. And then we can save our money to buy materials to support our lives ... like a buffalo cart.

"Now I am not afraid of this illness because we understand the way to wash and clean our hands with the soap. My children and my grandchildren also practise this good hygiene.

"People in my village are healthier than before. They don't suffer diarrhoea a lot like before."

1982 OUR FIRST REGULAR GIVING PROMOTION

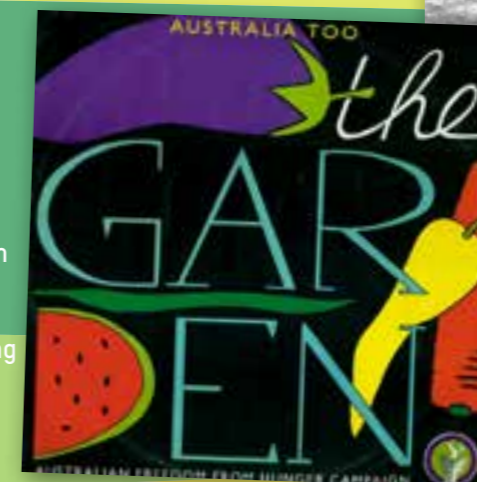


1984 THE FIRST SHOP CATALOGUE



1984 FAMINE IN AFRICA

◀ Our water drilling rig sent to help families in war-torn Eritrea, is seized by the Ethiopian Government, making international headlines.



1985 ROCK 'N' ROLL

◀ Australia's music elite record a single to raise money for FFHC projects in Africa.

RIGHTS IN CRISIS

WITH YOUR SUPPORT WE ARE NOT ONLY HELPING COMMUNITIES TO SURVIVE AND REBUILD AFTER NATURAL DISASTERS AND CONFLICT, BUT ALSO TO BETTER PREPARE FOR THEM.

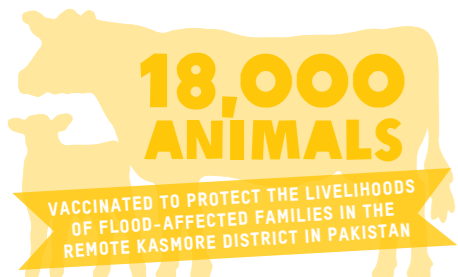
516

refugee families from Syria provided with cash grants to help pay high rents in Lebanon



55 MEMBERS

OF THE SOUTH SUDANESE DIASPORA COMMUNITY IN AUSTRALIA ATTENDED ADVOCACY TRAINING SO THEY CAN HELP THEIR COUNTRY REBUILD



18,000 ANIMALS

VACCINATED TO PROTECT THE LIVELIHOODS OF FLOOD-AFFECTED FAMILIES IN THE REMOTE KASMORE DISTRICT IN PAKISTAN



ZERO
DISEASE OUTBREAKS REPORTED AFTER OUR FLOOD RESPONSE IN THE REMOTE SEPIK REGION OF PAPUA NEW GUINEA

REDUCED TENSIONS

Nearly 25,000 Malian refugees were relocated to camps in the Sahel region of Burkina Faso, placing increased pressure on already stretched water resources. Oxfam responded, working in both the camps and local host villages to reduce tensions over access to water points and to improve sanitation. We rehabilitated 15 boreholes and built 260 toilets and 150 family showers.

ETHNIC VIOLENCE

Wide-spread ethnic violence in Assam, India, resulted in more than 300,000 people fleeing their villages and seeking shelter in 164 temporary camps. Many lost their homes and livelihoods. Oxfam responded by providing access to clean drinking water and sanitation to 7,000 families in the camps. We also helped a further 4,500 families with temporary shelter kits, benefiting more than 45,000 people.

BUILDING RESILIENCE

Families in 225 communities in 11 districts in Bangladesh were well-prepared for three serious floods that hit the region in 2012. Villagers received disaster preparedness training, more than 100 homes were raised and 62 flood-resistant tube wells and 150 raised toilets were built. Seventeen community-run emergency food banks were also established.

PROTECTING RIGHTS

Following an earthquake and tsunami in Temotu, Solomon Islands, in February 2012, Oxfam led a multi-agency program to protect human rights — particularly those of women and children — to ensure humanitarian assistance was reaching the most vulnerable. Four teams visited 15 communities to run workshops and monitor the aid distribution; 10,000 leaflets were distributed across the province and weekly radio broadcasts spread our message.

SEVENTEEN EMERGENCIES

were responded to last year.



Nine of which were funded entirely from public donations to our International Crisis Fund

OF DROUGHT AND RAIN

Successive years of drought, and then flooding, led to a food crisis in Gaza Province, Mozambique. Harvests had dropped by nearly 70%. Families were forced to eat seeds normally saved for planting. To cover immediate food shortages — and stimulate the local economy — cash vouchers were given to 300 families in nine communities to purchase food from local traders. Seed fairs were held in 18 communities, helping 1,400 farming families.

PHILIPPINES TYPHOON

When Typhoon Bopha hit the Philippines in December 2012, it affected more than 6,000,000 people across the country. Oxfam worked with more than 17,000 families in the three hardest-hit provinces, providing life-saving clean water, sanitation and emergency shelter. Over the next six months we worked to get families — and the local economy — back on their feet with cash-for-work-programs and grants to rebuild lost livelihoods and kick-start the local economy.

3,868 FAMILIES
IN ZINDER, NIGER, EACH RECEIVED
300KG OF MILLET
AND
20KG OF RICE
TO HELP REDUCE FOOD SHORTAGES DURING A SEVERE DROUGHT



Photo: Caroline Thomas/OxfamAUS.

BUILDING PEACE

In Afghanistan — a country ravaged by three decades of war and where an entire generation has known only conflict — peace is a precious commodity. Oxfam is working at a grassroots with village leaders to resolve local conflicts before they escalate into violence. About 130 of these “peace councils” have been established around the country.

ESTHER TAMANG

MUM OF THREE, FLOOD SURVIVOR
KAMBARAMBA VILLAGE,
PAPUA NEW GUINEA

“We were terrified when the water rose. We didn’t think about the cooking things, my main concern was for our children, how to help them get out of the house. The small one [Angi, aged four] cannot swim. So it was very scary ... We grabbed our children, rushed to the canoe at the back of the house, and paddled to higher ground.

“This flood was the biggest we have ever seen. The water washed away many of our things — cooking things and our clothes. The garden was destroyed. Even the floor was under water.

“People get ill in the village. If they are very ill they get taken to the hospital in Angoram. We have two nets [to protect the family from malarial mosquitoes]. I sleep under one net with the children and Albert [Esther’s husband] sleeps under the other net. We will use the net [from Oxfam]. It will go up here in the house. One of the children can go under the new net.

“The bucket [from Oxfam] we will use to store water. It is important to have clean water. The wind and waves [rising floodwater] is difficult but now [from Oxfam’s hygiene training] we also know the stagnant water is a risk for the family.

“We are grateful to Oxfam for helping us to stay healthy.”



JAMAM REFUGEE CAMP, SOUTH SUDAN: Amani Silman Maujil, and other Oxfam water and sanitation committee volunteers, distribute kits containing underwear, soap and sanitary cloth to young women. They also spread messages about good hygiene practices. “There have been a lot of positive changes,” she says. Photo: John Ferguson/Oxfam.

1986

ALL ABOARD

The One World bus serves as a mobile billboard for CAA in Perth.



1987

HIV AND AIDS

As the HIV and AIDS epidemic grips Africa, CAA starts to incorporate HIV education and prevention work into its health programs. ▶

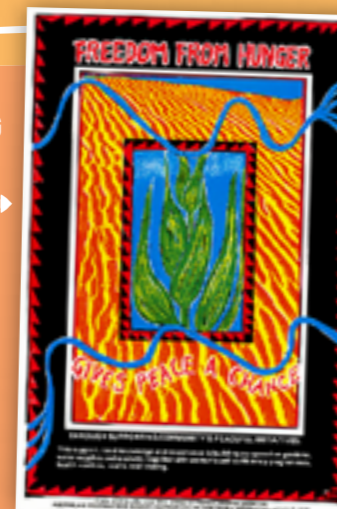


1987
LOBBYING FOR PEACE

Nicaragua and Guatemala are gripped by brutal civil wars. CAA lobbies for peace and provides emergency aid.

1988

RALLYING FOR SUPPORT ▶



1989
HEY HEY

Darryl Somers and the Hey, Hey It’s Saturday gang become ambassadors for Walk Against Want.



GENDER JUSTICE

YOU ARE HELPING TO CREATE EQUALITY BETWEEN MEN AND WOMEN, SUPPORTING WOMEN AND GIRLS TO LIVE FREE FROM VIOLENCE AND DISCRIMINATION, BECOME LEADERS, BE TREATED EQUALLY, ACHIEVE THEIR RIGHTS TO LAND, EDUCATION AND LIVELIHOODS.



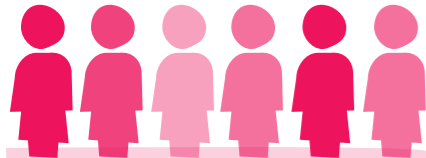
432 WOMEN AND 65 MEN

from Indian slum communities took part in a sports day involving games like football, kabaddi and cycling, to mark International Women's Day.



80%

of women's water group representatives in Cambodia can confidently represent their communities on water, sanitation and health issues.



6 WOMEN IN TIMOR-LESTE

plan to run as candidates in the next village chief elections, after attending leadership training.



ANURADHAPURA, SRI LANKA: Priyanthi Kumari, a field worker with our partner RGNK, talks with Pushpa Kumari, member of a women's group which runs a chilli-drying business. Oxfam supports women's groups like these with leadership, gender and business skills training, and support to start their small businesses. Photo: Tom Greenwood/OxfamAUS.

LIVELY LIVELIHOODS

In the Philippines, we supported 17 women-led projects to help farmers be more resilient to climate change. We supported 420 farmers to diversify their crops; 350 families to complete a farm development plan. The plans enabled them to identify how different farming techniques could help reduce food shortages and the effects of climate change. A new "women's" market was started to create fresh income-earning opportunities for women — particularly those growing organic produce. Ninety women and 30 men participated in the market. The local government has now made the market a monthly event, following its initial success.

IMPROVING SENSITIVITY

In Sri Lanka, we provided the first ever gender-awareness training conducted in Tamil to 40 women's development officers and nine relief sisters from eight districts. They were able to share this information with Tamil communities, which had been largely deprived of information about gender issues. We supported two volunteers to manage the government gender-based violence hospital desk in Vavuniya to improve access to services for victims of violence. Case management training was provided to 78 police, probation officers and hospital staff, which has improved sensitivity in responding to incidents of violence.



AFGHANI POLITICIANS

visited Australia in March to highlight the risks women and girls face in Afghanistan, especially with the impending international troop withdrawals.



MORE THAN 30,000 METRES of culturally-appropriate sanitary cloth were distributed to women and adolescent girls affected by floods in Kashmir, Pakistan.

53,370
MEN AND WOMEN



were reached during 16 Days of Activism in Malawi to raise awareness about harmful cultural practices that contribute to gender-based violence.

A DRAMATIC APPROACH

In Honiara, we wrote and developed a play which portrayed a woman and her abusive husband. It was performed for 100 people who saw the husband walk away, cool off and talk later. The performance was followed by a panel discussion, broadcast on national radio. We participated in a legislative working group to draft legislation to eliminate violence against women, later endorsed by the Solomon Islands cabinet.

CONSTRUCTING CHANGE

In Zambia, we supported a ground-breaking six-month program for 20 rural women — who were trained in construction. At the end of the six months they were certified in brick laying, plumbing, entrepreneurship, carpentry, and water and sanitation. Despite opposition from local men, the women

started their own construction companies. Five women have worked in government-funded community projects including building classrooms and a local court.

COUNSELLING SUPPORT

In Port Moresby, Papua New Guinea, our partner Lifeline has made it easier for women and men to get counselling if they face family violence. As well as traditional face-to-face counselling services, they offered support over the phone and via a weekly column in two newspapers, reaching 103 men and women. In the East Sepik, 3,385 people attended 14 community forums which were run by local partner Saint Anna Crisis Centre in the local language. The forums aimed to reduce violence against women. One session was broadcast on local radio, which reached an extra 2,000 people.

GIRL POWER

Teenage girls in Rajasthan, India, are creating change through girl's groups they have set up, thanks to your help. In Jalore, the local group organised six village-wide festivals to celebrate the birth of baby girls, occasions usually reserved for boys. Across the district, 38 child marriages were prevented, 46 girls refused to leave school when they were engaged and 102 meetings were organised for 1,221 young women. Education was a focus — 70% of girls who entered high school passed their exams, with strategies put in place to help those who dropped out to re-enter school.

WOMEN TAKE CHARGE

In Cambodia, we provided \$6,500 to nine women's water, sanitation and hygiene groups to manage projects in their communities. These included eight open wells, two hand pumps, nine household toilets and 90 mobile hand-washing facilities. Around 130 women managed all the financial, coordination and monitoring aspects of the projects, while men's groups supplied materials, transport and labour. All projects were completed as planned, showing that men and women can work together cooperatively at both a community and household level.



Photo: Lara McKinley/OxfamAUS

ROSALINA BANI

**COMMUNITY COUNSELLOR
BOSEN VILLAGE, INDONESIA**

"I joined [Oxfam partner] SSP because I was concerned about the cases of violence against women and children. I became involved because I wanted to abolish [it] ... I felt really concerned with the situation at the time. I started handling the cases, having meetings and reporting the cases to the police.

"Our struggle to bring the cases to the village chief was in the year 2005. The village produced a regulation that stated protection should be provided to women and children against violence ... The existence of regulation creates a situation where women are protected and men realise not to commit violence.

"With the presence of SSP the violence is decreasing. People now realise it's not good to commit violence and understand there is equality between men and women ... They know that women are not the slaves of men.

"In the past, men regulated everything, including women. Now the existing group of women and the [men's] group working together creates a good situation for women."

Pictured above right.



1994
WORK AGAINST WANT

"Make your day's pay a way to change a village for a lifetime."

1991
NEW ERA



1992 **REBUILDING LIVES**

Mozambique's 15-year civil war comes to an end. Our focus shifts from emergency aid to helping returning families rebuild their lives.



1993

FREE XANANA! POSTCARDS

"I URGE THE AUSTRALIAN GOVERNMENT TO CALL FOR THE IMMEDIATE RELEASE FROM PRISON OF XANANA GUSMÃO SO THAT HE IS ABLE TO REPRESENT THE EAST TIMORESE PEOPLE IN THE UN SPONSORED TALKS TO RESOLVE THE CONFLICT IN EAST TIMOR."

ACTIVE CITIZENSHIP AND ACCOUNTABILITY

YOU ARE A VITAL PART OF OUR GLOBAL FORCE FOR CHANGE, STRIVING TO ENSURE THAT EVERYONE IS FREE TO SPEAK OUT, ENJOY THEIR FULL RIGHTS AS CITIZENS AND HOLD THEIR GOVERNMENTS AND MAJOR COMPANIES TO ACCOUNT.

PERTH, WESTERN AUSTRALIA: Oxfam Intern Samara Groves (left), Western Australia Campaign Coordinator Paddy Cullen and Oxfam volunteer Isabel Cullen take to the streets to promote Oxfam's Eat Local Feed Global initiative. Around 190 events were held to raise awareness about global food and hunger issues, as part of our GROW campaign. Photo: Tony McDonough/OxfamAUS.



CAMPAIGN SUCCESS

In April 2013, more than 1,100 people were killed when the unsafe Rana Plaza garment factory building in Dhaka, Bangladesh, collapsed. We started a campaign, calling on Australian clothing companies to sign the Bangladesh Fire and Building Safety Accord. Widespread media coverage and consumer backlash — including protests from more than 3,500 Oxfam supporters who joined our campaign — prompted four companies — Kmart, Target, Cotton On and Forever New to sign the accord. Under these new safety measures 1,600 factories will be open to independent fire and safety inspections, covering 2 million workers.

350 EMERGING ABORIGINAL AND TORRES STRAIT ISLANDER WOMEN LEADERS HAVE improved their skills and confidence to influence decision-makers through our Straight Talk program



MORE THAN 190,000 SUPPORTERS HAVE NOW CALLED ON

AUSTRALIAN GOVERNMENTS TO CLOSE THE GAP IN INDIGENOUS HEALTH

154 COUNTRIES



VOTED IN FAVOUR OF A LEGALLY-BINDING TREATY TO REGULATE THE GLOBAL ARMS TRADE

A HUGE VICTORY FOR THE 10-YEAR CONTROL ARMS CAMPAIGN

SWEET VICTORY

It took only one month, and 110,000 consumers like you, for the world's three biggest chocolate companies to change the way they do business — and tackle the hunger and inequality faced by the women who grow their cocoa. Mars, Nestle and Mondelez (which owns Cadbury and Toblerone) responded to consumer pressure via our GROW Behind the Brands initiative, which ranked the world's biggest food and drink companies on their social and environment performance. They committed to conduct impact assessments on women in their supply chain and develop action plans to improve conditions.

CAMPAIGN WINS

As part of our GROW campaign in Sri Lanka we worked in coalition with local small-scale producers to raise awareness about the link between chemicals and high rates of chronic kidney disease in farmers. The government responded by banning three harmful pesticides and moving to reduce the use of triple superphosphate fertiliser. Twenty-nine other measures have also been announced to limit chemicals and promote environmentally-friendly farming.

PROTECTING RIGHTS

We supported local partners in India to help poor men and women in urban slums achieve equality, be recognised as citizens and demand their rights for basic services and

secure housing tenure. Around 1,000 families received extra staple foods under the public food distribution system; 1,500 families in 15 slum settlements were prevented from being forcefully evicted during a major religious festival; and, after 14 years of lobbying, preschool children of waste-pickers became eligible for a government scholarship.

DESIGN FOR CHANGE

We transformed our Design for Change program into a new online space for young people to develop creative solutions to complex social problems. This year, more than 2,014 young people and 410 design students were involved. We ran four online challenges — including one to design the cover of Oxfam Shop's new vegetarian cookbook. A teaser video created to support the launch Oxfam's new Behind the Brands initiative received more than 12,000 hits.

MINERS' RIGHTS

In India, our partner the Mine Labour Protection Campaign Trust, successfully advocated for widows of mine workers to be given preference to mining rights. In March 2013, the Rajasthan Government amended the law to include widows and people with disabilities, providing 15% preferential rights for mining leases and 25% for quarry licences. These changes will benefit about 250,000 widows from the minority Dalit community — freeing them from debt bondage and enabling them to lead a dignified life.



Photo: Rodrigo Ordóñez/OxfamAUS

SITI ROFI'AH

GROW FEMALE FOOD HERO LEMBATA, INDONESIA

"I was born into a small farming family who always grew local crops. I still remember my parents' advice, 'Use the land'. They told me that as long as I held on to this principle I would never be poor or hungry ... I was raised and educated to eat local foods ... their quality is so much better.

"When I first arrived in Lembata I saw women had too many burdens ... Because women are directly impacted by the household economy, they are the ones who know how much food is available ... Women must be able to ensure food availability for this year and the next.

"I was very concerned to see that local foods were disappearing ... I revived local foods that were going extinct. I thought it was important to grow them to guarantee food security for the current and next generations.

"Around 90% of food needs in Lembata are met by outside. This demonstration farm now serves to multiply seed, so that group members can plant them in their own land ... Through this common farm, many people come to know about sorghum, juwawut and jelai and are willing to plant them,

"The best support that small farmers here in Lembata could get is farming tools ... They also need good seeds ... [and] marketing support ... so that people will progress by producing their own food according to their own talents ... So that people can break free.

"This is my dream: for the world to listen to the needs of communities, poor communities."



1994 ROCK AGAINST WANT

1995 OXFAM INTERNATIONAL

The Oxfam International confederation is established. We are a founding member.



1995 SAY NO TO NUKES

CAA launches a "person to person" postcard campaign — with messages from indigenous Pacific islanders to ordinary French citizens — as part of its ongoing opposition to French nuclear testing at Murruroa and Fangataufa atolls.



1995 JUST FOR LAUGHS

We become the charity partner of the Melbourne International Comedy Festival's opening night Gala.

1996 JUST STOP IT

Our Nike campaign is launched to highlight the low wages and harsh working conditions of workers in factories where Nike products are made. Our "Fair go fairies" spread the word at festivals. ▶



SUZANNE OUEDRAGO

FARMER, FANKA, BURKINA FASO



"I am poor, as is all my family and we need to survive because this year there is no grain. In the past we worked very hard, but we need to get money. This time we have worked [as part of Oxfam's cash-for-work program] and thanks to Oxfam ... we have received money to buy [sorghum] seeds."

OUR PLAN TO CHANGE THE WORLD

PLANNING AND REFLECTION IS INTEGRAL TO OUR WORK. THIS YEAR WE REVIEWED OUR PROGRESS TOWARDS ACHIEVING “A JUST WORLD WITHOUT POVERTY” UNDER OUR EXISTING STRATEGIC PLAN AND BEGAN WORK ON A NEW ONE, WHICH WILL GUIDE OUR WORK FOR THE NEXT SIX YEARS.

LOOKING BACK

Our work has been guided by our vision of a fair world in which people control their own lives, their basic rights are achieved and the environment is sustained. Our strategic plan 2007–2013 *For a just world without poverty* outlined how we would achieve this vision through a series of commitments and goals.

An external evaluation of our performance found positive progress overall but a need for greater focus on our goals of active citizenship and accountability, and gender justice.

ECONOMIC JUSTICE

Building a more coherent approach to our economic justice work to maximise our impact was a recurring theme over the six years and good progress was made on this front. For example, the GROW campaign successfully integrated campaigns, advocacy, programs, fundraising and marketing to fight for a fairer global food system. Work remains to ensure we incorporate women’s economic empowerment in all economic justice programs.

ESSENTIAL SERVICES

We improved access to affordable healthcare, water and sanitation for vulnerable communities, further strengthened our expertise in water, sanitation and hygiene, and played a leading role in coalitions that are working to address the health disparity of Indigenous Australians.

Helping communities to access essential services and hold their governments to account for adequate service delivery remain priorities.

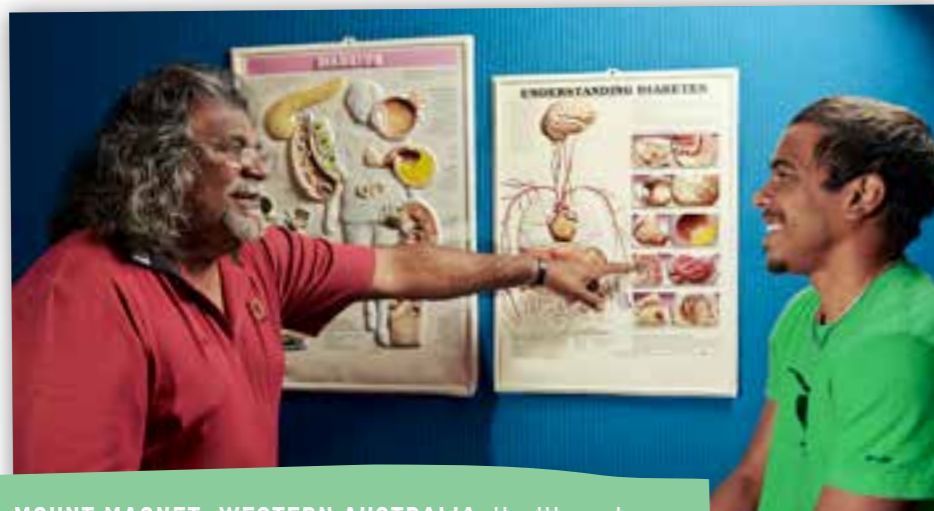
RIGHTS IN CRISIS

We focused on disaster risk reduction, particularly climate change adaptation, which improved communities’ resilience to disasters. We enhanced our ability to respond to more emergencies and led the Oxfam Confederation’s response in three concurrent emergencies in Timor-Leste, the Solomon Islands and Papua New Guinea.

Looking ahead, we need to better integrate gender justice and humanitarian advocacy into our “rights in crisis” work.

GENDER JUSTICE

We fostered Indigenous Australian women’s leadership and decision-making through programs such as Straight Talk and were particularly successful in stemming gender-based violence in the South Asia and Pacific regions. In the future we need to further integrate gender justice across all change goals, especially economic justice and essential services.



MOUNT MAGNET, WESTERN AUSTRALIA: Health worker Eric Dalgety discusses diabetes with David Dalgety. Photo: Jason Malouin/OxfamAUS.



Photo: Timothy Herbert/OxfamAUS

ACTIVE CITIZENSHIP AND ACCOUNTABILITY

We worked with coalitions, partners and individuals to achieve substantial advocacy “wins” at local, national and international levels and build a strong community of informed Australians committed to global change. For example, our shops division encouraged thousands of Australians to support fair trade, our Behind the Brands initiative had significant global impact, and we engaged young people to work for change in their communities through Oxfam International Youth Partnerships and the Youth Engagement Program.

INTERNAL GOALS

Successful progress towards external change goals was underpinned by efforts to improve internal operations. We:

- ▶ improved business acumen and developed stronger financial management capabilities and a more strategic approach within Oxfam Shop;
- ▶ grew our supporter base through marketing, fundraising, advocacy and campaigns;

- ▶ helped to strengthen the Australian aid and development sector and the Oxfam Confederation; and
- ▶ increased resources for development effectiveness, and monitoring evaluation and learning, to improving programming and accountability.

LOOKING AHEAD

Work on our new strategic plan began in April 2013. To develop the plan, we are consulting with a broad cross-section of staff, supporters, members and volunteers, as well as our Board, partners and staff from around the world. The new plan will guide our work for the next six years.

It will complement Oxfam International’s new strategic plan, *The Power of People Against Poverty, 2013–2019*, which offers a bold new approach to reducing poverty, hunger and inequality.

Oxfam Australia’s new strategic plan will be launched in February 2014.

READ MORE ABOUT OUR VISION, VALUES AND GOALS AT WWW.OXFAM.ORG.AU

ELAEN TAU

TRAINED MIDWIFE PHIN B VILLAGE, LAOS

“I join the training to become a midwife and I received a midwife toolkit to assist with giving birth. I learned how to deliver the baby ... [and] about the health of mothers giving birth in the village. For example, when the baby comes out we need to hold it very carefully ... When the baby is out, we need to cut the umbilical cord and tie it very tight.

“The first mother that I helped to give birth took about two hours. The mum was safe and the child was safe as well. The second delivery ... went well. The mother and the babies were both safe — they were twins.

“Before, we did not know about any of these things. Before, people died because of giving birth. Because they don’t know what to do and no one is there to help them.

“Many things have changed since the project supports us. Many people are not sick. No one has died giving birth. People now help mothers when they are pregnant and giving birth.

“Since I have got this knowledge I really want to help the other people in the village.”



1997 FACE UP TO RACISM
In protest of the policies of the One Nation Party, more than 12,000 Australian’s took part in our “Face up to Racism” campaign. Photo: Adrian Dreyer/OxfamAUS

1998 SHAME!
Indigenous and non-Indigenous Australians protest the Federal Government’s Native Title Amendment Act at Parliament House.



1998 PNG TSUNAMI
We respond swiftly when a tsunami kills 2,000 people in PNG. This painting is by survivor Lucas Rawah, aged 16.



Photo: Ingrid McDonald/OxfamAUS

MINING ADVOCACY
◀ “Undermined” is released — our first report into the impact of Australian mining companies in developing countries — heralding the establishment of our mining advocacy program.

1999 FIRST OXFAM TRAILWALKER



TIMOR-LESTE VOTES FOR INDEPENDENCE

This triggers a wave of violence and destruction. For the first time we are a lead Oxfam affiliate during an international emergency.

LIVING OUR VALUES IN ALL WE DO

OUR VALUES DEFINE WHO WE ARE. SO WE STRIVE TO MEET THE SAME STANDARDS WE DEMAND OF OTHERS — FROM OUR CARBON FOOTPRINT TO OUR WORK PRACTICES.

CARBON FOOTPRINT

Our total annual CO₂ emissions for 2012–2013 were 4.9% lower than the previous year. Travel emissions were down 4% due to lower number of international field visits. We now use the Australian Government CO₂ conversion factors to calculate our emissions.

WASTE

We sent 5.1 tonnes of waste to landfill — a half-tonne more than last year. This was due mainly to an office clean-out which produced an extra 1.01 tonnes of waste. In the coming year we will be establishing a staff education program aimed at correctly sorting recycling waste and reducing the amount of waste we produce.

ENERGY

Gas usage was marginally higher than last year due to an unseasonable demand for heating between August and December 2012. Electricity consumption increased slightly by 8,562kWh due to temperature fluctuations over summer, which placed greater demand on the air handling system.

WATER

Water consumption was 6% higher than last year, due to increase in the number of staff using office shower facilities as a result of riding to work or taking part in lunchtime activities such as yoga, bootcamp and soccer.

SUSTAINABILITY

We now include a presentation on environmental sustainability at all staff and volunteer induction days. We have adopted an environmental and sustainability policy and are currently developing our 2014–2024 Environmental Sustainability Strategy which will be launched in March 2014.

RECONCILIATION

We launched our fourth annual reconciliation action plan which details 28 actions to help achieve a reconciled Australia. This year we introduced new Aboriginal and Torres Strait Islander producers to our shops and began developing an Aboriginal and Torres Strait Islander employment strategy.

A FAIR WORKPLACE

We continue to run compulsory training in gender justice, cultural awareness, work health safety and maintaining a harassment-free workplace as part of our induction for all new employees and volunteers. All of our programs must incorporate gender, disability inclusion and environmental sustainability.

WALKING THE TALK

All clothing we produce for events, campaigns and fundraising are Ethical Clothing Australia accredited. We also use Fairtrade tea, coffee and chocolate at our events and in our staff kitchens.

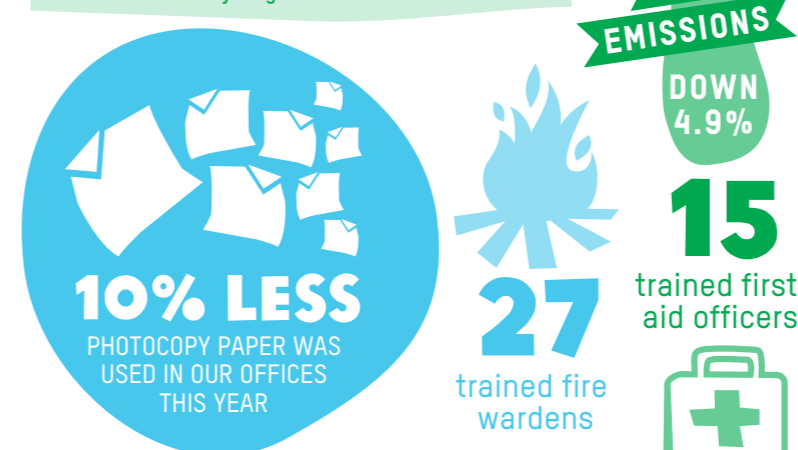
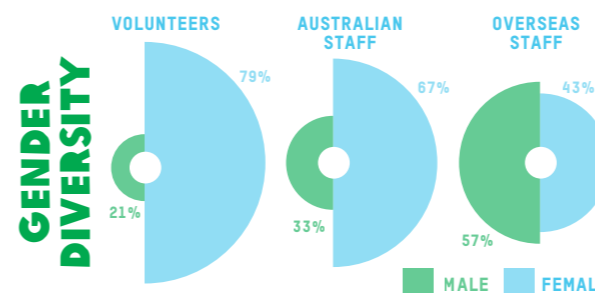
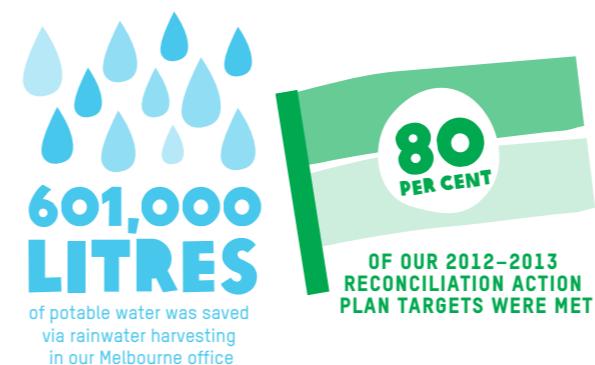
GREEN EVENTS

We conduct an environmental impact assessment on our four Oxfam Trailwalker trails before and after each event. To reduce waste, we now require all participating walkers and volunteers to provide their own non-disposable cups.

ENVIRONMENTAL PERFORMANCE*

	2012-2013	2011-2012
CO₂ emissions		
Electricity: tonnes	570	642.9
Gas: tonnes	19.5	20
Travel: tonnes	1,974.1	2033.7
Energy consumption		
Electricity: kilowatts	471,064	462,502
Gas: gigajoules	386	360
Waste management		
Landfill: tonnes	5.1	4.56
Recycling: tonnes	14.9	15.8
Water usage		
Potable: litres	601,000	565,000
Paper usage		
Photocopying: tonnes	3.55	3.96

*All figures are for the national office only, except travel and paper.



Vonda pictured right. Photo: Lara McKinley/OxfamAUS

VONDA MOAR-MALONE

STRAIGHT TALK MENTOR
TORRES STRAIT ISLANDS, AUSTRALIA

"I returned from [Straight Talk] at a pivotal point in my career ... It gave me the confidence to say, 'I've got more to give' and pursue my career aspirations and work at an executive level with elected leaders to monitor health service delivery in the Torres Strait and Northern Peninsula area.

"I have also been able to nominate for national and regional boards and committees, representing the Torres Strait. It is so important to have a female voice present particularly when operating in a patriarchal society where often women are not part of the decision-making process.

"Through former roles, I have always encouraged women to consider a role in politics to make a difference. After Straight Talk I thought, 'It's time to step up to the mark!' I decided to run for the mayor at the Torres Shire Local Government election in 2012. Although I was not successful, the election results showed very strong support [for me] as a preferred candidate and I was amazed and humbly grateful for the community's support.

"I hope to pave the way and, as a strong woman in my community, have a positive impact on the younger generations ... I once spoke at a local school and one of the girls came up and said, 'If you can do this, I can too'. That's what I want, that's what leadership means. We can all do great things if we put our minds to it."



2000

YOUNG LEADERS

◀ Sydney hosts the first Oxfam International Youth Parliament — a network of young leaders in 92 countries working for positive and lasting change in their communities.

Photo: Claude Sandler

The Joint Oxfam HIV and AIDS Program begins in South Africa. Four Oxfam affiliates combine their funds and resources. ▶

Photo: Paul Weinberg/OxfamAUS

2002

WORKING TOGETHER



2003

ARMS TRADE

Oxfam becomes a founding member of the global Control Arms campaign to bring about a world-first treaty for the arms trade.



2004

DEVASTATION

An earthquake off Sumatra unleashes a massive tsunami which kills 230,000 people, destroys 2 million livelihoods and leaves 1.7 million homeless. It results in our largest-ever emergency response, and fundraising appeal.



WORKING TOGETHER FOR A FUTURE FREE FROM POVERTY

WORKING AT OXFAM IS SO MUCH MORE THAN JUST A JOB. OUR VOLUNTEERS AND STAFF SHARE OUR VALUES AND ARE COMMITTED TO WORKING FOR A FUTURE FREE FROM POVERTY. THANKS TO ALL OF YOU FOR YOUR PASSION AND DEDICATION.

STAFF

We have 656 staff working in 10 countries — 38 positions less than 2011–2012. We closed under-performing shops and focused more strongly on wholesale and online shopping. Also, an organisational restructure has led to greater efficiencies in our Australian-based operations.

ENTERPRISE AGREEMENT

Oxfam Australia entered in to a new enterprise agreement with staff and the Australian Services Union in July 2012. It includes new provisions for employees experiencing family violence, improved support for employees on parental leave or with primary carer responsibilities, and flexible working arrangements.

VOLUNTEERS

We are implementing a new volunteer management system to engage with volunteers. It will improve recruitment and reporting processes, and allow volunteers to more effectively log their hours, view volunteering opportunities and communicate with other volunteers.

HEALTH AND WELLBEING

A health and wellbeing program — funded by Worksafe Victoria — was introduced for Victorian-based staff. It included activities such as pilates, fresh fruit, safe-cycling training, and group fitness sessions that were almost fully booked. We supported staff through an organisational restructure

by providing effective communications and change management training. Eighty-five staff received free flu vaccinations in May 2013, as part of our annual program.

LIVING OUR VALUES

We launched a new human resources strategy to ensure we continue to achieve our strategic and operational goals, while living our values. The strategy contains five key objectives, relating to culture, leadership, organisational purpose, capability, structure, processes and systems, to ensure staff are well-resourced, committed and accountable, and understand how they are contributing to Oxfam's vision.

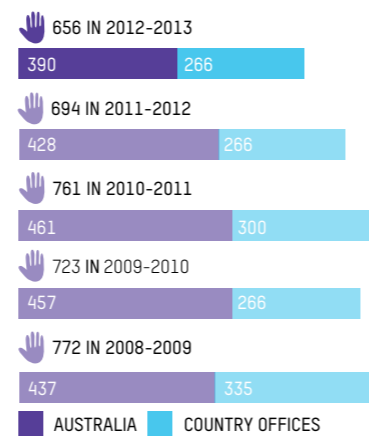
SAFETY AND SECURITY

Twenty-two workplace incidents were reported in Australia, more than double the number reported in 2011–2012. This was due to an increased focus on health and safety, which included raising staff awareness of reporting procedures. There were 11 security incidents reported in our country offices compared to 25 in 2011–2012.

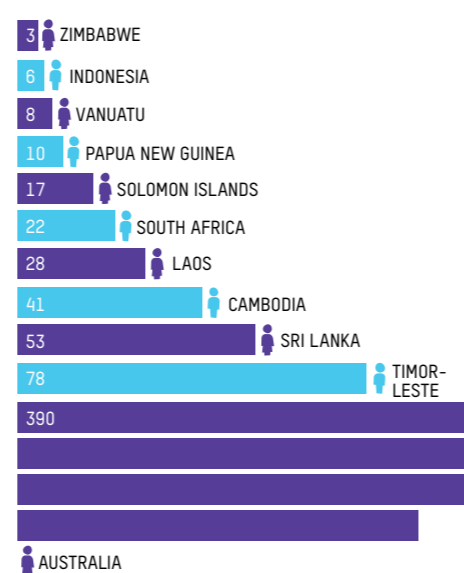
DIVERSITY

Fifty staff took part in compulsory cultural awareness training in Melbourne and Sydney. This Aboriginal cultural experience, led by local Indigenous representatives is part of our induction program for new staff. We are reviewing the program, with a plan to expand it to Perth and Brisbane.

STAFF NUMBERS



STAFF BY COUNTRY



656 STAFF WORKING IN 10 COUNTRIES

AUSTRALIAN OFFICE 265
OXFAM SHOP 125
COUNTRY OFFICES 266

51% OF STAFF WORK IN INTERNATIONAL PROGRAMS

57% OF STAFF ARE WOMEN

3,181 VOLUNTEERS GAVE 68,780 HOURS

WHICH EQUALS \$2.31 MILLION IN VALUE OR 41 FULL-TIME POSITIONS

27% OF VOLUNTEERS ARE FROM NON-ENGLISH SPEAKING BACKGROUNDS

AVERAGE TURNOVER FOR AUSTRALIAN BASED STAFF IS DOWN FROM 18.3% TO 15.4%

TURNOVER FOR OVERSEAS STAFF IS UP FROM 2% TO 6%

55% OF OUR SENIOR MANAGEMENT ARE WOMEN

ONE-THIRD OF VOLUNTEER HOURS ARE WORKED IN OUR SHOPS

1 IN 3 staff have worked with us for five years or more

2 IN 5 VOLUNTEERS ARE 18 TO 25 YEARS OLD



Photo: Lauren McKinnon/OxfamAUS

ROS LEWIS

CAMPAIGNER AND GROUP MEMBER LAUNCESTON, TASMANIA

"I joined the Launceston Community Aid Abroad group when it formed in 1987. The Hobart group started in the mid-1960s and we've also got two [Oxfam] uni groups going.

"In the lead-up to the [last federal] election we met the local candidates. I never find it easy; I just have to screw up my courage. But it's not the hardest thing you ever do in your life. Especially if you go in with other people and debrief afterwards.

"Whenever we get a time to go and talk to a politician, we always have an experienced and a learner there ... climate is my big issue. We've done a couple of really big things in Launceston on that. In 2008, I got a coalition of like-minded groups together and held a climate festival in the park.

"Tasmanians have a huge opportunity [to lobby]. We have more politicians than anyone else — even the three regional cities have Senators' offices ... Oxfam staff have provided great training and support for our lobbying.

"We have a vibrant group of people and are part of a strong network. We nurture people to start in small ways and find their interests and skills.

"When we do something in public, I feel like we are the tip of the iceberg in Tassie. There are a whole lot of other people cheering for what we are doing, aware of what we are doing and being reinforced that their donations [to Oxfam] are working."

2005 MAKE TRADE FAIR

Actor Colin Firth (pictured) joins a raft of celebrities who highlight the unfair global trade system as part of our Make Trade Fair campaign.

Photo: Greg Williams/Oxfam



2005 MAKE POVERTY HISTORY

A global campaign begins to halve world poverty by 2015.



2005 CHANGING GIFT-GIVING

Oxfam Unwrapped is launched — a unique way to buy a gift for friends and family and, at the same time, help people living in poverty.

2007 CLOSE THE GAP

The Close the Gap campaign is launched to improve Aboriginal and Torres Strait Islander people's health. We are a founding member of the coalition.



2009 TALKING STRAIGHT

Our first Straight Talk summit for Indigenous women kicks off in Canberra with the help of Her Excellency the Governor-General, Quentin Bryce AC, pictured with participant Mavis Davis.

Photo: Polly Armstrong/OxfamAUS

SETTING DIRECTION, HARNESING PASSION

OUR LEADERSHIP TEAM SETS OXFAM AUSTRALIA'S STRATEGIC DIRECTION AND HARNESSES THE PASSION AND COMMITMENT OF STAFF AND SUPPORTERS TO HELP US REACH OUR ULTIMATE GOAL: A WORLD FREE FROM POVERTY.

LEADERSHIP CHANGES

Our former Executive Director Andrew Hewett left in December 2012, after 22 years with Oxfam, including 11 years as Executive Director. Andrew joined Community Aid Abroad (a predecessor to Oxfam) in 1991 as Director of Public Policy and Education. He established our advocacy and campaigns unit and coordinated Oxfam International's response to the Timor-Leste crisis from 1999 to 2001.

Following Andrew's departure, the role was reviewed and in January 2013, Dr Helen Szoke joined us as Chief Executive. Prior to joining Oxfam, Helen had been federal Race Discrimination Commissioner since 2011. Before that she spent seven years with the Victorian Equal Opportunity and Human Rights Commission.

MANAGEMENT RESTRUCTURE

As a result of a major restructure, the roles of Director of Public Policy and Outreach, Director of Development Effectiveness and Director of Marketing became redundant in late 2012. A new role of Director of Public Engagement was introduced.

Our Management Team now comprises the Chief Executive, Chief Operating Officer, Chief Financial Officer and Directors of International Programs and Public Engagement. Together with seven associate directors they form our senior leadership team, which came into effect in September 2012.

PLANNING

We developed and launched an operational plan outlining key priorities and actions for our organisation for the period from January 2013 to June 2014. The plan contains eight outcomes — which the senior leadership team report on quarterly — and is underpinned by our goal of ongoing financial viability.

PERFORMANCE

The Board Chair conducted performance reviews for five Board members this year, under the new system of biennial evaluations. The Chief Executive conducted an annual performance appraisal with each management team member.

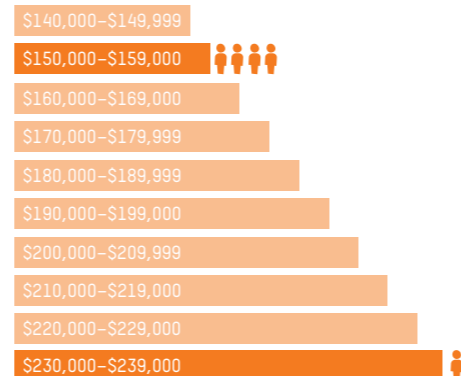
PROFESSIONAL DEVELOPMENT

In 2012, 37 senior managers participated in an intensive and comprehensive leadership development program. The program encouraged managers to have a more strategic, proactive focus, rather than be task-oriented and reactionary. An evaluation found the program had led to a 13% overall increase in leadership effectiveness. The program's 10 executive coaches donated their time pro bono at an estimated commercial value of more than \$100,000.

SALARIES

There was no change to management team salaries this year.

MANAGEMENT TEAM SALARIES



Salary ratio: the ratio between the highest and lowest paid permanent staff member in Australia (including superannuation) as at 30 June 2013 was 4.43:1 (Chief Executive at \$230,000, Category 7 staff member at \$51,870)

TO VIEW THE PROFILE OF OUR CURRENT BOARD AND MANAGEMENT TEAM MEMBERS, VISIT WWW.OXFAM.ORG.AU

BOARD as at 30 June 2013



DR IAN ANDERSON AM
PhD, MLitt, FCA, CPA, FHKCPA
Co-opted: 2003
Current term expires: 2014
Meeting attendance: 5/5
Responsibilities: Deputy Board Chair, Finance, Risk and Audit Committee, Governance Committee



SUSAN BLACK
BOT, MSWAP
Elected: 2010
Term expires: 2014
Meeting attendance: 5/5
Responsibilities: Governance Committee Chair, Nominations Committee, Public Engagement Committee



ANN BYRNE
HDS, Grad Dip (HRC), Grad Dip (Superannuation), FAICD, FAIST
Co-opted: 2009
Term expires: 2013
Meeting attendance: 5/5
Responsibilities: Finance, Risk and Audit Committee Co-Chair



PETER CROFT
BSc, BEc, MAICD
Elected: 2008
Term expires: 2014
Meeting attendance: 5/5
Responsibilities: Finance, Risk and Audit Committee, Director Oxfam Australia Trading



SABINA CURATOLO
BSc, Grad Dip (Computer Science)
Elected: 2012
Term expires: 2014
Meeting attendance: 2/3
Responsibilities: Staff Participant, Public Engagement Committee



DENNIS GOLDNER
Bec (Hons), FAICD
Co-opted: 2011
Term expires: 2013
Meeting attendance: 5/5
Responsibilities: Finance, Risk and Audit Committee



MELISSA HOUGHTON
BA
Appointed: 2012
Current term expires: 2016
Meeting attendance: 3/3
Responsibilities: Public Engagement Committee Chair



DR JANE HUTCHISON
Assoc Dip Ag, BA (Hons), PhD
Elected: 2004
Term expires: 2014
Meeting attendance: 5/5
Responsibilities: Board Chair, Nominations Committee Chair, Governance Committee



MARK PRYN
Bec, ACA, ACIS
Co-opted: 2009
Term expires: 2013
Meeting attendance: 5/5
Responsibilities: Finance, Risk and Audit Committee Co-Chair



ELIZABETH REID AO
FASSA, BA (Hons), BPhil, HonLittD
Co-opted: 2012
Term expires: 2014
Meeting attendance: 5/5
Responsibilities: Governance Committee



ALAN WU
BA, LLB
Elected: 2010
Term expires: 2014
Meeting attendance: 5/5
Responsibilities: Governance Committee



FIONA KOTVOJS
MBA, Grad Dip (Business Management), Grad Dip (Education), BSc (Honours), MAICD
Appointed: 2012
Term expires: 2016
Meeting attendance: 3/3
Responsibilities: Governance Committee

MANAGEMENT TEAM as at 30 June 2013



DR HELEN SZOKE
PhD, (Public Policy-Regulation)
Chief Executive
Responsibilities: operational management
Appointed: 2013



ANTHONY ALEXANDER
BBus (Accounting), CPA, MAICD, MACS
Chief Financial Officer, Company Secretary
Responsibilities: strategic financial management
Appointed: 2011



ALEXIA HUXLEY
BA, B Social Administration, M (International Development)
Director of International Programs
Responsibilities: international programs, humanitarian support, program development
Appointed: 2007



TONY MCKIMMIE
BAppSc, Post Grad (Business)
Chief Operating Officer
Responsibilities: organisational learning and development, human resources, technology services, accommodation services and Oxfam Trading
Appointed: 2011



GREGG VINES
Director of Public Engagement
Responsibilities: fundraising, communications, policy and advocacy, active citizenship, youth engagement, volunteering and Aboriginal and Torres Strait Islander People's Program.
Appointed: 2012

2009 CLIMATE CHANGE TAKES CENTRE STAGE

Tck Tck Tck — a global coalition campaign to highlight the human impact of climate change and lobby for a fair and safe global climate agreement — is our focus in the lead-up to the UN climate change talks in Copenhagen.



tck tck tck
not on climate change



2010 TEA TIME

Our fair range of tea and coffee is launched — and available nationally in Oxfam shops and major supermarkets.



2010 PAKISTAN FLOODS

20 million people are affected when floods inundate almost one-fifth of Pakistan. Australians donate \$3.7 million which helps us reach almost 2.5 million survivors.
Photo: Timothy Allen/Oxfam



2013 60 YEARS

Dr Helen Szoke cuts a 60th anniversary cake made by children of Little David's Educare Centre, South Africa.
Photo: Xavier Vahed/OxfamAUS



AFIA HAWAH

COCOA FARMER AND KUAPA KOKOO COOPERATIVE MEMBER, AMANKWATIA, GHANA



"[Since joining Kuapa Kokoo] I can say that my life has really improved a lot ...We have used the Fairtrade premium to build toilets for our community. Some villages now have small primary and secondary schools so that children don't have to walk so far. And Kuapa Kokoo has also arranged training in skills like making soap and batik fabric to help women increase their income outside cocoa season."



THANKS FOR YOUR SUPPORT

At the heart of what we do, are our supporters and the people we work with. Together, we have been changing lives for 60 years.

BUILDING A STRONG FINANCIAL FUTURE

FINANCIAL REPORT FOR 2012-2013.

This year we focused on achieving a strong surplus, continuing to build a more sustainable operating structure and supporting Oxfam Shop, while maintaining our level of program and advocacy work.

OVERALL RESULT

Our consolidated surplus for the year was \$3.6 million, which includes an Oxfam Trading loss of \$1.1 million. This was another strong result following last year's \$2.4 million surplus and continues to build our reserve levels. As well, we reported a positive cash flow from operations of \$7.2 million.

This result was largely due to:

- achieving operational cost efficiencies of \$2.7 million;
- reducing program support costs by \$2.1 million;
- improving Oxfam Shop's performance by \$1 million;
- reducing our debt levels; and
- improving our foreign currency exchange management.

INCOME

Our total income dropped \$3.8 million to \$82.3 million, largely due to a \$6.4 million decrease in our community support income compared to the previous year. In 2011-2012, we received \$4.4 million in one-off income donated to our East Africa Food Crisis Appeal; we did not have a major emergency appeal this year.

The other factor behind this result is our reduced investment in raising funds for our program work. Over the past two years our fundraising investment has dropped — a short-term measure designed to help bolster our reserves and strengthen our long-term financial position. However, over the next few years we will need to increase our fundraising investment to ensure we have a long-term, sustainable funding source for our programs. We expect this to have an impact on our cost of fundraising ratio next year.

Our grant income increased this year by \$2.8 million to \$25.1 million. This was largely due to an increase in funds from the Australian Government's aid program from \$18.7 million to \$22.6 million, which offset reduced income from Oxfam affiliates and other institutional donors.

PROGRAM INVESTMENT

We invested \$46.3 million in our long-term development, emergency response and advocacy programs during the year. Although this was a drop of \$2.7 million from 2011-2012, our grants to overseas partners for direct program work stayed at the same level — the reductions came primarily from program support and administration costs. This reflects our overall focus on continuing to reduce costs and increase efficiencies to improve the agency's long-term financial viability.

A \$1.2 million drop in our domestic program costs was largely the result of our research unit being moved from our public engagement section into the development effectiveness team and two public campaigns — Control Arms and international detention — winding back throughout the year.

Our largest program investments for the year were:

- \$1.8 million to help communities in Vietnam build their resilience to climate change;
- \$1.4 million for the "No Longer Vulnerable" program in South Africa, which aims to improve health outcomes related to HIV and AIDS, tuberculosis and water-borne diseases; increase food availability and livelihood options; and improve people's access to social protection and rights; and
- \$1.1 million to help vulnerable communities in Zimbabwe reduce gender inequalities, improve livelihoods and food security and strengthen HIV and AIDS responses.

OXFAM SHOP

Oxfam Shop improved its result by \$1 million this year, reducing its loss from \$2.1 million to \$1.1 million. This result doesn't include the \$1.6 million in Oxfam Unwrapped sales made through our shops. Nor does it reflect

ADELAIDE, SOUTH AUSTRALIA: Shop Manager Hazel Farrington in our Charles Street store in Adelaide's CBD. The first shop was opened in Adelaide in 1964 by volunteers. Photo: Lara McKinley/OxfamAUS.



Photo: Matthew Willman/OxfamAUS

the thousands of artisans whose lives were improved as a result of the \$4.8 million we pay producers for the products we sell.

Total sales decreased from \$13.9 million in 2011-2012 to \$13.2 million in 2012-2013 — a drop that can be directly attributed to the closure of four shops across Australia. Our remaining open shops had a combined sales growth of 7.4% compared to previous year. Online sales regained some ground this year — after a drop in 2011-2012 — due largely to several low-profit products being removed, and the launch of the new Oxfam Shop website in October 2012.

Our wholesale channel continued to perform strongly this year, with sales of our Oxfam fair range of tea, coffee and chocolate to supermarkets increasing by 12.5%. Wholesale sales now make up 27% of our overall sales — our major customers took on more product lines and we also improved promotional campaigns.

We closed four more under-performing shops this year, with one more to be closed in 2013-2014. Two of our stores will undergo a major refurbishment in the latter half of 2013 to remain competitive in the fierce retail climate. The new layouts will feature an interactive area where customers can connect with producer partners behind each of the products.

RESERVES

By the end of 2012-2013, our reserves had grown by \$3.7 million to \$16.7 million as a result of our continued focus on cost efficiency and long-term financial sustainability. Over the next two years, we will continue to rebuild our reserve levels to ensure we have a solid safety net during any future difficult financial times. As a matter of policy, we retain only sufficient reserves to safeguard our operations.

LOOKING AHEAD

We face some emerging challenges around our income levels — both from public and government sources. There is a high degree of uncertainty, in the short term, regarding aid funds from the Australian Government and we don't expect this to change until the Federal Budget is delivered in May 2014. We have developed an income strategy and will increase investment in our public fundraising activities in 2013-2014 to ensure we have a sustainable funding source for our vital program work. We have budgeted to deliver another overall surplus in 2013-2014.

Oxfam Shop is showing promising signs and continues to build towards profitability. We remained focused on continuing to increase sales across all three channels — retail, direct and wholesale — and keeping costs contained.

As an organisation, we are achieving our goals to be financially-sustainable over the long-term so that we are strongly positioned to continue to promote social justice and fight poverty. However, we are only as strong as our donors, so thank you for your continued generosity and support.

ANTHONY ALEXANDER
CHIEF FINANCIAL OFFICER

ANN BYRNE
CO-CHAIR
BOARD FINANCE, RISK AND AUDIT COMMITTEE

TO OBTAIN MORE INFORMATION ABOUT OUR FINANCIAL PERFORMANCE OR TO READ OUR FULL FINANCIAL STATEMENTS, VISIT WWW.OXFAM.ORG.AU/ANNUAL-REPORT

DANNY SAULS

HOSPITALITY TRAINING GRADUATE PORT ELIZABETH, SOUTH AFRICA

"Before [Oxfam partner] Umzi Wethu, there was no hope at all. I knew [something] better was out there, but I had no idea where it was going to come from.

"I lost my mum at a very young age. At the time I lost my mum, my dad also decided he was also going to disappear. My grandma came ... and she rescued me ... She looked after me until I was thirteen. And then she passed away.

"What makes [the Umzi Wethu program] different is the fact that they equip you to such an extent that when you walk out of that environment ... you can survive on your own.

"[After graduating] I started off as a food and beverage supervisor [at a five star hotel]. After three years I started doing reservations. After eight months I've started doing operations. Now I am operations coordinator. And apart from working full time, I am also studying management.

"A lot of things have happened for me. I support my family financially. I am a role model for my family ... My life has been changed and impacted by people that have seen the potential within me and they have been willing to invest in me.

"It has been such an amazing experience and it continues ... In the future, my wife and I plan to own several businesses, creating jobs for the under-privileged. There are people waiting to benefit from our courageous steps. That's what drives us. We know it's not about us; it's about a better future for others."

FINANCIAL STATEMENTS

INCOME STATEMENT FOR THE YEAR ENDED 30 JUNE 2013

	Notes	Consolidated Entity*		Oxfam Australia	
		2013 \$'000	2012 \$'000	2013 \$'000	2012 \$'000
REVENUE					
Donations and gifts: monetary		41,073	47,238	41,073	47,238
Bequests and legacies		1,841	2,083	1,841	2,083
Grants					
AusAID		22,560	18,694	22,560	18,694
Other Australian		147	81	147	81
Other Australian non-government		461	661	461	661
Other overseas		1,964	2,912	1,964	2,912
Other operating income					
Sale of goods by Oxfam Australia Trading Pty Ltd		13,165	13,518	—	—
Investment income		418	466	376	428
Other income		659	511	690	481
TOTAL REVENUE		82,288	86,164	69,112	72,578
EXPENDITURE					
International aid and development programs					
International programs					
Funds to international programs		36,676	34,656	36,676	34,656
Program support costs		2,771	4,899	2,771	4,899
Public policy and outreach program		3,722	6,076	3,722	6,076
Development effectiveness		854	160	854	160
Community education		1,831	1,519	1,831	1,519
Fundraising costs					
Public		9,484	9,891	9,832	10,226
Government, multilateral and private		466	508	466	508
Accountability and administration	1	7,909	8,567	9,039	10,636
Total international aid and development programs		63,711	66,276	65,191	68,680
Domestic programs expenditure		288	1,489	288	1,489
Cost of goods sold and administration costs of Oxfam Australia Trading Pty Ltd		14,564	15,634	—	—
Finance costs		90	356	—	—
TOTAL EXPENDITURE	2	78,655	83,755	65,479	70,169
EXCESS/(SHORTFALL) OF REVENUE OVER EXPENDITURE		3,633	2,409	3,633	2,409

*Consolidated entity is Oxfam Australia and its wholly owned subsidiary Oxfam Australia Trading Pty Ltd.

- Accountability and administration expenditure is for both international and domestic programs.
- Total expenditure identified in the summary income statement above is derived from the full 2012–2013 financial report. Certain types of expenditure have been categorised in line with the requirements of the ACFID Code of Conduct. These allocations are supplementary information intended for the purpose of the users of the summary financial report and are not specifically derived from the full 2012–2013 audited financial report.

These summary financial reports have been prepared in accordance with the requirements set out in the ACFID Code of Conduct. For further information, please refer to the ACFID Code of Conduct Implementation Guidance available at www.acfid.asn.au

During the financial year, Oxfam Australia had no transactions in the political or religious adherence promotion programs category. As noted in the financial report, Oxfam Australia does not bring to account any non-monetary revenue or expenditure.

This financial report is a summarised version of our full financial report. Copies of our 2012–2013 audited financial report can be obtained by writing to the Chief Executive, Oxfam Australia, 132 Leicester Street, Carlton VIC 3053, or by visiting www.oxfam.org.au

FINANCIAL STATEMENTS

BALANCE SHEET FOR THE YEAR ENDED 30 JUNE 2013

	Consolidated Entity*		Oxfam Australia	
	2013 \$'000	2012 \$'000	2013 \$'000	2012 \$'000
ASSETS				
Current assets				
Cash and cash equivalents	20,022	15,587	19,873	15,042
Trade and other receivables	3,057	2,955	2,332	2,246
Inventories	2,661	2,624	—	—
Available-for-sale financial assets	91	101	91	101
Other current assets	1,067	1,022	334	399
Total current assets	26,898	22,289	22,630	17,788
Non-current assets				
Trade and other receivables	162	203	162	203
Available-for-sale financial assets	22	21	22	21
Property, plant and equipment	10,172	10,656	9,109	9,453
Investment property	113	118	—	—
Intangibles	556	1,045	496	928
Other non-current assets	—	—	3,957	1,664
Total non-current assets	11,025	12,043	13,746	12,269
TOTAL ASSETS	37,923	34,332	36,376	30,057
LIABILITIES				
Current liabilities				
Trade and other payables	15,981	13,190	15,357	12,568
Borrowings	231	2,887	—	—
Provisions	4,185	4,171	3,757	3,746
Total current liabilities	20,397	20,248	19,114	16,314
Non-current liabilities				
Trade and other payables	—	6	—	—
Provisions	828	1,031	564	696
Total non-current liabilities	828	1,037	564	696
TOTAL LIABILITIES	21,225	21,285	19,678	17,010
NET ASSETS	16,698	13,047	16,698	13,047
EQUITY				
Retained earnings	15,516	11,228	15,516	11,228
Reserves	1,182	1,819	1,182	1,819
TOTAL EQUITY	16,698	13,047	16,698	13,047

*Consolidated entity is Oxfam Australia and its wholly owned subsidiary Oxfam Australia Trading Pty Ltd.

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At balance date, Oxfam Australia had no balances in the other financial assets (current or non-current), other financial liabilities (current or non-current), non-current borrowings or other liabilities (current or non-current) categories.

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FINANCIAL STATEMENTS

STATEMENT IN CHANGES OF EQUITY FOR THE YEAR ENDED 30 JUNE 2013

CONSOLIDATED ENTITY*

	Retained surplus	Restricted reserves	Net unrealised loss reserve	International Crisis Fund	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
At 30 June 2011	8,653	1,906	107	83	10,749
Realised gains on available-for-sale investments	—	—	48	—	48
Unrealised losses on available-for-sale investments	—	—	(158)	—	(158)
Excess of revenue over expenses	2,409	—	—	—	2,409
Transfer to/(from) reserves	166	(166)	—	—	—
At 30 June 2012	11,228	1,740	(3)	83	13,048
At 30 June 2012	11,228	1,740	(3)	83	13,048
Realised gains on available-for-sale investments	—	—	(2)	—	(2)
Unrealised losses on available-for-sale investments	—	—	19	—	19
Excess of revenue over expenses	3,633	—	—	—	3,633
Transfer to/(from) reserves	655	(655)	—	—	—
At 30 June 2013	15,516	1,085	14	83	16,698

OXFAM AUSTRALIA

	Retained surplus	Restricted reserves	Net unrealised loss reserve	International Crisis Fund	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
At 30 June 2011	8,653	1,906	107	83	10,749
Realised gains on available-for-sale investments	—	—	48	—	48
Unrealised losses on available-for-sale investments	—	—	(158)	—	(158)
Excess of revenue over expenses	2,409	—	—	—	2,409
Transfer to/(from) reserves	166	(166)	—	—	—
At 30 June 2012	11,228	1,740	(3)	83	13,048
At 30 June 2012	11,228	1,740	(3)	83	13,048
Realised gains on available-for-sale investments	—	—	(2)	—	(2)
Unrealised losses on available-for-sale investments	—	—	19	—	19
Excess of revenue over expenses	3,633	—	—	—	3,633
Transfer to/(from) reserves	655	(655)	—	—	—
At 30 June 2013	15,516	1,085	14	83	16,698

*Consolidated entity is Oxfam Australia and its wholly owned subsidiary Oxfam Australia Trading Pty Ltd.

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FINANCIAL STATEMENTS

TABLE OF CASH MOVEMENTS FOR DESIGNATED PURPOSES FOR THE YEAR ENDED 30 JUNE 2013

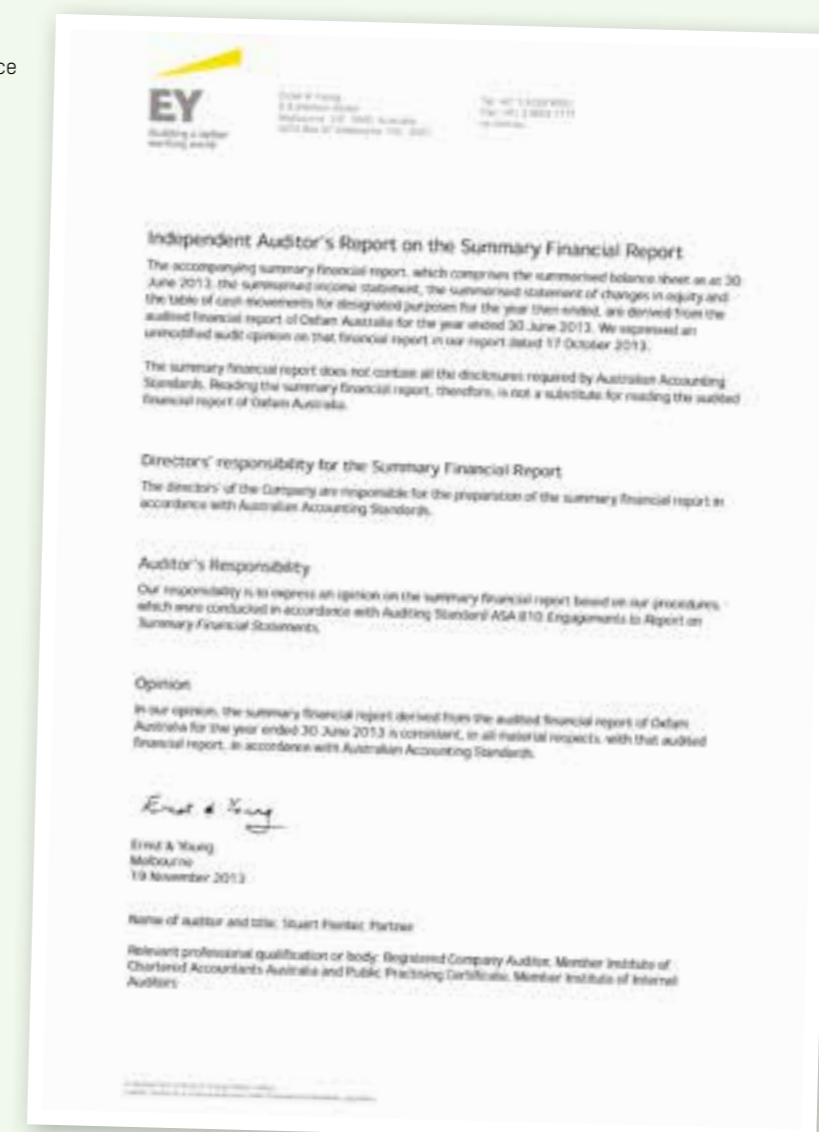
Designated purpose	Notes	Cash available at beginning of year	Cash raised during year	Cash disbursed during year	Cash available at end of year
		\$'000	\$'000	\$'000	\$'000
AusAID Australian NGO Cooperation Program (ANCP)	1	36	10,356	(10,299)	93
Other purposes	1,2	15,551	72,827	(68,449)	19,929
TOTAL	3	15,587	83,183	(78,748)	20,022

- The allocation of cash movements between the "ANCP" and "Other purposes" categories is supplementary information not specifically derived from the full 2012–2013 audited financial report.
- No other single appeal represented more than 10% of the total cash raised.
- Reconciliation of cash available at end of year to balance sheet:

	\$'000
Cash and cash equivalents	20,022
Bank overdraft (included in current borrowings)	—
TOTAL	20,022

These summary financial reports have been prepared in accordance with the requirements set out in the ACFID Code of Conduct. For further information, please refer to the ACFID Code of Conduct Implementation Guidance available at www.acfid.asn.au

This financial report is a summarised version of our full financial report. Copies of our 2012–2013 audited financial report can be obtained by writing to the Chief Executive, Oxfam Australia, 132 Leicester Street, Carlton VIC 3053, or by visiting www.oxfam.org.au



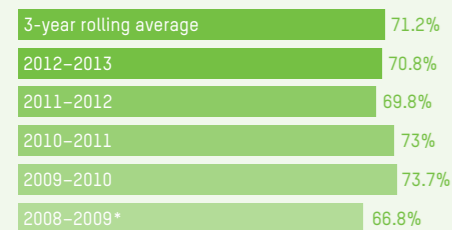
MONITORING OUR PERFORMANCE

OUR BOARD AND SENIOR MANAGERS MONITOR OUR OVERALL PERFORMANCE — FROM THE IMPLEMENTATION OF OUR VISION AND STRATEGIC PLAN, THROUGH TO HOW WE ARE TRACKING AGAINST OPERATING PLANS AND FINANCIAL BUDGETS.

We have a series of key accountability measures that our Board and senior managers use to monitor our financial performance on a regular basis. Our three main key performance indicators are:

PROGRAM INVESTMENT RATIO

The **program investment ratio** is the total amount spent on our long-term development, emergency response, advocacy programs and public campaigning work expressed as a **percentage of total expenditure**.



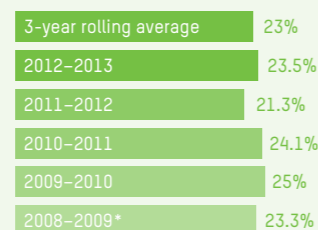
*Includes losses experienced as a result of the global financial crisis

WHAT THIS MEANS

Our program investment ratio increased to 70.8% as we focused on maintaining significant levels of investment in our programming and advocacy work. While actual program expenditure dropped slightly compared to 2011–2012, this was mainly the result of greater efficiencies in program management and administration.

COST OF FUNDRAISING RATIO

The **cost of fundraising ratio** is the total amount spent on fundraising expressed as a **percentage of total community support income**, not a percentage of total income. It excludes funding that comes from government sources and other institutional donors. Community support income is money received from the Australian public.



WHAT THIS MEANS

Our cost of fundraising ratio increased to 23.5% this year despite fundraising costs actually dropping by \$500,000. This was largely due to the absence of a major emergency appeal this year, which reduced our total community support income. In 2011–2012, we received \$4.4 million in donations to our East Africa Food Crisis Appeal. We expect our cost of fundraising ratio to increase in 2013–2014, as we increase investment in our fundraising income generation to provide sustainable funds for our program work into the future.

COST OF ADMINISTRATION RATIO

The **cost of administration ratio** is the total amount spent on administration expressed as a **percentage of total expenditure**.



*Includes losses experienced as a result of the global financial crisis

WHAT THIS MEANS


Our administration ratio dropped by 20% this year as we focussed on improving cost efficiency and effectiveness during the year, particularly in the areas of non-program-related travel, office expenses and staff costs. We will continue to strive to improve our administration efficiencies to increase how much we invest in our program work.

TO DOWNLOAD OUR CONSOLIDATED FINANCIAL STATEMENTS, VISIT WWW.OXFAM.ORG.AU/ANNUAL-REPORT


WE ARE ACCOUNTABLE TO YOU AND OTHERS WE WORK WITH


WE VALUE YOUR FEEDBACK

We welcome your feedback about us. You can provide feedback or lodge a complaint or compliment by:

 www.oxfam.org.au/feedback

 enquire@oxfam.org.au

 Freecall 1800 088 110

 Oxfam Australia, 132 Leicester Street, Carlton, Victoria 3053.

Feedback will be directed to the relevant department for consideration and resolution.

Complaints, compliments and other feedback are recorded against supporter records and reported to our Board quarterly.

SUPPORTER INFORMATION

Our supporter charter outlines our commitments to you, our supporters.

Our privacy policy details the information we collect about you and how we use it.

Our online space myOxfam enables you to securely access your donation details at any time.

VISIT WWW.OXFAM.ORG.AU TO ACCESS THESE SERVICES.

ACCREDITATION



Oxfam Australia is an active member of the Australian Council for International Development (ACFID). We are a signatory to the ACFID Code of Conduct and committed to adhering to its high standards of corporate governance, public accountability and financial management. In June 2013, we were confirmed as being compliant with the code.

Complaints relating to alleged breaches of the code can be made to the ACFID Code of Conduct Committee via www.acfid.asn.au/code-of-conduct/complaints-and-compliance-monitoring



We are fully accredited by the Australian Agency for International Development (AusAID) which manages the Australian Government's overseas aid program.

The accreditation process provides the Australian Government and general public with confidence that it is funding professional, well-managed, community-based organisations capable of delivering good development outcomes. Oxfam Australia was assessed for re-accreditation in 2012. In April 2013, AusAID formally confirmed it had approved full accreditation for Oxfam Australia for the next five-year period.

CODES AND STANDARDS

Our work is also guided by these additional codes of conduct and standards, which we observe and adhere to:

- ▶ Oxfam International Code of Conduct
- ▶ International Non-Governmental Organisations Accountability Charter
- ▶ Code of Conduct for the International Red Cross and Red Crescent Movement and NGOs in Disaster Relief
- ▶ Sphere Humanitarian Charter and Minimum Standards in Disaster Response
- ▶ People In Aid Code of Good Practice
- ▶ Fundraising Institute of Australia Principles and Standards of Fundraising Practice
- ▶ Australian Direct Marketing Association Code of Practice
- ▶ Refugee Council of Australia Refugee Charter

FOR MORE DETAILS ABOUT THESE CODES AND STANDARDS VISIT WWW.OXFAM.ORG.AU

OUR SOLICITORS

Corrs Chambers Westgarth
600 Bourke Street
Melbourne, Victoria 3000

Moore Legal
9 Prospect Street
Box Hill, Victoria 3128

OUR BANKERS

Westpac Banking Corporation
GPO Box 3433
Sydney, NSW 2001

Bendigo and Adelaide Bank
PO Box 480
Bendigo, Victoria 3550

Bank of South Australia
472 Torrens Road
Woodville Park, South Australia 5012

OUR AUDITORS

Ernst & Young
8 Exhibition Street
Melbourne, Victoria 3000

FOR MORE INFORMATION ABOUT OUR ACCOUNTABILITY PROCESSES, SUPPORTER SERVICES AND ETHICAL AND LEGISLATIVE REQUIREMENTS, VISIT WWW.OXFAM.ORG.AU

WE COULDN'T DO IT WITHOUT YOU

WE EXTEND A HEARTFELT "THANK YOU" TO EVERY SINGLE ONE OF YOU WHO STANDS WITH US IN THE FIGHT AGAINST POVERTY. THE FOLLOWING ORGANISATIONS AND INDIVIDUALS PROVIDED US WITH SUBSTANTIAL FINANCIAL OR IN-KIND SUPPORT DURING 2012-2013.

PLATINUM SUPPORTERS

BENDIGO & ADELAIDE BANK

Bendigo & Adelaide Bank has partnered with us since 2000, raising funds to support a diverse range of projects. The Bendigo Oxfam Community Investment Account enables customers to nominate a percentage of the interest from their account to be donated to Oxfam Australia. Bendigo Bank staff also support us through volunteering, fundraising and taking part in Oxfam Trailwalker every year.

DELOITTE

Deloitte has generously supported Oxfam for 14 years, making it one of our most enduring partnerships. Deloitte has been instrumental in leveraging its expertise and the talents of its people to provide pro bono strategic advice across Oxfam Trading, our information technology area and fundraising projects. Deloitte is a national sponsor for Oxfam Trailwalker and Deloitte's staff have again won the corporate fundraising award having achieved the highest levels of participation and fundraising from any corporate partner.

GOLD SUPPORTERS

CHRISTMAS TREES (BRIAN MORAN)

Oxfam volunteer, Brian Moran has managed the Oxfam Australia Christmas Trees project for 27 years. Brian manages the logistics of delivering approximately 3,000 trees to homes across Melbourne and Geelong in conjunction with a team of 200 dedicated volunteers. His efforts in 2012 raised more than \$200,000.

JB HI-FI

JB Hi-Fi continues to show its support for our work by actively promoting and supporting its workplace giving program "Helping Hands" through its extensive staff network. The level of support from senior management through to retail staff has been a fantastic example of how workplace giving can support a great cause and add value to an organisation.

CORRS CHAMBERS WESTGARTH

Corrs Chambers Westgarth continues to provide expertise through dedicated pro bono legal assistance. Corrs Chambers Westgarth has contributed an impressive 227 hours in the last 12 months and remains a long-standing and dedicated supporter. Corrs Chambers Westgarth staff also make a valuable financial contribution to our work through their workplace giving program.

MELBOURNE INTERNATIONAL COMEDY FESTIVAL

The Melbourne International Comedy Festival is Australia's largest ticketed arts and cultural event and consolidates Melbourne as the comedy capital of Australia. The festival has partnered with Oxfam for the past 18 years and during that time has raised more than \$1 million for our work through its opening night Comedy Gala.

THE ONE FOUNDATION AUSTRALIA

The One Foundation Australia has been an incredible partner for the last two years. All profits from the sales of One Water are used for water projects, and the foundation has donated some of these proceeds to support our water, hygiene and sanitation projects in Cambodia and Indonesia. In March 2013, the One Foundation team visited communities in Cambodia to see the impact of their contribution.

OXFAM BOOKS

The Oxfam Bookshop in Adelaide has been raising funds for more than 26 years and has once again exceeded its previous year's takings. This financial year has seen donations reaching more than \$150,000, taking its total sales since inception to just under \$1.5 million.

K&L GATES

K&L Gates is a dedicated Oxfam supporter and a national sponsor of Trailwalker. K&L Gates staff have volunteered for and participated in Trailwalker and donated through workplace giving to help raise funds for our Aboriginal and Torres Strait Islander Peoples' Program.

SILVER SUPPORTERS

Alan Bennett
AMP Foundation
Ann Byrne
Cameron Foundation
Eastern Suburbs Walk Against Want
Erica Foundation Pty Ltd
Footprints
Jaramas Foundation Pty Ltd
Jenny Ingram
King & Wood Mallesons
Leighton Contractors
Macquarie Group
Maeve O'Brien and Associates
Michael J Joseph and Deirdre O'Connor
Moonstream Information Services
Origin Foundation
Owen's Tree Service
Paul and Susan Taylor
State Street
Studio Thick
Thankyou Group
Tom and Carmel Denniss
Unilever Foundation
Western Australian Medical Students Society (Red Party)
Westpac

LIFE MEMBERS

John Birch AM
Dr Judith Mitchell AM
Anne Batt

BEQUESTORS

Estate of Agnes Wilson
Estate of Aletta Le Roux
Estate of Alfred Rowe
Estate of Barbara Netherton
Estate of Beryl Gray
Estate of Constance Stedman
Estate of Enid Webb
Estate of Eva Barrowman
Estate of Frances Crump
Estate of Gemma Stella
Estate of Glen Bates
Estate of Gwenneth Davey
Estate of Jens Andersen
Estate of Jim Gibson
Estate of Joan Horne
Estate of Joan Rossi
Estate of John Atkinson
Estate of Keith Cathro
Estate of Kenneth Ulbrich
Estate of Lena Whitson
Estate of Mary Seaman
Estate of Norma Nicholas
Estate of Patrick Hughes
Estate of Peter Keenan
Estate of Rhoda Cullen
Estate of Rhoda Von Laue
Estate of Robert Campbell
Estate of Robin Arnold
Estate of Ruth Ey
Estate of Shirley Trowbridge
Estate of Stanley Jackson
Estate of Wai-Fong Yik
Estate of William Green
Estate of Yvonne Swift
H.M. (Bill) & C.J. (Joy) Barrie Foundation
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Penny pictured right. Photo: Lara McKinley/OxfamAUS

PENNY LUTER

ORIGIN ENERGY VOLUNTEER ADELAIDE, SOUTH AUSTRALIA

"I work with Origin [Energy] in South Australia, in the finance department. Oxfam is in partnership with Origin [so] I was given the opportunity to volunteer — it's a great way to meet new people, to get out of the office and learn new skills. Oxfam is a great organisation and it's a good opportunity ... So I took it!

"[I volunteered at the] Oxfam warehouse, working in unpacking gift-cards and placing them in plastic sleeves ready for distribution. I was nervous before I came because I wasn't sure what I would be doing but after the induction, and being introduced to everybody, I was made to feel at ease.

"It's very different to what I do. I work in an office, in quite a controlled, quiet environment. [Here] it's very full-on — a lot of people doing a lot of different things. It's very interesting.

"Volunteering adds value to what I do every day, it gives me an appreciation of what other people do outside of Origin ... and adds to the enjoyment of work.

"Meeting people from different cultures, diversity and caring ... [you] get [that] from volunteering. It also goes alongside Origin's values.

"I am really happy I did it. It's been fantastic. There are wonderful people here, all very friendly and helpful. For anyone thinking of volunteering I'd say, 'Go for it!'"



KNETH SAUM WITH MUM SANG LAI

15 YEARS OLD, THMEY, CAMBODIA

“I like working to help my mum. I help with housework and collect water. The rainwater tank [from Oxfam] has reduced the time it takes to collect water from [the pump in the next village or the canal] ... It helps me and my mum. When it rains, I can get the rainwater from it ... I use the water in the tank for drinking.”



Back cover: Amankwatia, Ghana: A big thank you to Australians who buy Fairtrade chocolate – Fairtrade premiums are used by the local cocoa cooperative Kuapa Kokoo to help support the local school and other community projects. Photo: Cam Cope/OxfamAUS



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